

**Concern** Women's experience of pregnancy loss can vary due to different care pathways. This can have a negative impact on the patient and their family's wellbeing and experience at a time of grief/loss.

**QI Team**

Laura Sherman, QI Project Lead (Nurse Practitioner, Gynaecology)

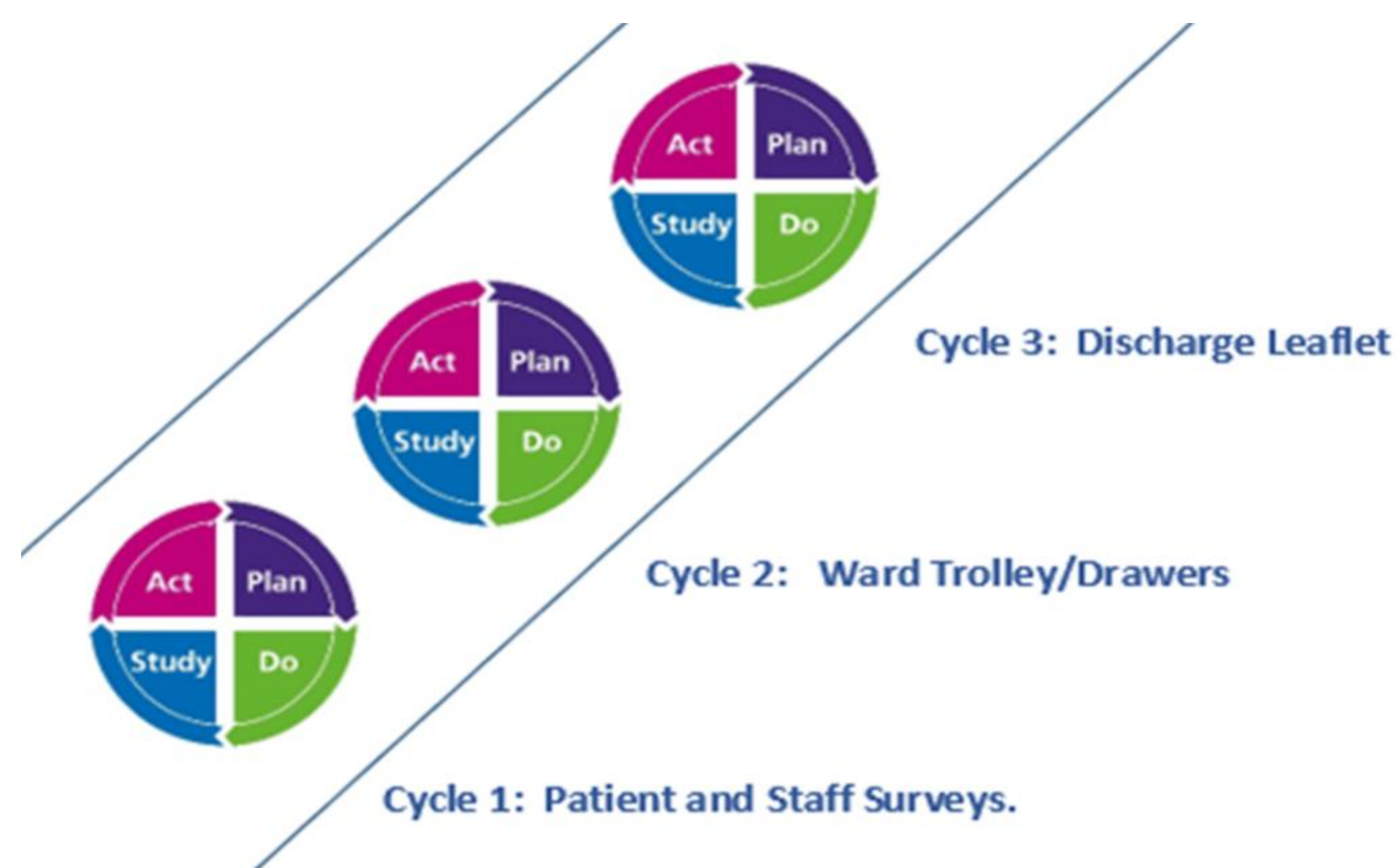
Becky Hutchinson (Matron, Gynaecology)

Dian Thomas (Sister, Gynaecology)

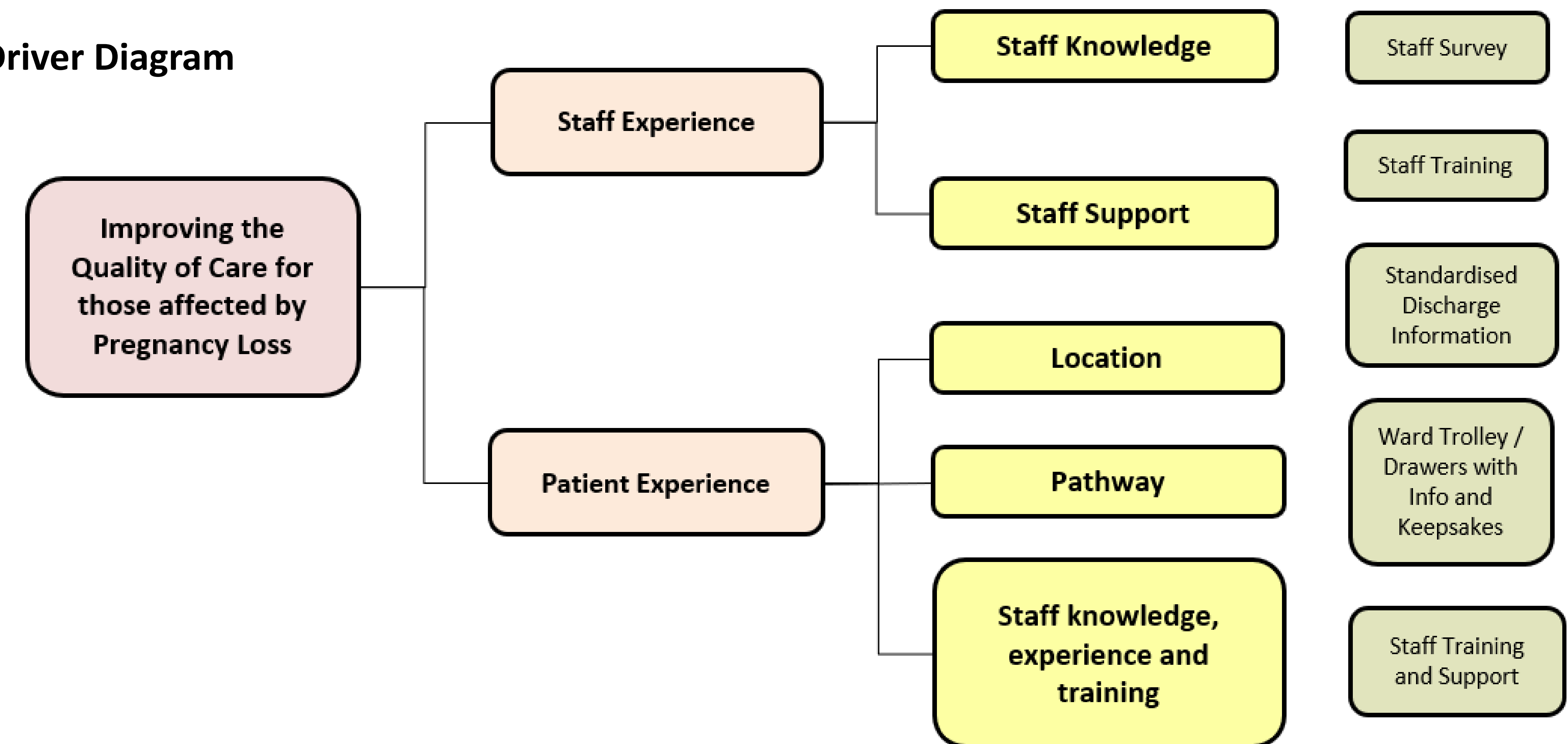
Liberty Walsh (HCSW, Gynaecology),

Ward 9A/EGAU GRH (Gynaecology Ward)

**PDSA cycles**



**Driver Diagram**



**Measurements and Key Results**

**Surveys**

- No formal data collected at Trust and national level.

**Staff Survey**

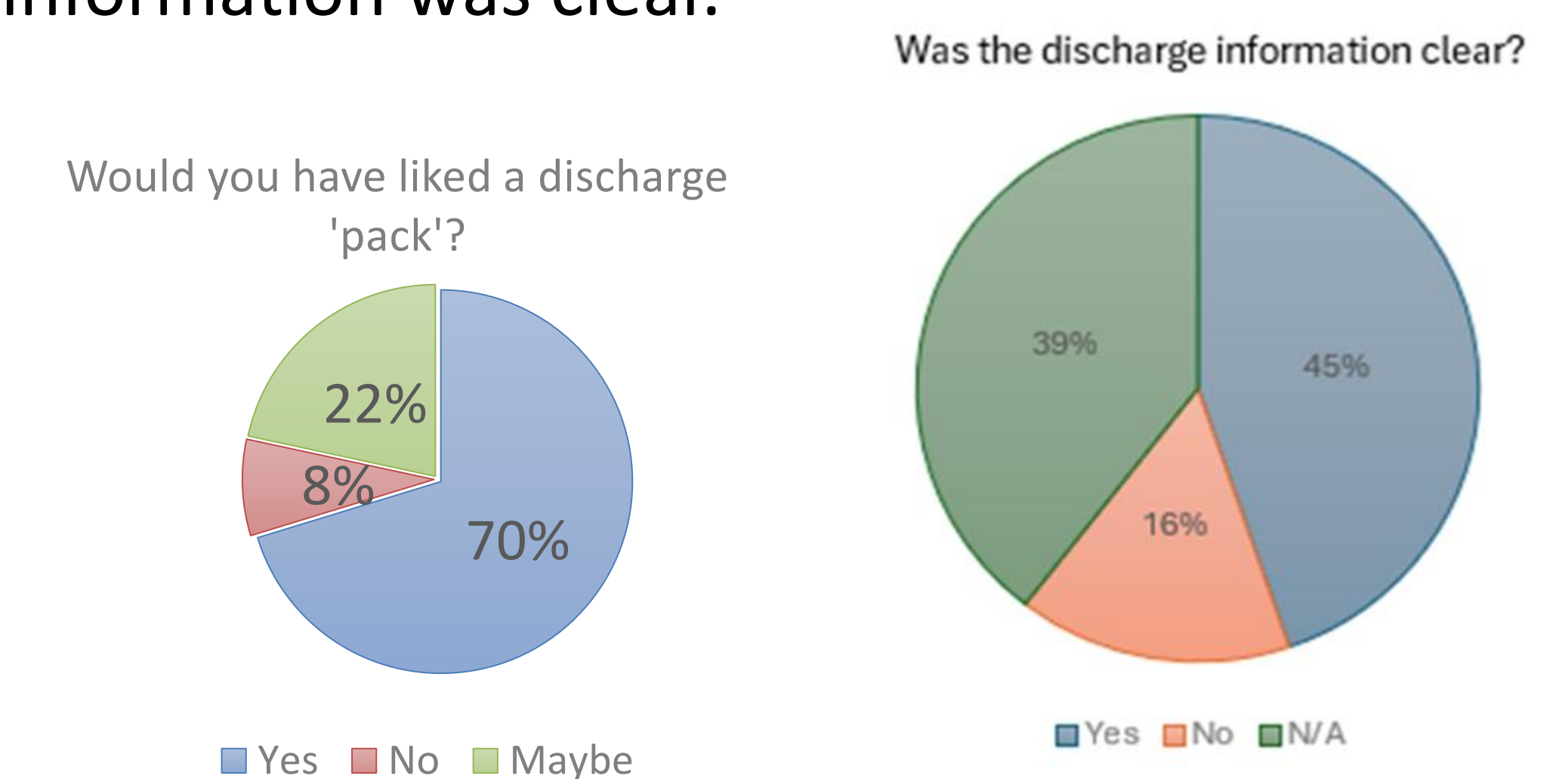
- There were limitations in results and implementing changes due to Doctor rotations.
- The survey identified that some members of staff felt they needed support after providing care to those experiencing pregnancy loss. No all staff aware of how to access support.

**Patient Survey**

- Minimal/ no responses received from BAME backgrounds.
- Patients felt not all discharge information was clear and welcomed idea of a 'discharge pack'.

**Discharge Leaflet**

- Survey shows patients felt that not all discharge information was clear.
- Patient's welcomed idea of a 'discharge pack'.
- Survey and QR Code created.
- Discharge Information Leaflet created.



**Ward Trolley/Drawers**

- Positive feedback received.

**Next Steps**

- Permanent data collection via new survey and implement appropriate changes.
- Continuous review of ward level offerings.
- Consideration if other areas could benefit from this information e.g. Emergency Department.
- Consideration of Pregnancy Loss Link Roles