

Gloucestershire Safety and Quality Improvement Academy 2026

Increasing Engagement & Completion of the Silver QI in Action programme

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Background

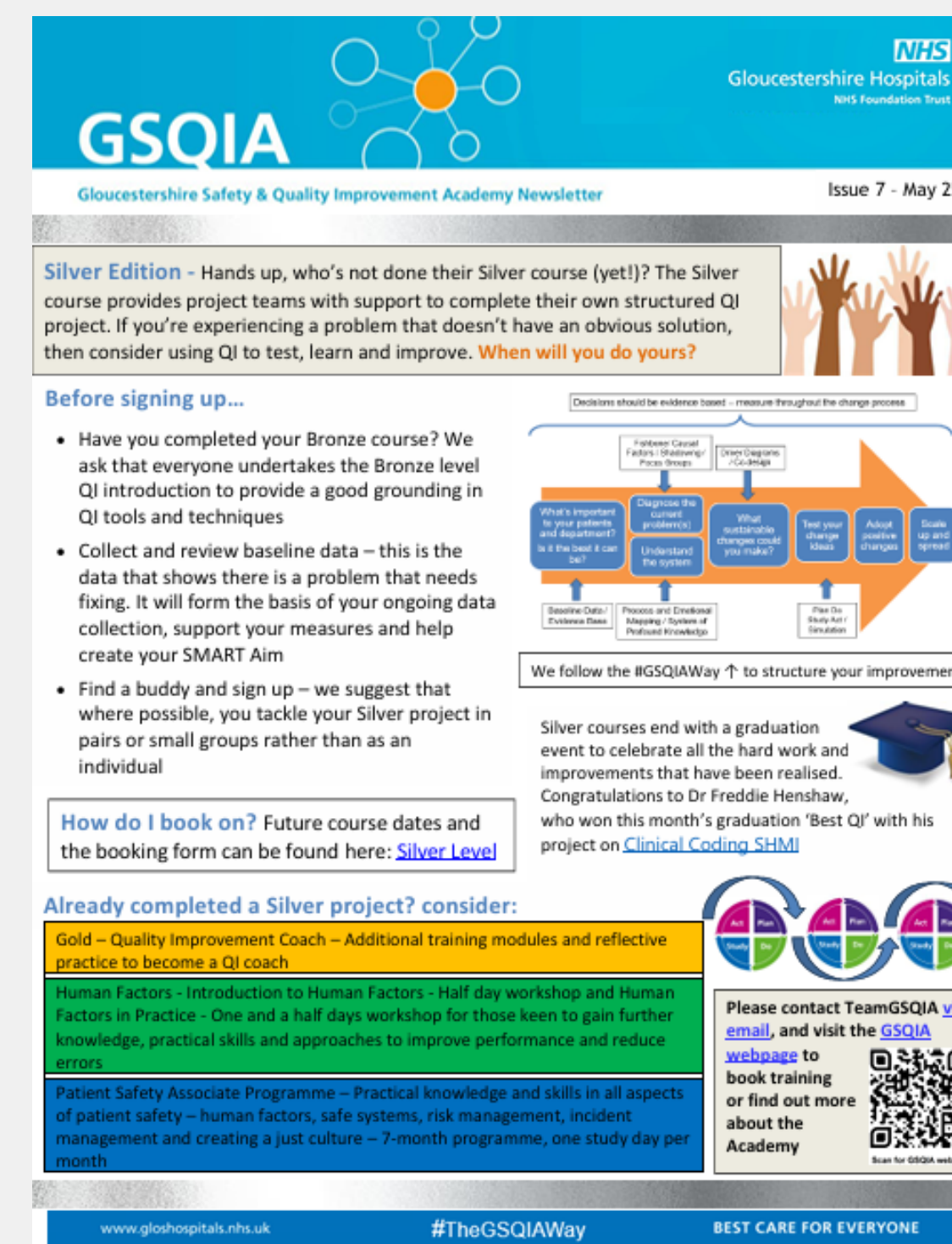
- Participation in Silver QI in Action workshops has increased, but programme completion rates have not kept pace.
- This gap limits ability to build sustained improvement capability and reduces the overall impact of QI work.
- Increasing the number of teams reaching Graduation is essential for embedding QI skills and strengthening improvement culture in the Trust
- The project aims to understand the causes of drop-off, test targeted interventions, and support more teams to complete the Silver pathway.

The Aim

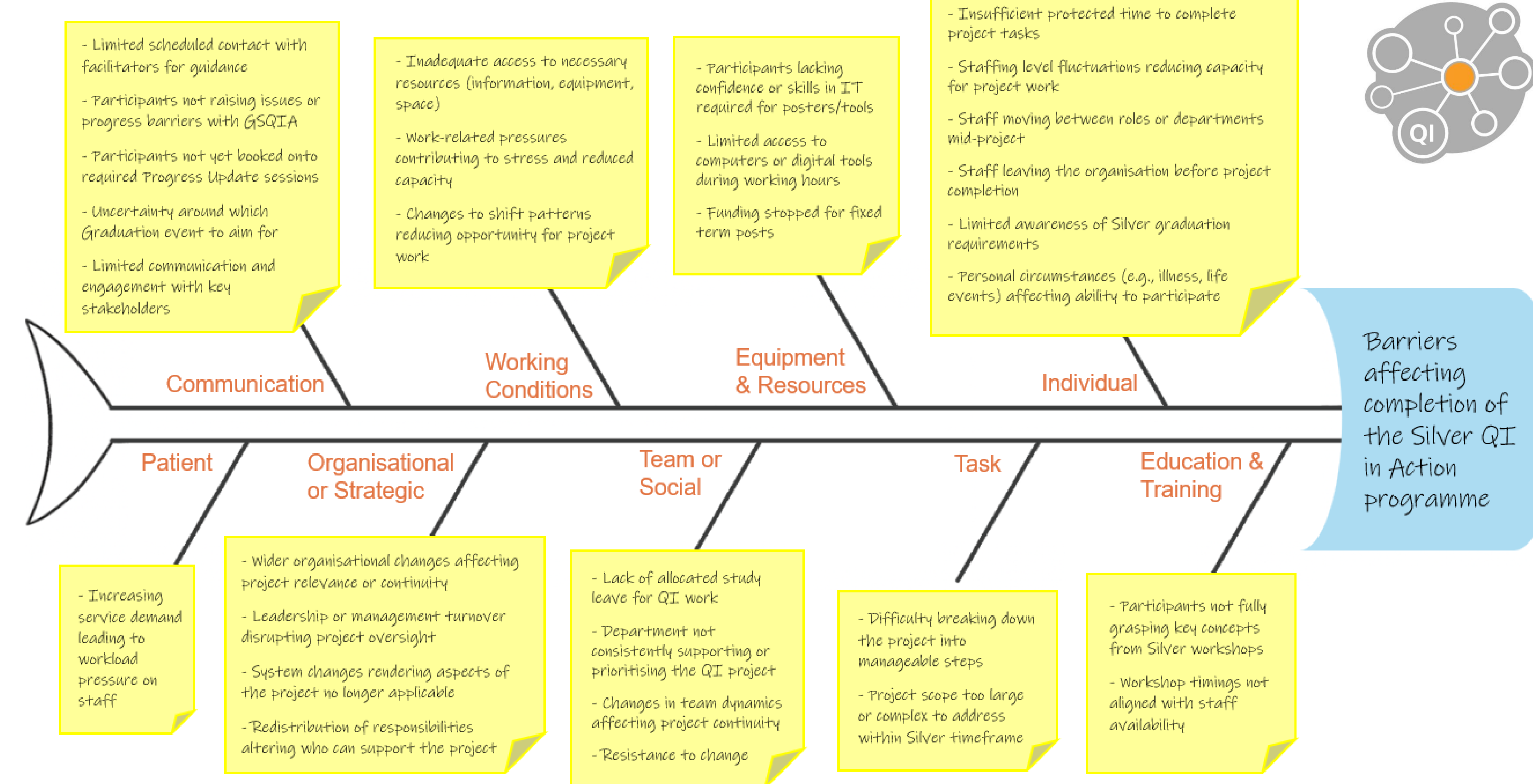
To increase the number of projects that complete the Silver QI in Action programme (i.e. present their work at Graduation) by 30% over 36 months*
*project commenced September 2021

The QI team

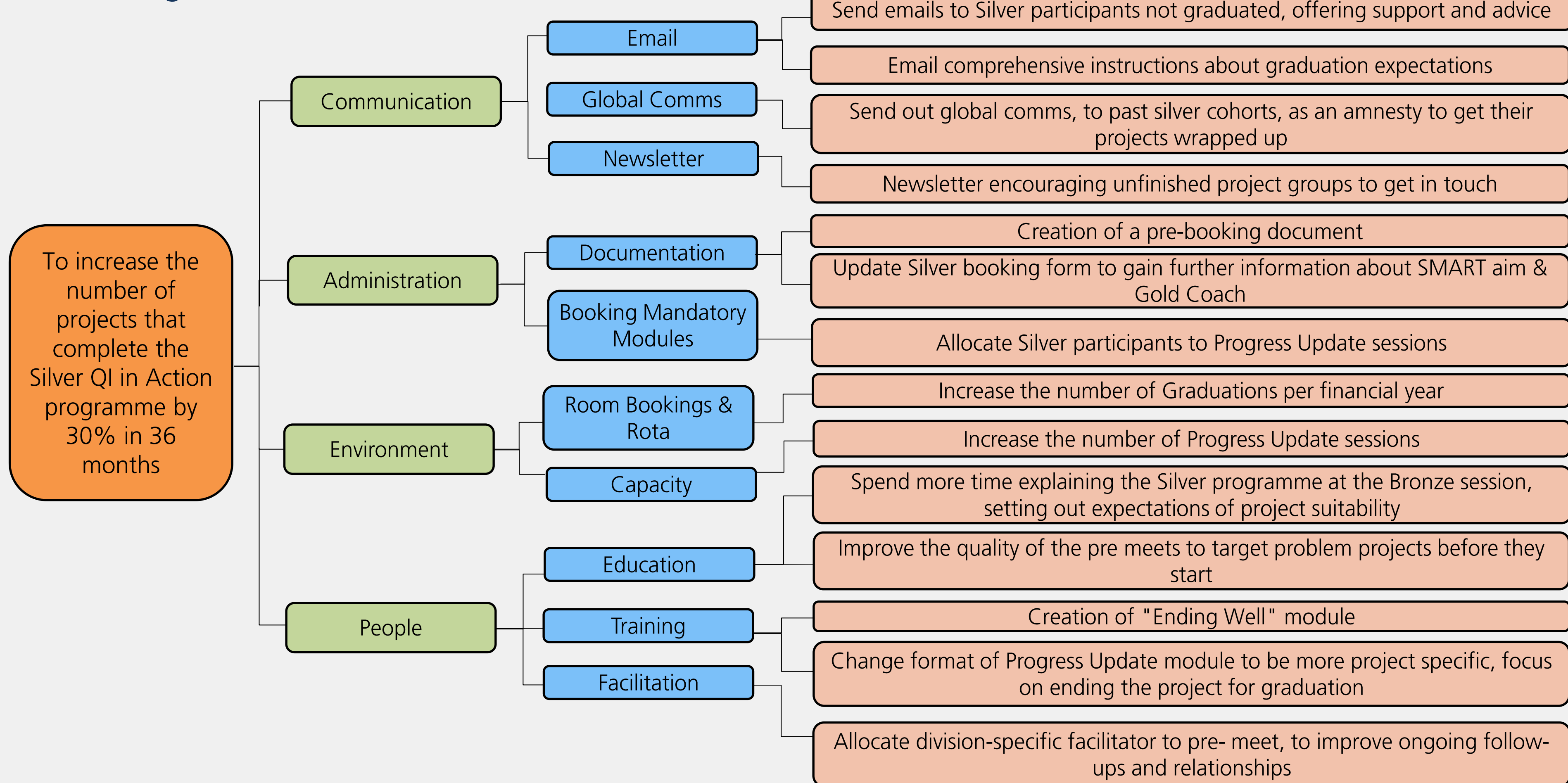
GSQIA Manager
GSQIA Coordinator
GSQIA training team (facilitators)
Gold Coaches



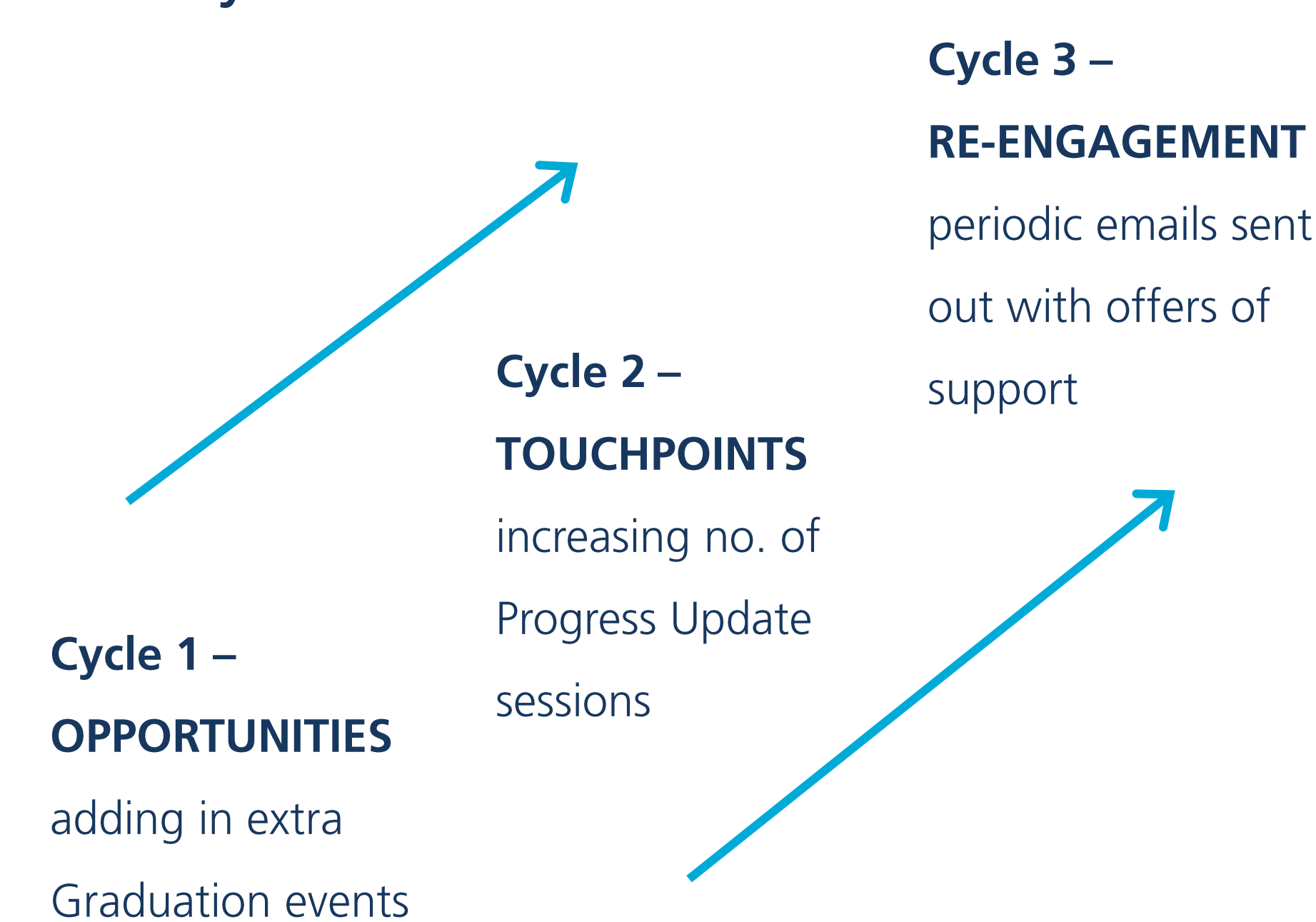
Ishikawa Diagram – contributory factors



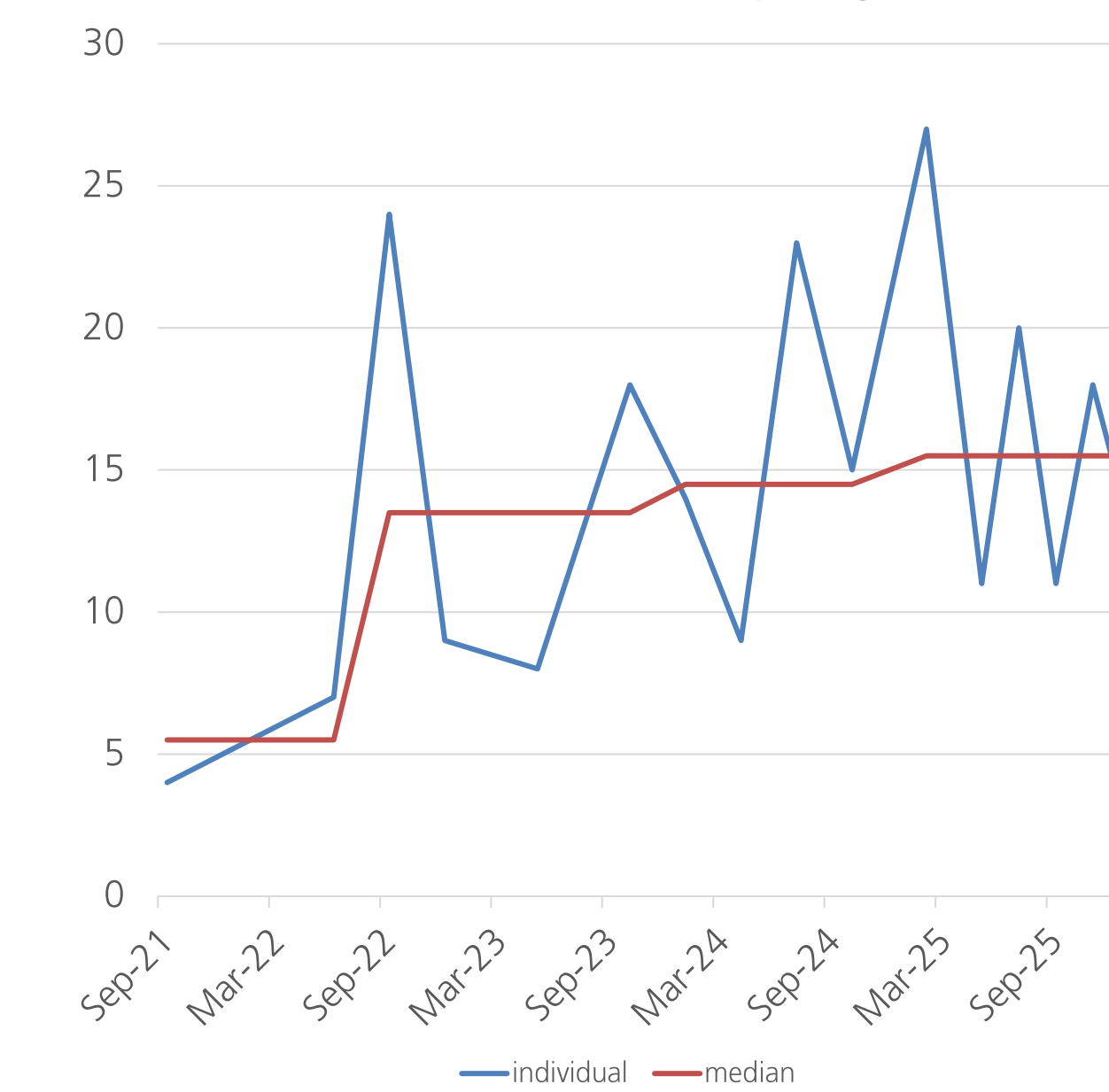
Driver Diagram



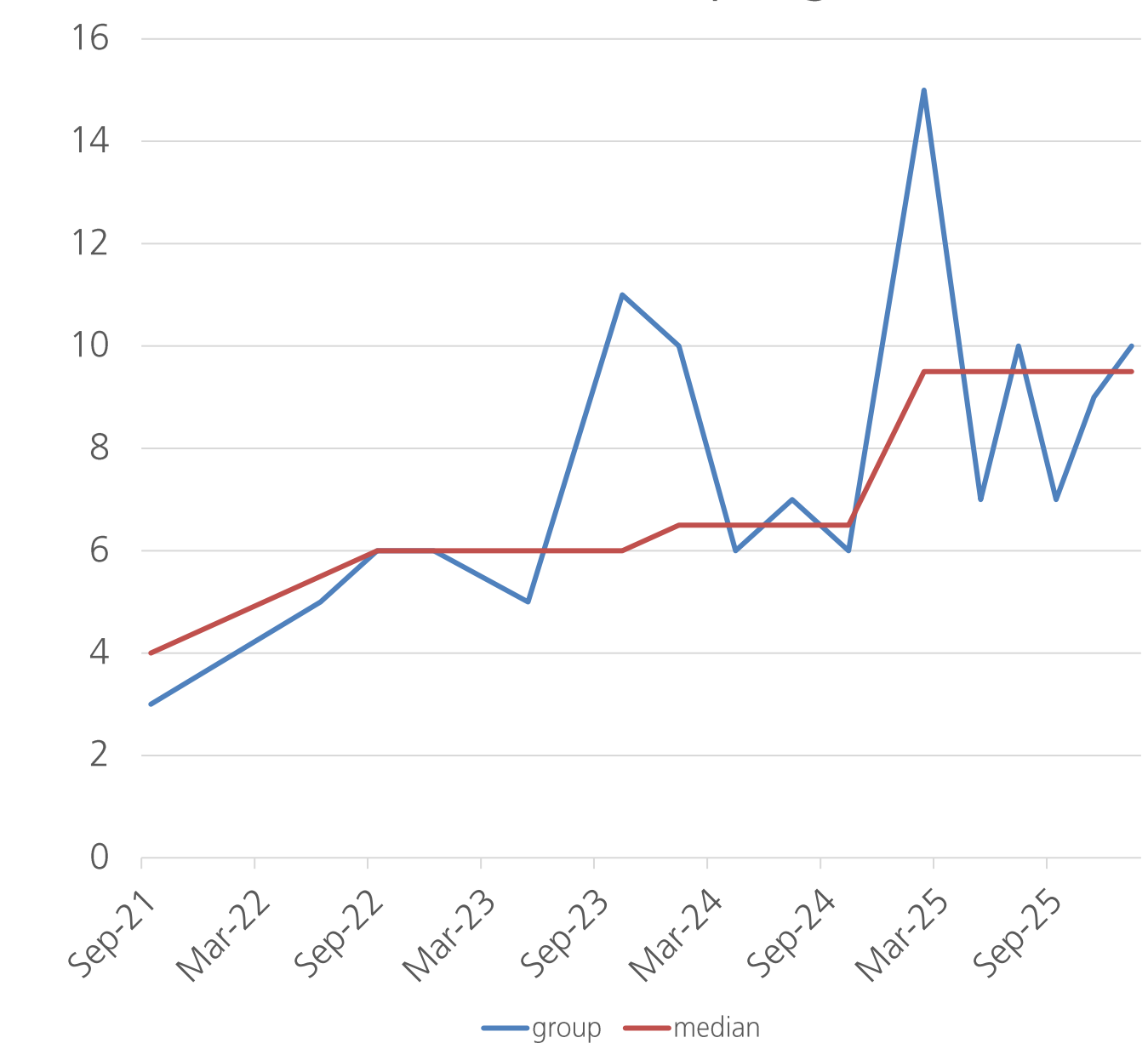
PDSA cycles and Results



Individuals completing the Silver QI in Action programme



Project teams completing the Silver QI in Action programme



Measures

- Outcome**
 - no. of teams that complete the Silver QI in Action programme
- Process**
 - no. of Graduation events scheduled
 - no. of Progress Update sessions scheduled
- Balancing**
 - Facilitator time spent on Progress Update sessions
 - Administrative time spent on correspondence



Additional Benefits

Cost savings achieved (June 25 to Apr 26) due to removing posters, refreshments and "Best QI" prize

Next Steps

- continue embedding tested processes
- training performance will be routinely reviewed to maintain ongoing progress
- review the Bronze → Silver → Gold pathway to ensure consistent progression
- aim to increase the number of staff advancing from Silver to Gold.

I am a GSQIA Silver Quality Improvement Practitioner

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