

Gold – Quality Improvement Coach

Knowledge	Equivalent Experience	Attributes	Responsibilities
<p>An understanding of the theory and an ability to apply the following techniques to a level that enables the Gold Improver to advise and coach other Improvers :</p> <ul style="list-style-type: none"> • Driver diagrams • Run charts & SPC charts • Model For Improvement • Clinical Audit • Root cause and causal factor analysis • Process mapping <p>Plus an awareness of:</p> <ul style="list-style-type: none"> • Techniques to identify and manage stakeholders • Change behaviours & challenges <p>and additional knowledge in the following subjects:</p> <ul style="list-style-type: none"> • Measurement for QI • Coaching • Creative Thinking • Systems Thinking 	<p>Experience of leading or participating in one or more quality improvement projects (Silver project or equivalent experience).</p> <p>Experience that demonstrates an equivalent level of knowledge and application gained by coaching 1 or more Quality Improvement initiatives</p>	<ul style="list-style-type: none"> • Competent and confident in coaching Quality Improvers, with skills gained through training or experience. • A credible Quality Improvement champion, able to model the necessary Continuous Quality Improvement behaviours to contribute to the development and spread of a QI culture throughout the Trust. • Positive, approachable and enthusiastic, with a drive to contribute to embedding Quality Improvement practices across the Trust. • Competent and respected in their own professional field with access to a developed professional network. • Excellent communicator and presenter. 	<ul style="list-style-type: none"> • To coach, support & advise Improvers in Improvement methodology and provide guidance on the best tools and methods to utilise for a successful Improvement Initiative. • To model Continuous Quality Improvement behaviours and contribute to the development of an associated culture across the Trust. • To promote the GSQIA and participate in GSQIA Quality Improvement activities and training as required. • To coordinate and report on local QI initiatives including: • Manage the Speciality level Quality Improvement Plan by proactively identifying areas for improvement through collaboration. • Identifying and recruiting local Improvers to participate in QI initiatives and signposting the GSQIA for QI training requirements. • Overseeing and reporting on the progress of Speciality QI initiatives through specialty and divisional governance structures. • Coordinating the transition from improvement plan to audit plan where necessary for ongoing assurance. • Attending a minimum of one continuous development session per year • To submit an application to become a part of the Q Community to support ongoing development and networking.

