



Gloucestershire Safety and Quality Improvement Academy 2026 Standardisation and update of Primary Percutaneous Coronary Intervention (PPCI) referral forms across Cardiac Cath Labs and Cardiology ward

Judith Williams, Manju Varghese, Joanie John, Lisy Mathew, Chloe Ho



Gloucestershire Hospitals
NHS Foundation Trust

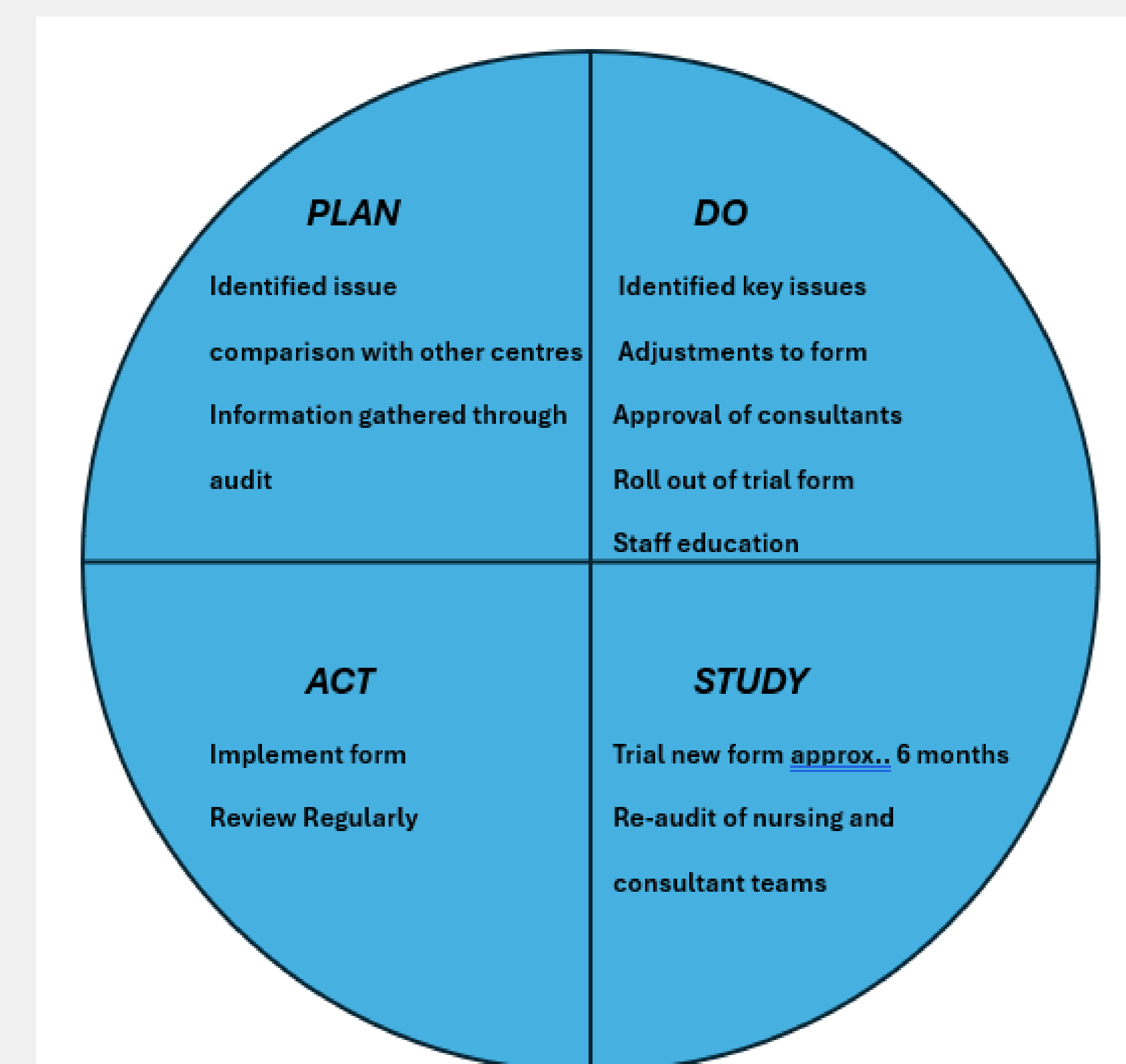
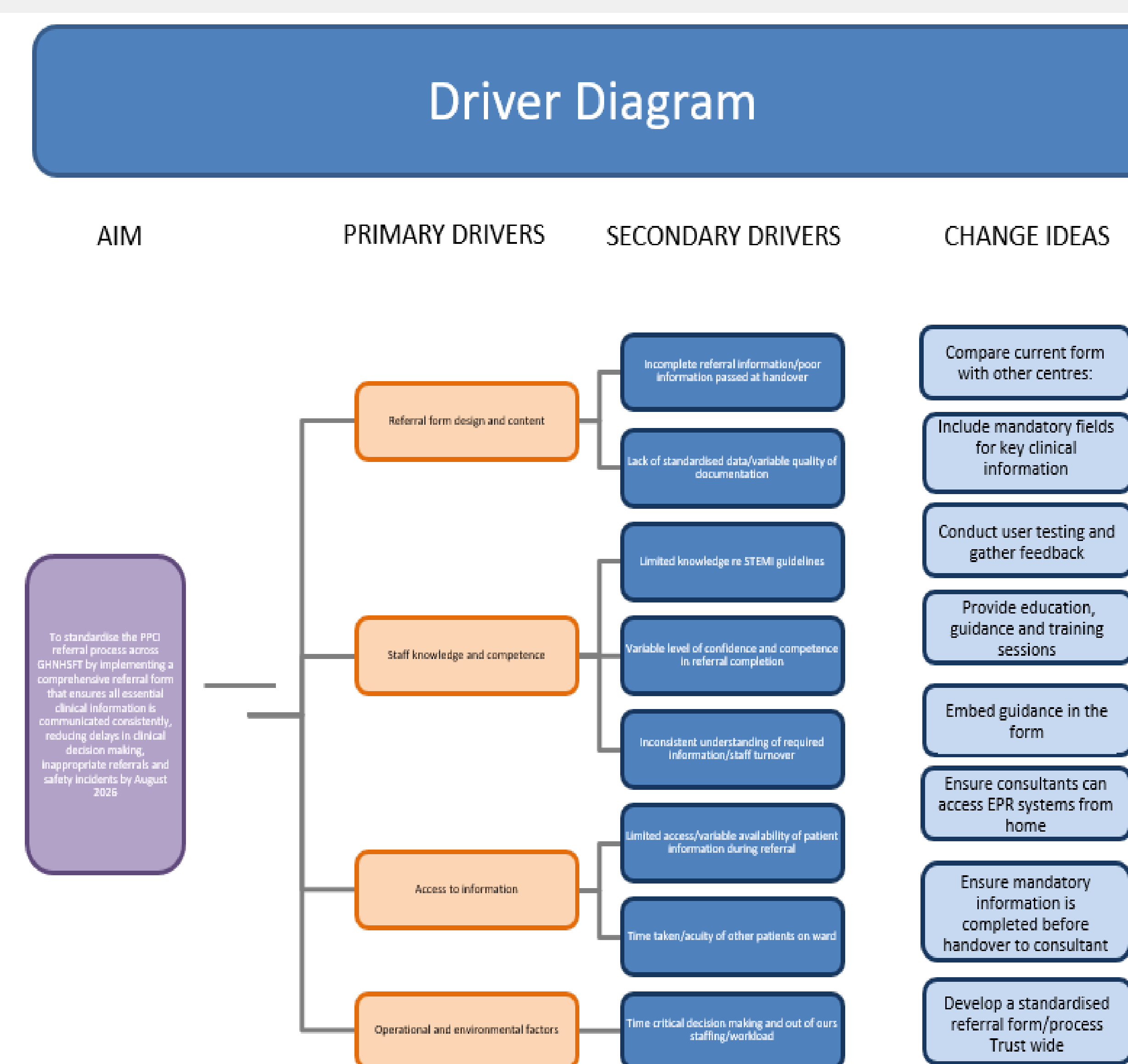
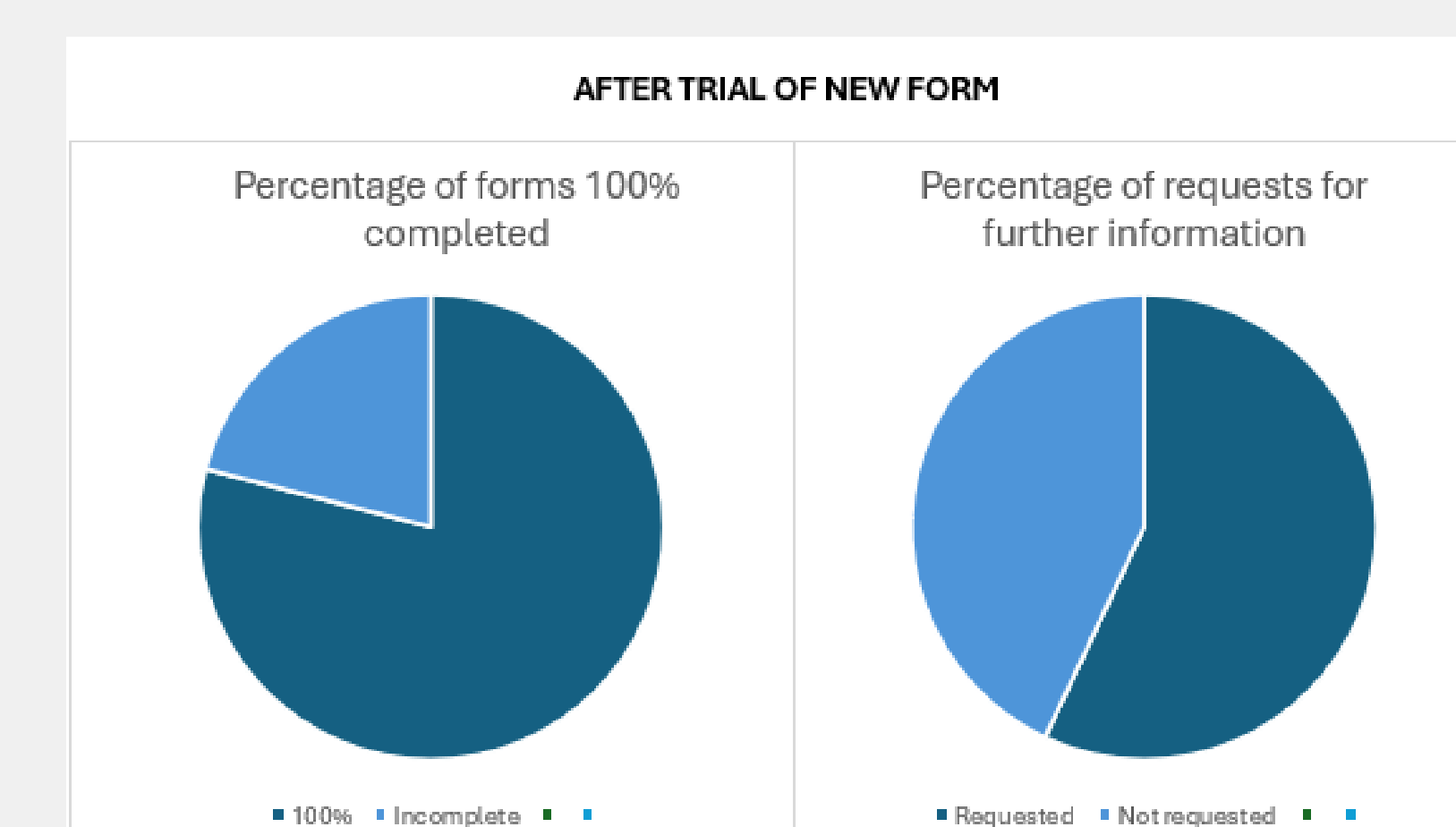
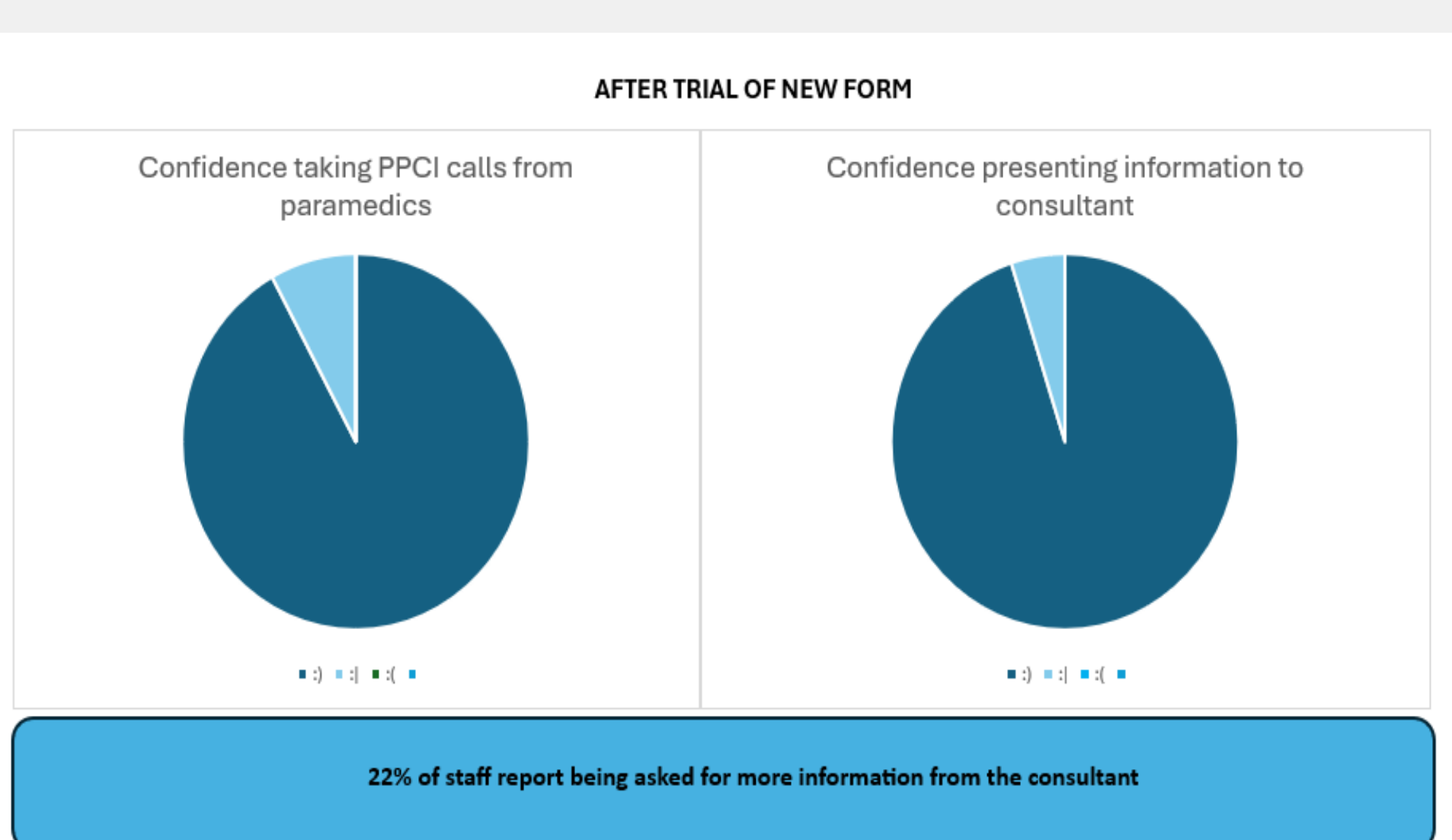
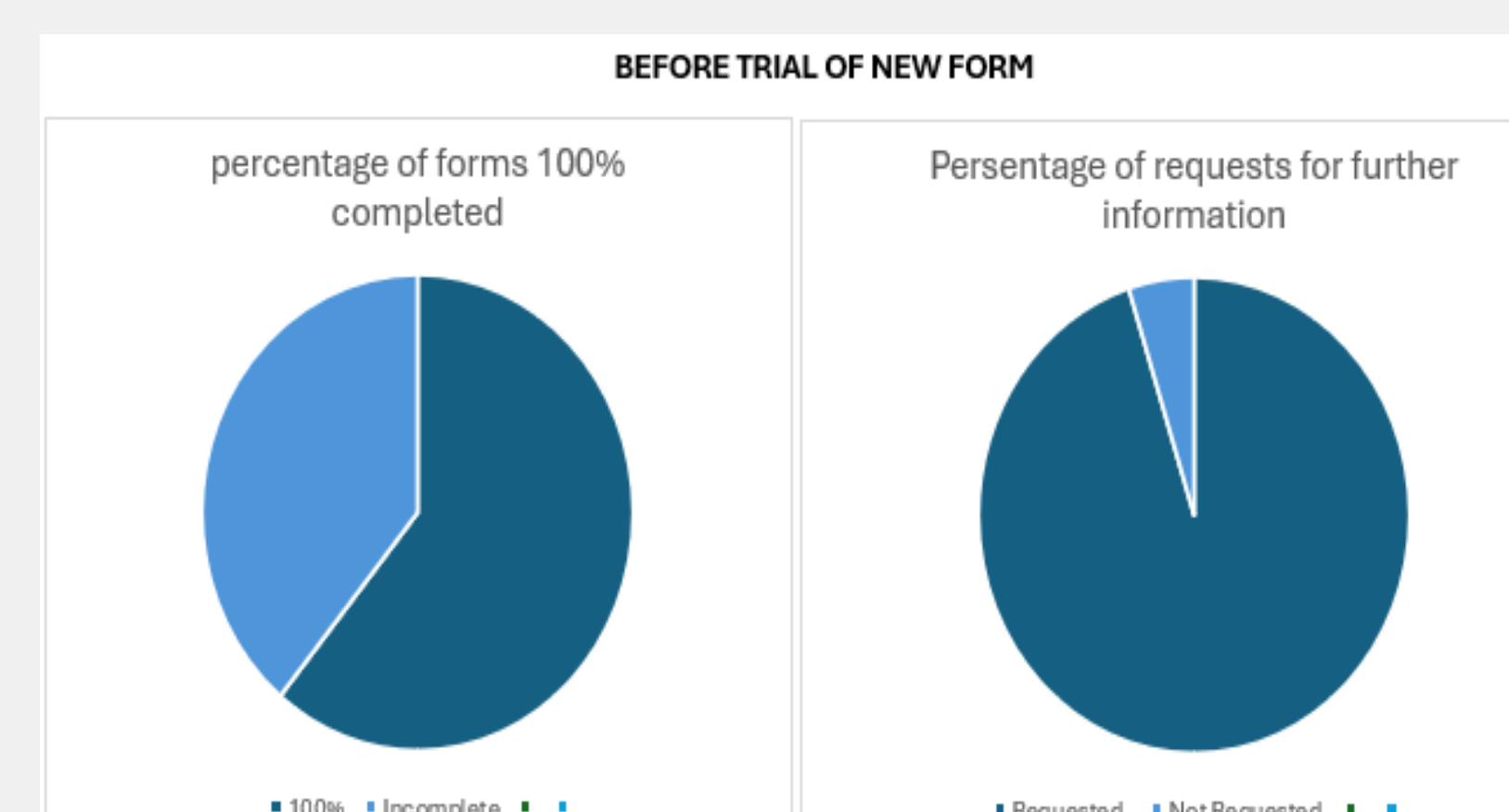
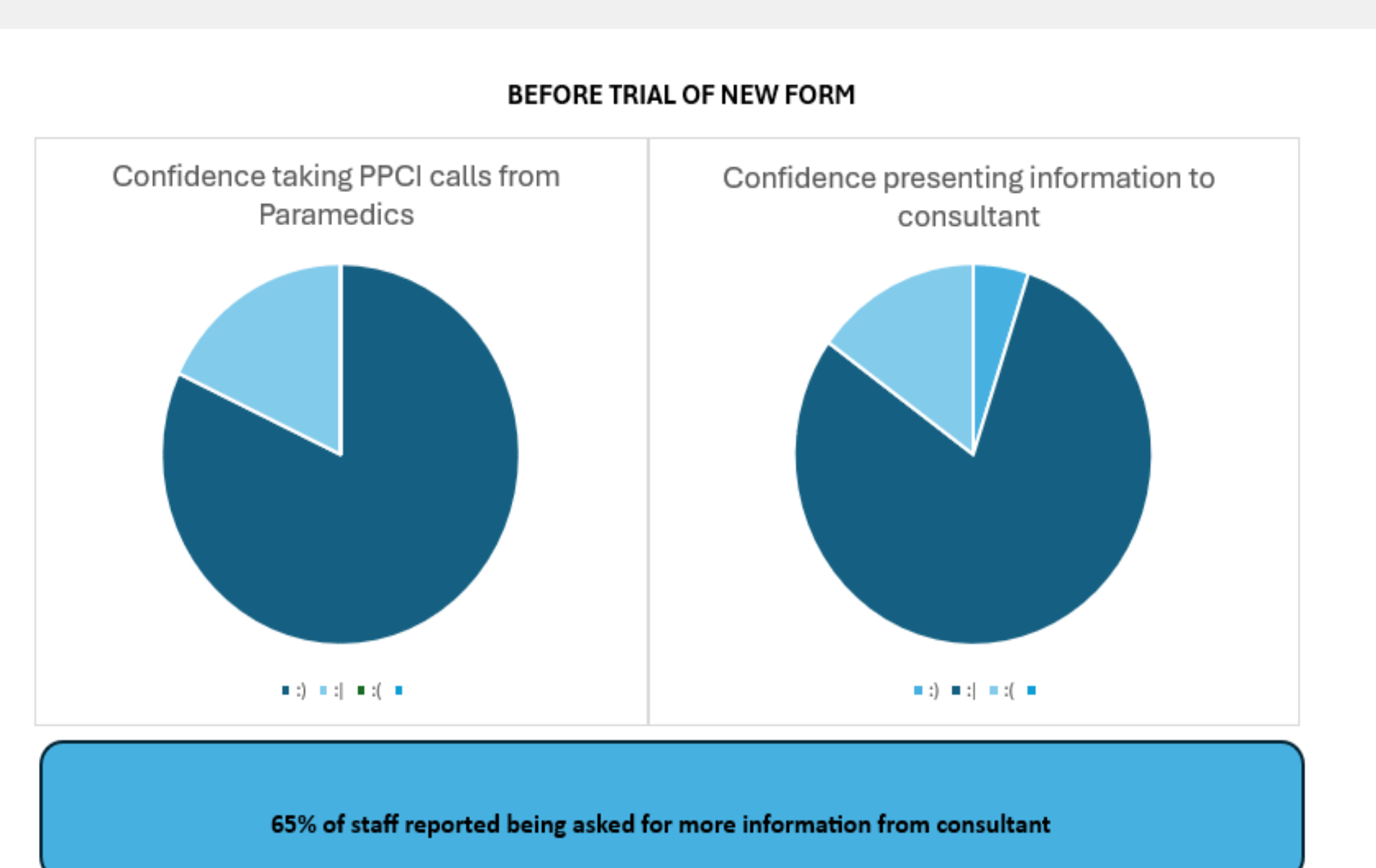
Issue: Currently the process for 24/7 PPCI referrals from South West Ambulance Service NHS Foundation Trust (SWAST) crews to the Cardiac Day Case Unit (CDCU) and Cardiology 1 lacks standardisation.

This inconsistency results in consultants receiving inadequate information, hindering timely and appropriate decision making for patients with suspected myocardial infarction (MI).

Such delays can adversely affect patient outcomes and the efficiency of emergency cardiac care.

Measures

- Outcome Measure: Number of PPCI calls accepted without further information being requested by consultant prior to clinical decision for PPCI acceptance and reduction of incidents relating to incomplete referral information
- Process Measures: - Percentage of forms fully completed, Improved confidence in receiving PPCI calls, percentage of requests for further information



Limitations

Time to get team together for project
Engagement of consultant team
Conflicting project that had not been shared
People taking calls don't know postcodes of commissioned areas
Availability and interest from stakeholders such as SWAST

Next steps:

Audit call to decision time / requests for further information / staff confidence – monitor performance
Review consultant satisfaction pre and post (not available within project timescale) Consultant engagement and expectations
Monitor for Datix / Serious Incidents – none during this project
Provide regular education and engagement with nursing team to improve/maintain confidence and competence and encourage staff to question/ challenge if they see areas for improvement
Request from SWAST for similar project so chance to review with stakeholder not available during project.