**GLOUCESTERSHIRE HOSPITALS NHS FOUNDATION TRUST**

**THEMES FROM PATIENT AND CARER INTERVIEWS**

**TIP:** If you have a limited time with the patients then this is a quick method for gauging priorities among patients. Theme the interviews and then make these sheets available at a patient event. Ask the patients to prioritise their top four themes and to make any comments in the corresponding box. This is helpful if time is restricted or if some of the patients you are working with find it difficult to attend events. You can send this to those patients and they can also be included in the process.

The table below is an example of the themes from an EBCD staff event using the above technique.

Please vote for your top 4 key priorities; please feel free to make comments

|  |  |
| --- | --- |
| More nursing staff. | Increased access to therapy while in hospital. |
| Information and guidance of provision for carers. | Use of language e.g. ‘be with you in a few minutes’. |
| Increased access to therapy after discharge. | More activities for patients. |
| More follow up points after discharge. | Improved access to other NHS services while an inpatient e.g. ophthalmology, urology, hearing services. |