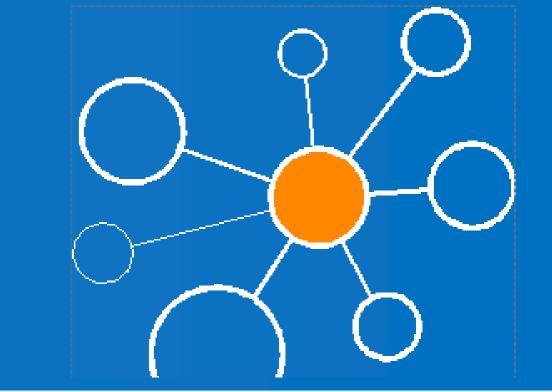
Gloucestershire Safety and Quality Improvement Academy

Gloucestershire Hospitals **NHS NHS Foundation Trust**

An Enteral Tube Feeding Passport **Improving Communication Between Hospital & Home Rebecca Draper- Specialist Neurology Dietitian**



Background

Within Gloucestershire we have an established home enteral feeding team consisting of specialist nurses and dietitians who care for on average 450 patients with enteral feeding tubes each year. Around 310 of these patients are adults and 140 are paediatrics. Often these patients have complex health needs contributing to their requirement for a feeding tube. Due to their complex health needs it is very important that communication between community and hospital staff is as easy as possible to allow for smooth transition of care and to avoid errors caused by miscommunication.

Aim

To create and provide an enteral tube feeding passport to 50% of the adult patients in Gloucestershire by 2019, to help improve communication between hospital and home.

Team

Rebecca Draper- Specialist Neurology Dietitian

Sponsors and Facilitators- Coral Hollywood (Endoscopy Consultant), Siobhan Oldham (Home Enteral Feeding team manager), Leisa Franklin (Enteral Nutrition Nurse Manager) and Laura Marie-Baldwin (Home Enteral Feeding Team Lead)

Methods

Common concerns and problems were highlighted by endoscopy staff using a survey. A driver diagram was completed to find primary and secondary drivers for the miscommunication and from this change ideas were formulated. From these change ideas an Enteral Tube Feeding Passport was created and has been piloted on 30 patients (1st PDSA cycle) and sent to gastroenterology for comments (2nd PDSA cycle). Following feedback from the pilot and gastroenterology team the passport has been edited ready for launch.

Problems Identified

Information often missing when patients attend endoscopy for enteral feeding tube procedures:

Lack of information on communication needs No clear notes on previous tube in situ and how/where it was placed

Missing Next of Kin and Capacity to consent details

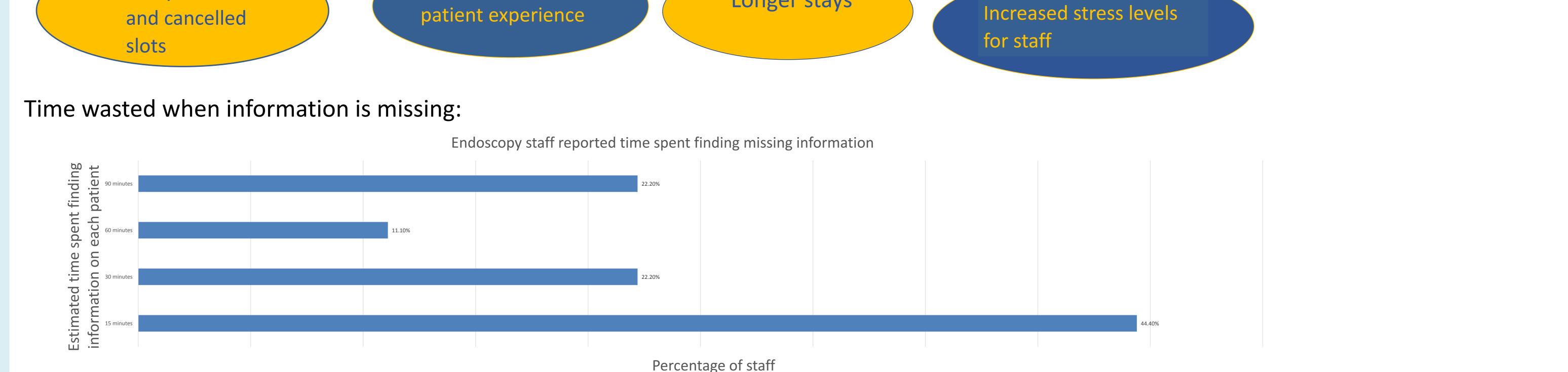
BEST CARE FOR EVERYONE

Reported consequences of mis communication for pre-existing Enteral Tube feeding patients:

Delays to lists

Complaints/ poor

Longer stays



Results- The Passport

A passport has been created and edited to fill some of the gaps in communication between endoscopy and the community. Gastroenterologists have reported this will aid prioritisation of patients and improve efficiency of endoscopy lists. Two different passports have been formulated. One for patients with balloon gastrostomy tubes and one for patients with tubes retained by other means. The project is awaiting funding approval prior to printing and launching. Currently around 10% of the adult patients have a passport. The aim remains to deliver the passport to 50% of the adult patients by 2019.

Please can you/your carer keep the top section of this page up to date. The

Endoscopy staff and the Home enteral feeding team are responsible fo completing this page

Weight history to be updated on each admission to hospital or 3 monthly by yourself/carer/hospital staff/dietitian

Gloucestershire Hospitals NHS Foundation Trust Enteral Feeding Tube Passport	dietitian will keep the Tube usage t Patient Name: -Named carer (if applicable): -Communication needs:	Date of Birth:	Date of initial inserti Hospital that tube w under sedation/GA)	vas placed in and method	d (e.g. PEG/RIG	72 Hour Com	plication warning fol If there a leaks of fluid arou		on:	Date	Tube type removed	Lot no and expiry date (new tube)	Balloon volume for this tube (mls)	change due	Comments (include tube French and length if low profile device)	Sign and print name	Balloon tube ch
Department of Nutrition and Dietetics Home Enteral Feeding Team	consent for you: Tube Usage	contact details of those able to e e.g. sole source and medication or by	gastrostomy RIG): PEG information bo- tick when given) Tube replacem Date Tube type	ooklet given prior to disch nent record: Tube Lot Com type no (inclu placed and Frem	harge: dietitian to mments lude tube nch and th if low		hours GP for URG	fresh blood ephone your GP or Out o ENT advice act details: eltenham unit 0300 422 35									hange table- to be completed
0300 422 5645 Email: ghn-tr.homeenteralfeedingteam@nhs.net Confidential Patient Document Please Note you will need to bring this document to all appointments and on all hospital admissions.				expiry date	file device)	Date	Weight (kg) Da	ate Weight (kg)									d by the person conducting the
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Future Plans

Now the passport has been created the plan is to pilot it across the entire adult population of enteral tube fed patients. To do this funding for printing needs to be obtained and then the home enteral feeding team can begin to distribute this out to patients. In 2019 the passport will then be re-evaluated with feedback from service users and endoscopy before a final version is created.

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