

**Patient
Information**

Cancer of Unknown Primary Services

Information about the multidisciplinary team and keyworker

Introduction

To ensure that you receive the best treatment available, you will be cared for by a team of doctors and nurses who have a particular expertise in Cancer of the Unknown Primary (CUP). They are known as the multidisciplinary team. CUP Services cover Cheltenham General Hospital and Gloucestershire Royal Hospital.

The multidisciplinary team:

- Consultant oncologist
- Clinical Nurse Specialist (CNS)
- Radiologist
- Pathologist
- Multidisciplinary team coordinator
- Palliative care nurse

The multidisciplinary team meet once every 2 weeks to discuss the ongoing care of patients diagnosed with a cancer of unknown primary and work closely to provide your care whilst in hospital and afterwards. They are supported by a variety of other health professionals and secretarial staff who are part of the multidisciplinary team.

Keyworker

You will have one person who takes a key role in co-ordinating your care and ensuring that you know who to access for information and advice at any time during your treatment. This person is known as the keyworker and is usually the Clinical Nurse Specialist at the hospital where you receive your treatment. You are able to contact your keyworker by telephone, where you can either speak to them directly or leave a message, including your name and contact number on the answerphone. If you are unwell it is important that you contact the helpline rather than leave a message for your keyworker who may not be available to call you back.

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Department

Oncology

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Your keyworker is:

Telephone number:

Contact information

Chemotherapy Helpline
Tel: 0300 422 3444

If you are unwell it is important that you contact the Chemotherapy Helpline promptly. It is operated 24 hours a day from the Oncology Centre at Cheltenham General Hospital. The helpline is answered by nurses based on the ward and they will be able to give you advice or take your details and call you back after speaking to a doctor. The Chemotherapy Helpline gives urgent advice about side effects from chemotherapy and radiotherapy but will not give advice regarding treatment.

Further information

Cancer information and support services are based in the Oncology Outpatients Department (Monday to Friday, 8:30am to 4:30pm).

Carers Information

Tel: 0808 808 7777
Website: www.careruk.org

Macmillan Cancer Support

Tel: 0808 808 0000
Website: www.macmillan.org.uk

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