

Improving ENT Cancer Wait Times

Hugh Wheatley with the Head and Neck MDT

The Safety Concern

- Waiting times are too long
- Misses National targets
- More importantly – clinical detriment to patients

The Measures

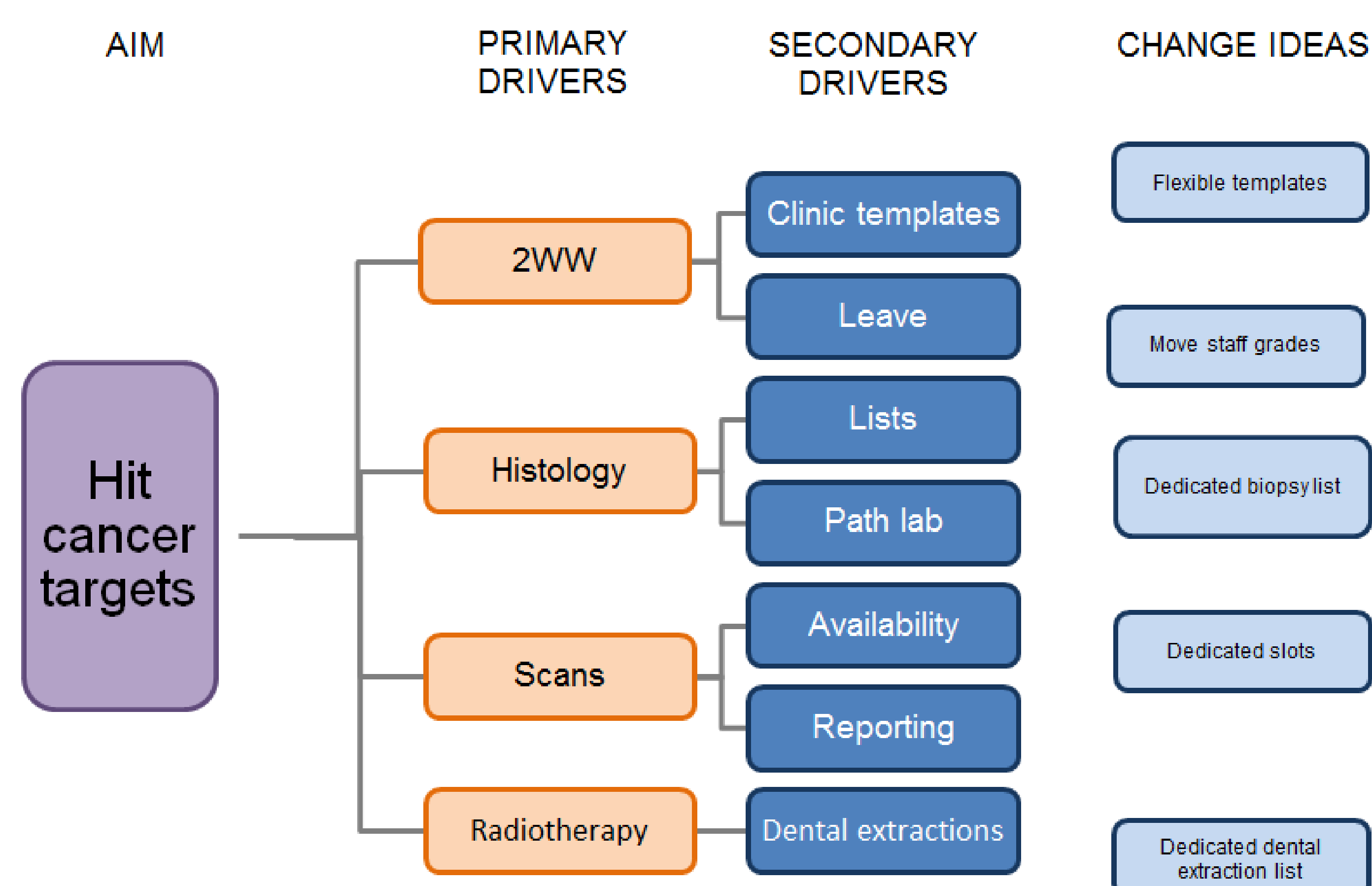
- Outcome: Time to treatment (days)
- Process: Time to biopsy (days)
- Balancing: Number of referrals for ENT cancer

Aim:

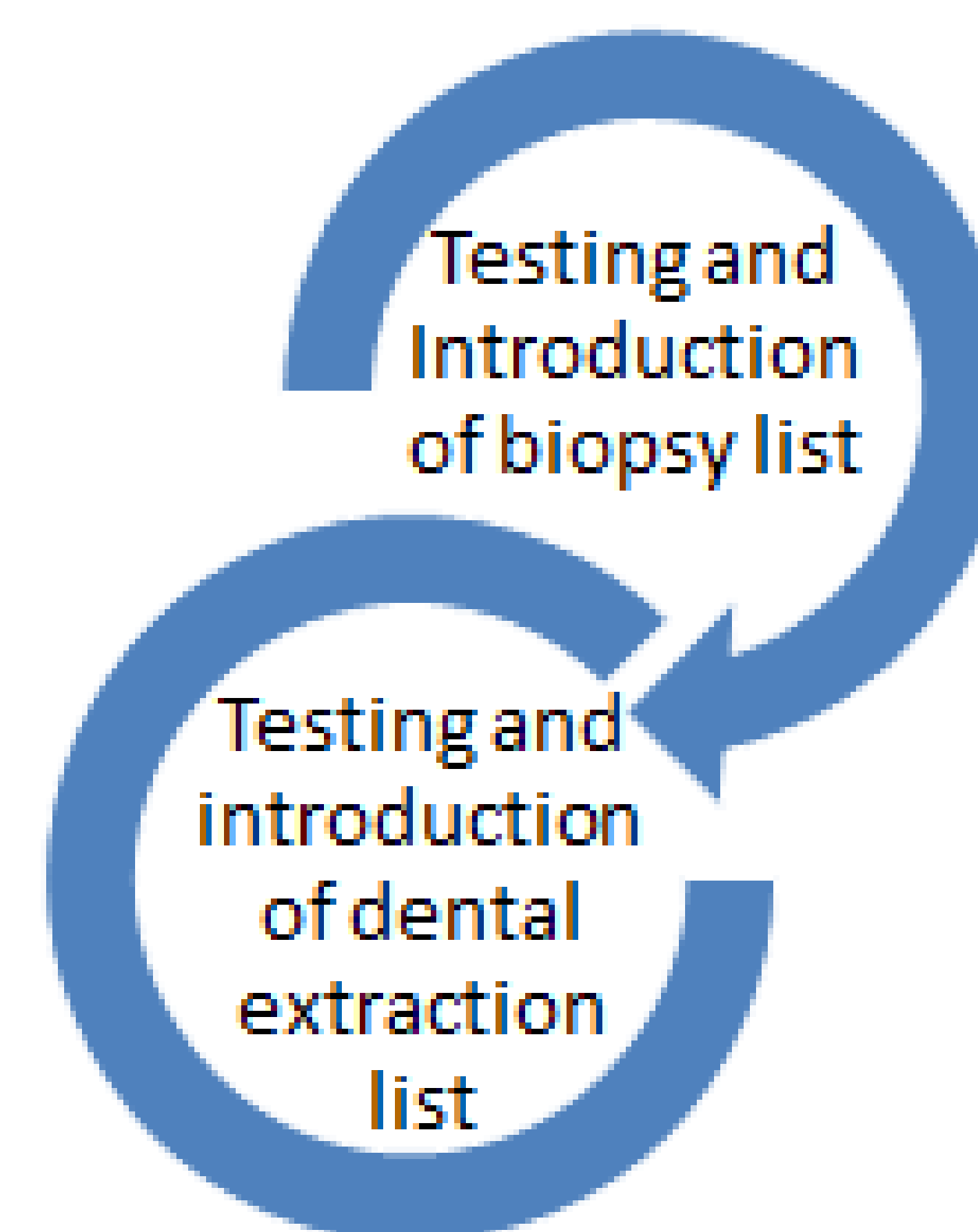
To reduce wait times from diagnosis to ENT cancer treatment to within national targets by June 2018

- S** - Reduce wait times
- M** – 2ww, 31, 62 day targets
- A** – Should achieve within existing capacity
- R** – Very!!
- T** – By June 2018

Driver Diagram

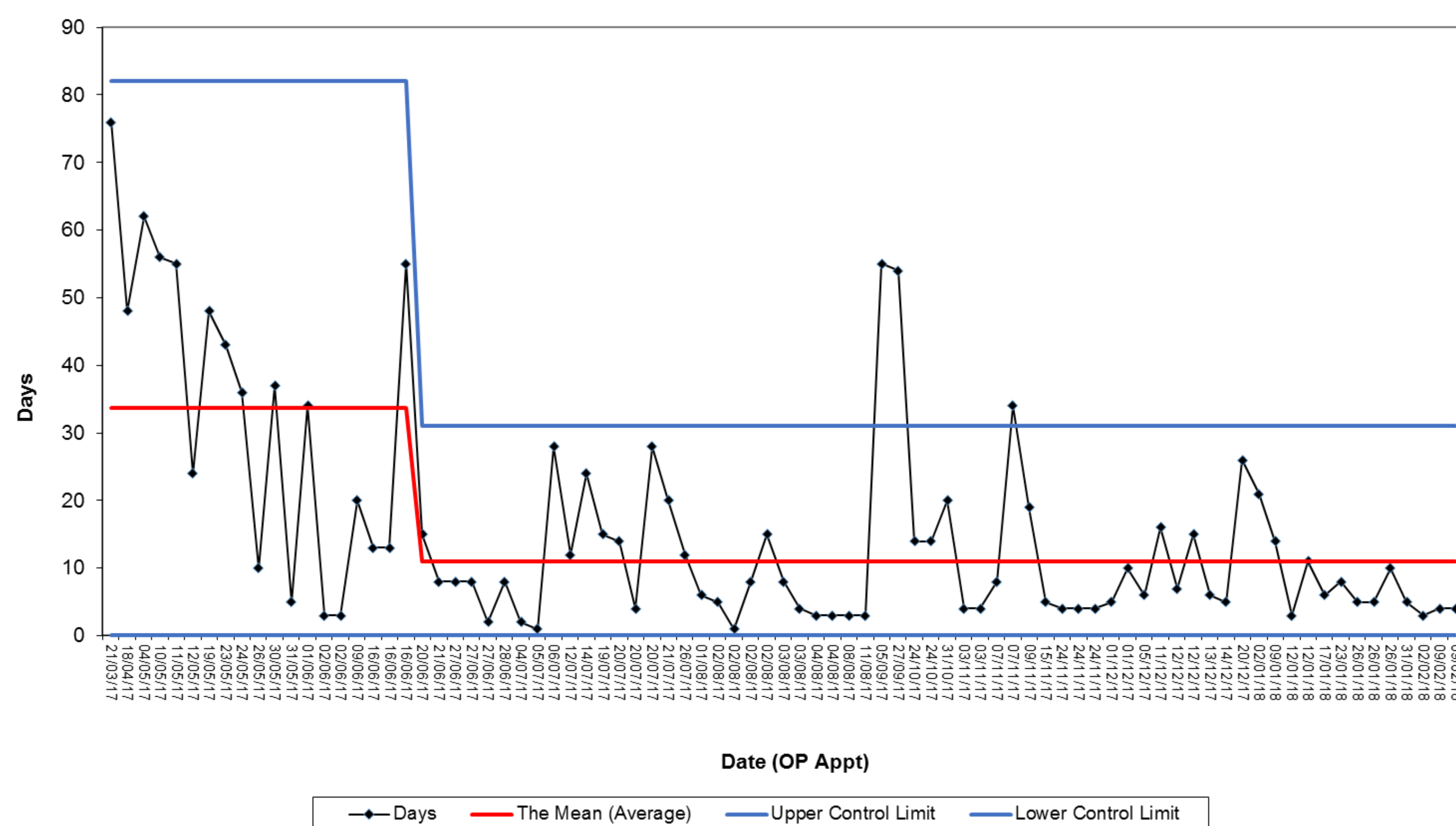


PDSAs

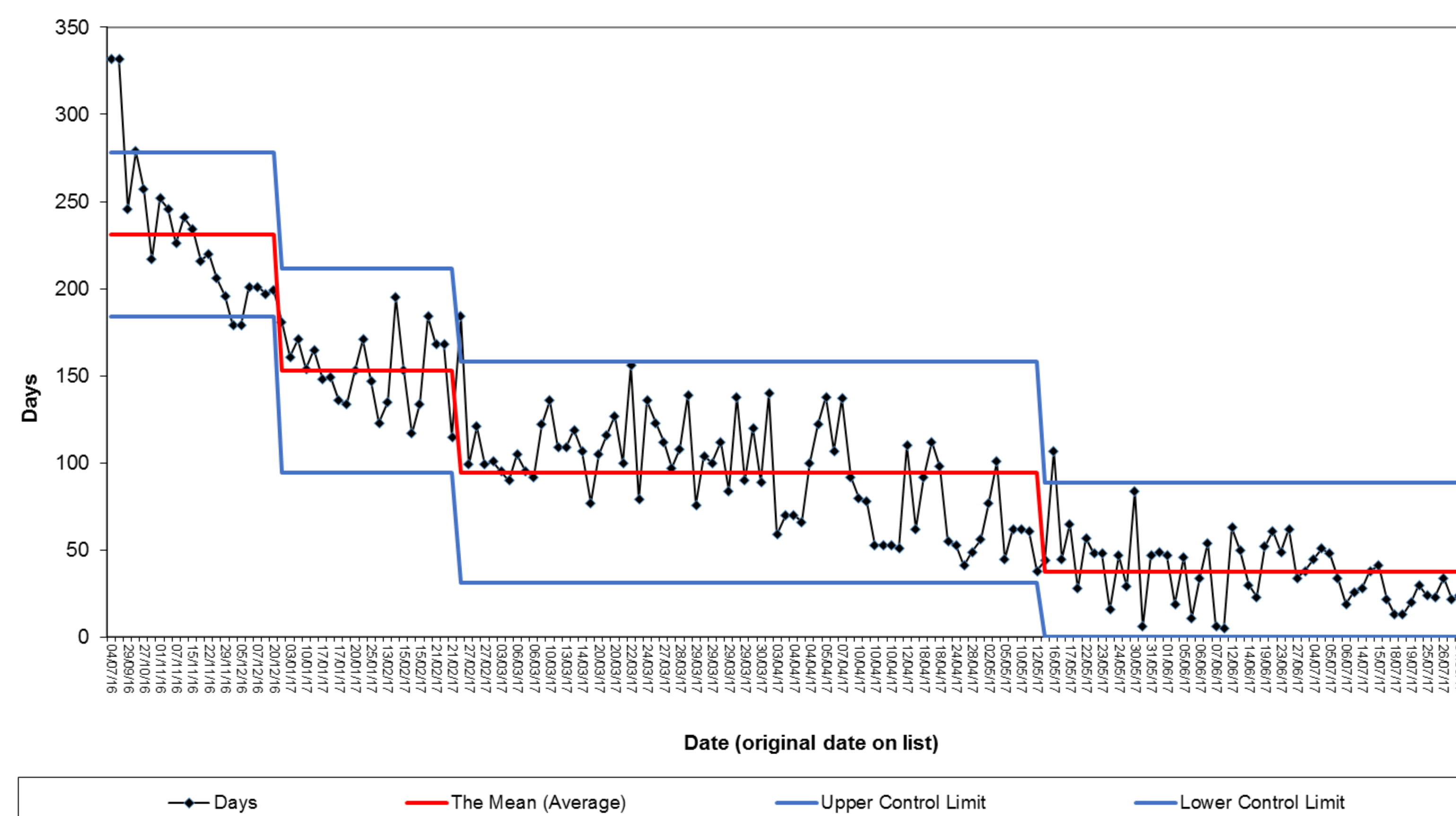


Results

Difference between date listed and Procedure Date - Lymph Node Biopsy March 17 to Feb 18



Difference between original date on list and date of procedure - Dental Extraction June-Aug 17



Next Steps

Radiology – secured slots for PET and MRI, Maintain improvement, Improve data capture