Cancer & Palliative Care Psychology Services

Gloucestershire Hospitals NHS Foundation Trust

Outpatient Referral Guidelines

What can I do if I'm concerned about a patient's psychological wellbeing?

- Clarify the nature of concerns (history & severity)
- Consider how proportionate or fitting the distress is within their context
- What's helped them cope with adversity in the past?
- Who else do they have to talk to? (eg family/friends /other services)
- Support with problem solving / signpost to support / practical help where appropriate
- Discuss with CNS as patient's keyworker and for level 2 psychological skills.

What are the indications for referring to Cancer & Palliative Care Psychology?

- For difficulties in relation to the diagnosis of or treatment for cancer, or open to the Specialist Community Palliative Care Team.
- Where there are treatment-related factors (eg adherence) or concerns about a patient's decision making
- Where psychological or emotional distress is persistent / having an impact on engaging with investigations, activities, sleep, relationships etc.
- Difficulties have been discussed with the patient's CNS where possible and appropriate.
- How to refer: either using the referral form or email referral details to ghn-tr.psychologycancer-pallcare@nhs.net

Common reasons for referral include:

- Ongoing adjustment difficulties
- Anxiety eg panic / worry / generalised anxiety
- Fear of progression / recurrence
- PTSD / trauma (incl. ITU- related issues)
- Interaction with pre-existing mental health needs
- Treatment engagement issues or concerns
- Mental capacity issues

- Decision-making difficulties
- Depression / low mood
- Suicidal ideation (mild-mod risk)
- Body image concerns
- Issues preventing treatment / rehabilitation
- Pre-surgical / pre-treatment psychological assessment
- Complex relational difficulties as they relate to cancer
- Support with talking to children about diagnosis/prognosis/treatment
- Side-effect management eg fatigue/nausea/pain/sleep
- Adjustment to cognitive impairment
- Psycho-sexual difficulties
- Coping with end of life care issues

Use level 2 skills & watchful waiting when:

- Distress is likely to be short term reaction (eg after bad news)
- Distress is mild or present only some of the time
- Person has helpful coping strategies
 & access to social support
- Already receiving intervention from another service re same issue

Refer to Let's Talk (self-referrals on 0800 073 2200) when:

- Issues are broader than cancer, eg cancer "in the background"
- Difficulties largely predate the diagnosis
- The person is medically stable & cancer is in remission
- Nil or well-managed physical consequences of treatment

Action if significant concerns re risk of suicide or self-harm:

- Refer to Mental Health Liaison on 5490 for inpatients
- Refer to Crisis Team (0800 169 0398) for outpatients & inform GP
- It may also be appropriate to refer to us - please call to discuss

A note re family members:

Whilst we are very happy to meet with family members together with patients, our capacity for seeing relatives in their own right is extremely limited.

Please signpost family members who are distressed to Maggies/Charlies/Hospice counselling services in the first instance. If you think a relative's needs are beyond the scope of third sector services, please call us to discuss. We are unable to accept referrals for bereavement work. Though we are flexible for patients > 16 in the transition period, we are unable to accept referrals for patients' children (<18) -please signpost to HopeSupport.org.uk or Teens in Crisis.

CONTACT DETAILS:

We can be contacted on **0300 422 8523** (GRH) or **0300 422 3443** (CGH) or via ghn-tr.psychologycancer-pallcare@nhs.net for advice/consultation/concerns regarding patients.

Referrals can be emailed to this address via letter, referral form or summary email.