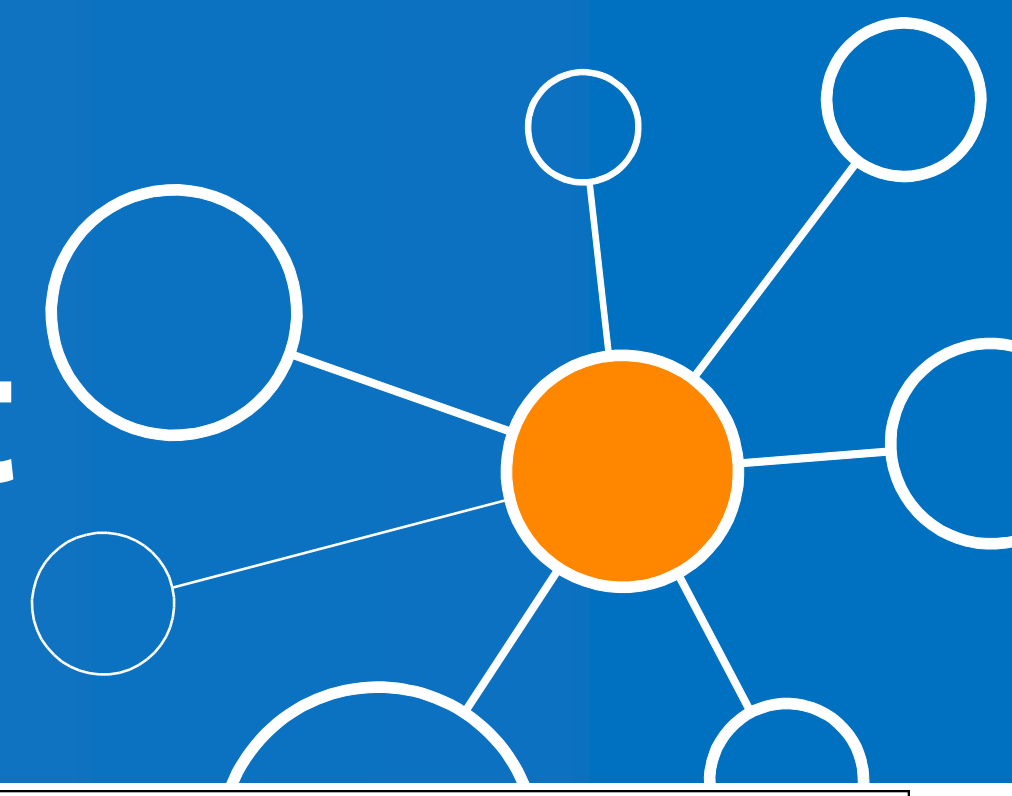


# Developing a PGD competency framework – an improvement project

Helen Giles - Non-Medical Prescribing Lead



## The Safety Concern

Having undertaken audits across our Trust, it was noted that Patient Group Direction (PGD) competencies within certain areas had not been completed and PGDs not signed but being used to administer medications to patients.

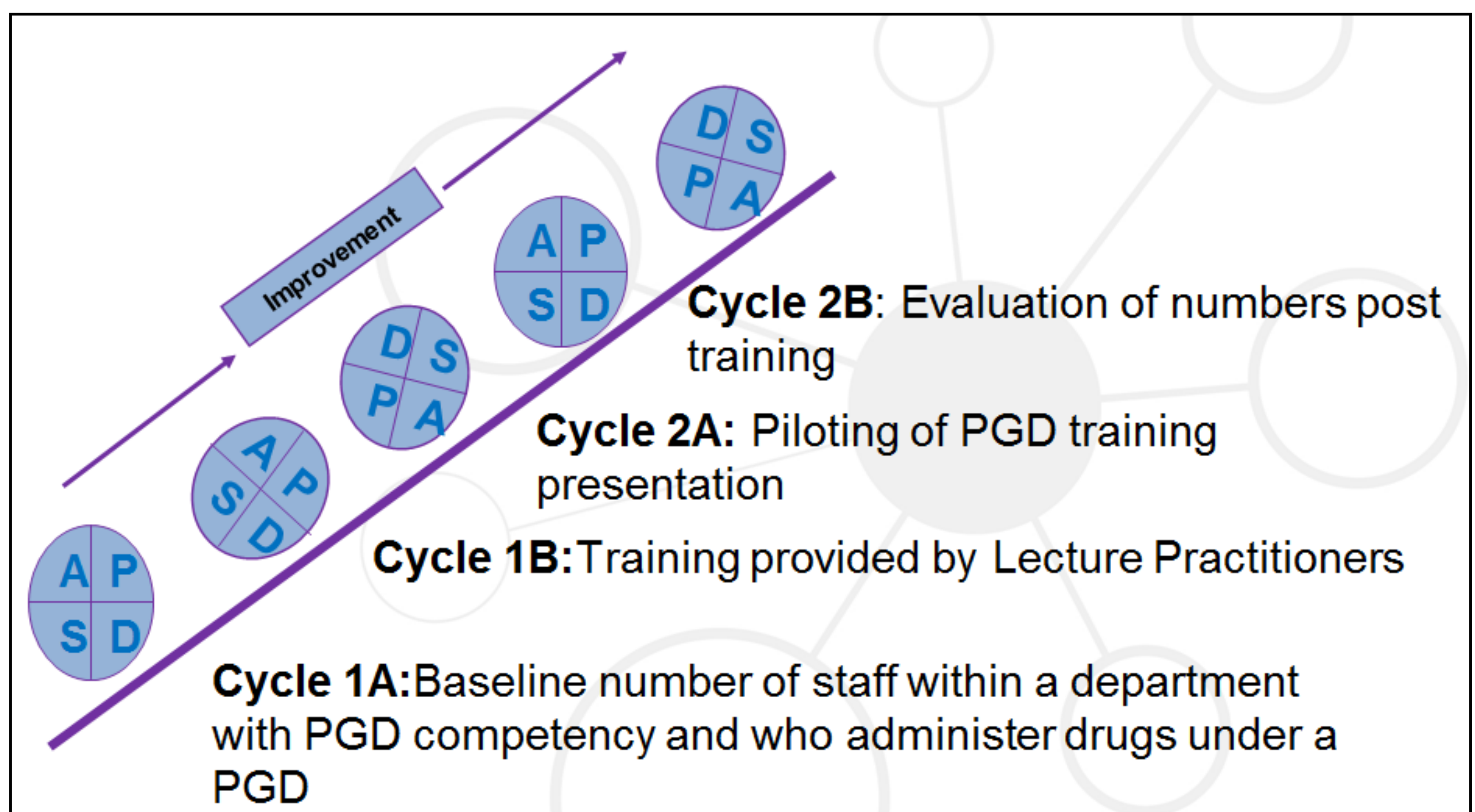
For the purpose of the Quality Improvement project one department within our Trust was chosen to undertake this work

## The Aim

To improve the Patient Group Direction (PGD) Competency Framework to ensure registered staff who administer under a PGD, complete their PGD competency to enable safe administration of drugs and be working in accordance with their professional code to promote patient safety

## The QI Team

- Maggie Arnold - Sponsor
- Martin Pratt – Pharmacy Director
- Clare Roberts – PGD Approval Group
- Rachel Llewelyn – Medicines Information Manager and PGD web editor
- Kizzy Shipton – NMP Admin Support
- Marcus Jones – Formulary Pharmacist



## The Measures

- ◆ Outcome – The number of staff who hold PGD competency
- ◆ Process – variation of teaching and completion of the PGD competency across our Trust versus a Standardised Trust teaching format
- ◆ Balancing – time to complete the PGD competency
- ◆ and sign off of the PGDs



## Key Results

- ◆ Introducing face to face sessions for PGD competency training proved to be successful.
- ◆ PGD PowerPoint presentation for training across our Trust to ensure consistency currently being piloted
- ◆ 2 staff held PGD competency before training, 72

## Next Steps

- ◆ Introduction of the PGD Competency on Induction day to our Trust for all registered staff
- ◆ Feedback from pilot of the Training presentation and amendments
- ◆ Raising awareness of the renewal of PGD competency every 3 years to Trust staff

