

# Annual Report



We provide healthcare to local people from our two hospitals and in our communities.

We provide lots of different kinds of healthcare.

We have over 1 million contacts with people each year.

We have around 8500 healthcare staff.



Every year we write a report to tell people about our services and what we have done over the last year.

We say how we have spent the money we were given.

We say how we have been doing to meet our goals.

Our report also says what we will be doing for the next year.



We were inspected by the Care Quality Commission (CQC) they said we were **Good** in 2018.

CQC say we are still **Good**.



We provide care and services to more than 670,000 people in Gloucestershire.

We do this in our hospitals, in the community and in people's homes.

We cover more than 3150 square miles in Gloucestershire.



Our services include,

- Emergency and urgent care.
- Surgery.
- Cancer.
- End of life.
- Maternity.
- Children and young people.
- Therapies.
- Outpatients.
- Stroke.
- Diagnostics.
- Planned care.
- Rehabilitation.



During 2020 – 2021 we were given £649.59 million pounds which we spent providing healthcare in our hospitals and communities.

At the end of the year we had £2.07 million pounds left which we will use in our services.

Easy Read

Covid-19



2020 – 2021 was difficult for everyone including healthcare services.

We made sure people could still come to hospital if they needed to.

Lots of people have had to wait for their treatment and care and we are working hard to support all our patients.



During 2020 – 2021 our hospitals cared for 2362 people with Covid.

Sadly 476 people died with Covid.

**Easy Read**

What we did last year

## OUR YEAR IN NUMBERS...



**OVER 73,400**  
PATIENTS ON OUR WARDS



**MORE THAN 159,000**  
VISITS TO MINOR INJURIES, URGENT CARE & THE EMERGENCY DEPARTMENT



**OVER 355,000**  
OUTPATIENT APPOINTMENTS

**OVER 310,000**  
DIAGNOSTIC TESTS

**OVER 45,000**  
DAY CASES

**MORE THAN 929,000**  
PATIENT APPOINTMENTS OUTSIDE OF HOSPITAL

**MORE THAN 80,000**  
ADULT SOCIAL CARE CONTACTS

**AROUND 3,180**  
BABIES BORN



**Easy Read**

Our Achievements



We took on 990 new staff including,

88 doctors.

384 nurses and midwives.



We carried on doing more planned operations than other Trusts in the Southwest.

This is because of the way we planned our services.



We met all 8 national standards for delivering cancer care.

We were the best in the country for the time people waited for lung cancer treatment.



We asked people what they thought about our Fit for Future plans.



Our staff and services won or were considered for more than 20 awards.

We were voted best teaching place by students of Bristol Medical School.



During 2020 – 2021 we were given £649.59 million pounds which we spent providing healthcare in our hospitals and communities.

At the end of the year we had £2.07 million pounds left which we will use in our services.



We got more people to take part in studies about Covid.

## Easy Read

## What we need to do next year



We have a few important plans for next year.

- We need to support our staff and their teams to get over the last year.
- We need to keep our staff working for us and get new staff when we have vacancies.



- We will spend £101 million pounds in the next two years to make our buildings and services better.
- We will work with others to make sure people get help from the right service.
- We will make plans about getting services back after Covid and catching up with getting services to people who have been waiting.
- We will carry on with our plans to be Carbon Neutral by 2040.

Carbon Neutral means removing the same amount of carbon dioxide from the air as we put into it



### Easy Read How to find more information

To find out about opportunities to make a difference to health and care in Gloucestershire, please contact us:

Communications Team, Alexandra House, Cheltenham General Hospital, Sandford Rd, Cheltenham GL53 7AN



Email: [ghn-tr.comms@nhs.net](mailto:ghn-tr.comms@nhs.net)



Phone: 0300 422 2222



Website: [www.gloshospitals.nhs.uk/](http://www.gloshospitals.nhs.uk/)



Facebook: [www.facebook.com/gloshospitals/](http://www.facebook.com/gloshospitals/)



Twitter: @gloshospitals