

Learning Disabilities Hospital Liaison Nurse Team

Telephone: 0300 422 4953 and 0300 422 4985



About us

The Learning Disability Hospital Liaison Nurse Team is made up of trained and experienced learning disability nurses who work across the acute hospitals; Gloucestershire Royal Hospital and Cheltenham General Hospital.

Who is the service for?

The service is for all people with learning disabilities, adults and children, who are receiving or due to receive hospital treatment and may need additional advice and support.

Who can refer to us?

Anyone can refer to us, for example a patient with a learning disability, parents, relatives, care workers, GPs, hospital staff, community services etc.

How to refer to us

Please contact Beverley Farrar or Carol Forbes on:
Tel: 0300 422 4953 or 0300 422 4985.

If we are unable to take your call, please leave a message with your name, contact number and the name of the person you are referring. We will call you back as soon as possible.

We work Monday to Friday 9:00am to 5:00pm (excluding bank holidays).

PI reference:

GHPI1179_05_15

Department:

LD Liaison Nurses

Review date:

May 2018

When to refer to us

You can refer to us at any time prior to or during any hospital contact. This includes emergency and planned admissions, pre-admission and outpatients.

The earlier you make the referral, the easier it is to make the plans and preparations to support the patient with a learning disability when they come to hospital.

How can we help?

We aim to identify the reasonable adjustments needed to meet the individual needs of people with learning disabilities in order to access hospital services successfully.

Some examples of reasonable adjustments include:

- Visiting the patient at home to assess needs prior to their hospital appointment or admission
- Giving advice and support to carers and care workers
- Advising the ward/department of individual patient needs
- Supporting the ward/department to make adjustments to meet individual patient needs:
 - Minimise waiting to avoid increased anxiety or providing a quiet waiting area
 - Providing information in a format the patient can understand
 - Adapting treatment to meet the patient's needs.
 - Enabling a carer/care worker to support the patient e.g. for investigations or going to theatre
 - Arranging for carer/care worker to stay as appropriate
- Supporting communication between carers, care workers, hospital staff and others as appropriate
- Assisting the ward/department with discharge planning.

Additional information

The patient information leaflet GHPI1044 'Information for carers attending Gloucestershire Hospitals NHS Foundation Trust', which is full of useful information for carers, is available on all wards.