Gloucestershire Safety & **Quality Improvement Academy**

Documentation of DNA-CPR Decision within 24 Hours of Emergency Admission Janice Allen — Resuscitation Officer

1. Background

National recommendations (NCEPOD, Time to Intervene, 2012) state CPR status should assessed within the first 12 hours of emergency admission during a consultant review.

A Trust Do Not Attempt Cardiopulmonary Resuscitation (DNA-CPR) Audit in December 2018 demonstrated a reduction to 56% compliance within 24hours and 25% decisions > 3 days.

Primary– Was the DNA-CPR decision documented?

Compliance dipped during Trust implementation of ReSPECT

Did the admission day effect compliance?

Outcome measures improved in all wards

Secondary– Was the decision made within 24hrs of emergency admission?

Day of admission slightly influenced compliance with patients admitted on a Friday

2. Aim

Doctor on wards Consultant AMU

Results:

Practice Development Educators inicians on Resuscitation Committe

Outcome measures:

Balancing Measure:

Improve baseline of documentation of DNA-CPR decisions within the first 24 hours of emergency admissions by 20% by December 2019

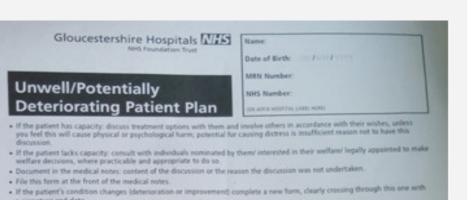
3. Driver Diagram

| | Primary Drivers | Secondary Drivers | Change Ideas |
|-----------------------------|------------------------------------|---|---|
| Improve | | UP Form completed | Recruit champions in each ward area |
| baseline of | | | Audit compliance in each ward twice a month |
| documentation of DNA-CPR | Documentation | | Select wards Respiratory 8b, GOAM 4a, T&O 3a |
| decisions | | Development of checklist | Incorporating DNA-CPR in existing ward round |
| within the first | | (as a reminder) for | checklist or develop new one. |
| 24hrs of | | doctors ward rounds | Ensure availability of UP Forms in wards/ trolley |
| emergency admissions by | | | Reminder to AMU/ACU areas to use checklist to improve compliance at assessment areas |
| 20% by December 2019 | | Share best practice | Utilise best practice from ward areas and share from ward to ward. |
| 2019 | | | Consider EPR/ <u>Trackcare</u> changes to alert on admission |
| | Staff | | Recruit champions in each ward area/ AMU |
| | | Culture | Empowerment of nursing staff to discuss regularly with doctors |
| | | | Audit annually (to monitor compliance) |
| | | | Target key clinicians AMU/Ward to develop |
| | | | alliances and co-operative relationships |
| | | | Coach staff to use process/ documentation to become normal practice |
| | | Education | Update all clinical staff at mandatory training |
| | | | Webpage for Resuscitation and simulation Dept. to be updated |
| | Promotion of DNA- CPR decisions | Increase awareness of Resuscitation Service | Report findings to Deteriorating Patient and Resuscitation Committee |
| | | | Re-launch awareness with posters/ activity |
| | | | Consider social media outlets |
| | | Encouragement of early discussions with consultant and patient. | Improve access to information for patients & family (healthcare proxy) |
| | | | Is Patient information leaflet available (Developed by G-Care for <u>ReSPECT</u> launch) |

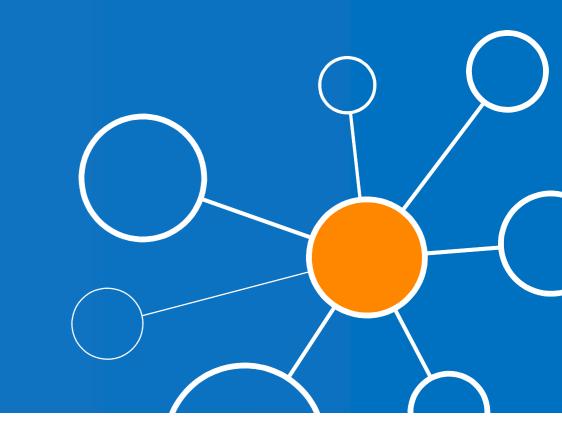
5. Measurement & Results

4. Method & PDSA

- Library literature search to benchmark local and national drivers
- Discussion with stakeholders to identify local problems and enthusiasm for quality improvement





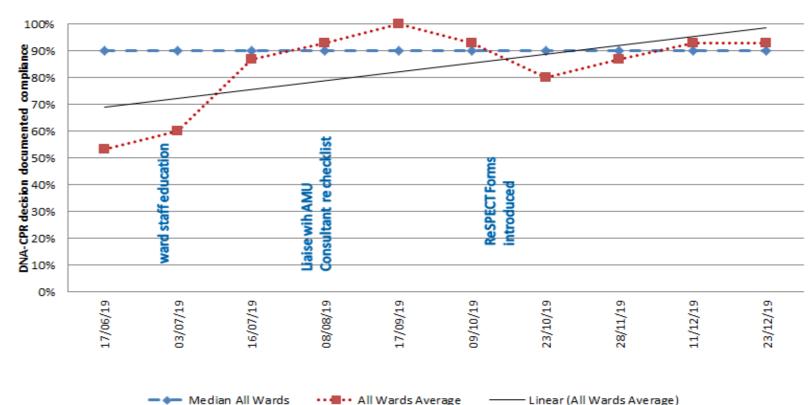


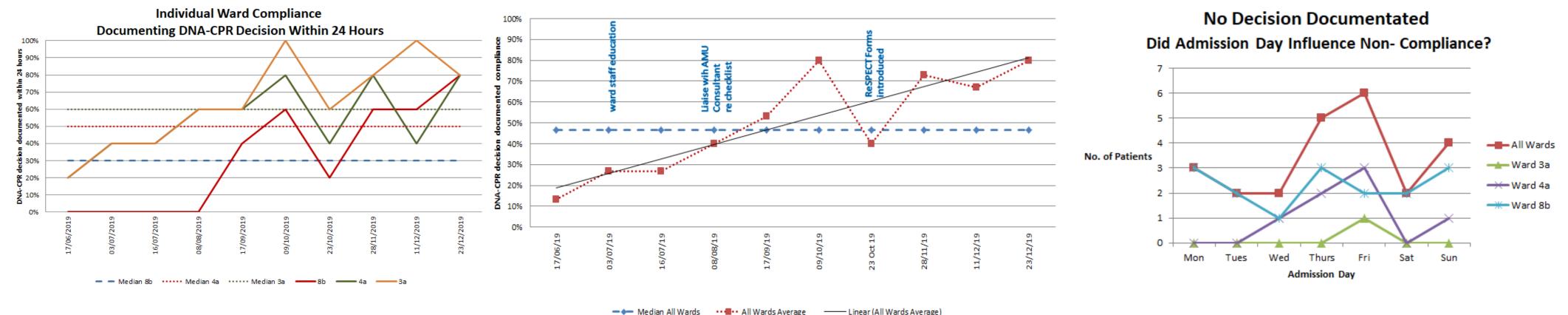


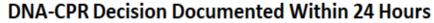
- 3 wards recruited (2 medical wards (Respiratory & Care of the Elderly) and T&O
- Audit of 5 random patients from each ward twice monthly for 6 months
- Review patient notes for presence of an Unwell/ Potentially deteriorating Patient Plan/ ReSPECT Form and date of completion
- PDSA Cycles including education, considering existing ward-round checklists and implementation of national ReSPECT Form were actioned (as outlined in the results graphs below)
- PDSA cycle to implement checklists at each ward was reviewed and abandoned
- Feedback to ward areas throughout and post QI

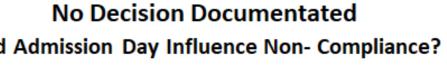
| | | Ward: | Admission Date: | Consultant | |
|----------|--|---|------------------------------------|---|--|
| Diagnosi | s / Clinical Conte | ext. | | | |
| | ent options | | diopulmonary Resuscitation (DNAC | PR), Department of Critical Care (DCC | |
| 1. Att | empt CPR and rel | fer to DCC if patient deterio | rates | | |
| 2. DN | ACPR but refer to | DCC if patient deteriorate | \$ | | |
| 3. DN | ACPR and do not | refer to DCC if patient deb | eriorates - give active ward care | | |
| 4 0N | ACPR and do not | refer to DCC if patient det | eriorates - patient likely to be d | ying, consider palliative care referr | |
| | Do Not Attempt Cardio-Pulmon (DNACPR) Decision Patient nume | | Hospital Number | the second se | |
| | (DNACPR) Decision | | | | |
| | Date of bits: DDMM/YYYY | | Want | Want | |
| | | atient Wes D No D | Discussed with next of | Discussed with next of kin Yes D No D | |
| | Next of kin name | | | | |
| | | | | | |
| | Relationship. | | | | |
| | | NACPR Decision | | | |
| | | NACPR Decision | | | |
| | Doctor making D | | Protiname | Date: COMM/YYYYY | |
| | Doctor making D Status: Doctor's signatur | | | DOIMMANNY | |
| | Doctor making D Status: Doctor's signatur | re (if available) recording decision if Doctor Status | not available Privt name: | DOMMOYOY Date DOMMYYYYY | |
| | Doctor making D Status: Doctor's signatur Member of staff r | re (if available) recording decision if Doctor Status | not available | DOMMOYOY Date DOMMYYYYY | |

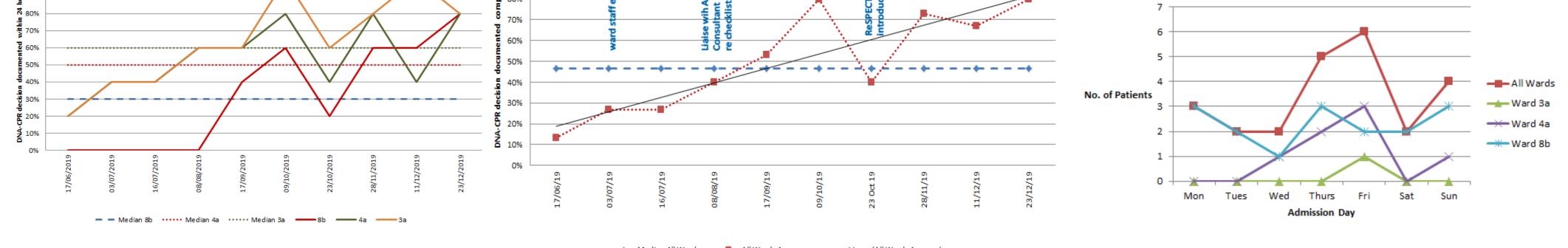
DNA-CPR Decision Documented











6. Discussion

Engaging stakeholders and empowering staff through education and regular audit resulted in a 40% improvement in overall documentation of DNA-CPR decisions (Median 90%) and 67% improvement of decisions made within 24 hours of admission (Median 47%). ReSPECT completely changed documentation but compliance continued to improve post implementation.

Project work highlighted additional areas of concern around discharge planning and communication from Acute to Primary Care regarding ReSPECT. This is leading to Trust wide changes.

7. Future Planning

- Continue evaluation, maintenance and support of project areas
- Results presented to Deteriorating Patient and Resuscitation Committee
- Plan to implement quality improvement changes to other areas across Trust
- Collaboration with other silver QI project leads around deteriorating patients and **ReSPECT** quality improvements
- IM&T implementing electronic prompt for discharge summary to communicate new/ adapted ReSPECT to Primary Care

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