

Gloucestershire Safety & Quality Improvement Academy

> GSQIA Update March 2019

Dear all,

We would like to share with you our monthly GSQIA Update and announce the winners from the 11th Silver Graduation.

Best wishes

Lou Waters GSQIA Coordinator & Trainer

@GSQIA #TheGSQIAWay



Gloucestershire Hospitals Improver Twibbon

Have you added the new Gloucestershire Hospitals Improver Twibbon to your profile picture yet? (see above) Show everyone that you are a part of an active and growing improvement community. You can add yours here: https://twibbon.com/support/glos-hospitals-improver/

News & Events

11th Silver Quality Improvement in Action Graduation & Awards Celebration

Today we held our 11th Silver Graduation & Awards Celebration. Ten project teams presented their improvement work which has been conducted over approximately 6 months as part of the Silver QI Programme. These events have a great celebratory feel and support networking and sharing of ideas. Today was no exception with some great discussions, successes and learning shared. Deborah Lee, Steve Hams & Emma Wood joined us from the Executive Team, Emily Beardsall joined us from the One Gloucestershire ICS and Sean Elyan our new Clinical Lead at GSQIA dropped in on his Red Nose Day 'Red Fruit' delivery. We would like to congratulate everyone on their achievement and graduation as Silver Quality Improvement Practitioners. The Graduation concluded with the Awards Ceremony and Deborah Lee presented our winners with their Awards.

Best Quality Improvement was awarded to Lynsey Hitchings for her project '<u>To Reduce Patient Lost Property Claims on 2 wards in 6 months</u>' **Best QI Poster** was awarded to Rebecca Offord and Nicky Cantrill for their project '<u>Learning from Excellence</u>'

Best Promoted QI Project (via the online vote) was awarded to Deborah Durrant and Gabby Prideaux for their project '<u>Palliative Care Indicator Tool</u> for patients with end stage liver disease'

You can view all the Silver projects and posters on our website

Kitchen Table Event

Conversation is a powerful thing. Done right, it can lay the foundations for an open culture – helping people to connect, learn and improve. We are proud to be hosting our own Kitchen Table events throughout the year. The next Kitchen Table event will take place in Library at GRH on 19th of March 2019 between 12.15 - 14.15 pm. This event will be hosted by Suzie Cro and everyone is welcome to attend. For more information please visit: <u>https://intranet.gloshospitals.nhs.uk/departments/corporate-</u> <u>division/safety/kitchen-table/</u>

GSQIA Clinical Lead

We would like to give Sean Elyan a warm welcome to the team. Sean has taken on the role of Clinical Lead for GSQIA having stepped down from his role as Medical Director.

QI Open Surgeries

We are holding our first QI 'Open Surgery' in April. This is a drop-in session (no booking needed) where you can come and talk to someone from GSQIA. Members of the team will be on hand to discuss possible ideas for a QI project, provide advice and support for ongoing QI initiatives and answer any questions. This is open to all staff and all dates will be advertised in the weekly global bulletin 'This Week'.

You will find us (and our banner) on:

3rd April, 1.30-3.00pm in Sandford Education Centre, Café area 26th April, 9.00 – 10.30 in Redwood Education Centre, Café area

#Qlhour Tweetchats

After a successful Tweetchat last month on 'Why use QI?' we will be hosting our next chat in April. You can catch up on the first chat by searching for <u>#QIhour</u> on twitter. NHS Horizons kindly provided us with some post chat <u>analytics</u>.

On Wednesday 24th April at 8pm, we will be hosting our next QI Hour joined by Sam Riley, Head of Improvement Analytics at NHS Improvement to talk all things Measurement for Improvement and #plotthedots. These tweetchats are run in collaboration with improvement colleagues in the Wirral, Nottingham, East London and Harlow and are now supported by both the Academy of Fab NHS Stuff and NHS Horizons. Put the date in your diary! #QIhour #plotthedots

Training opportunities

Introduction to Service Evaluation Delivered by: NIHR CLAHRC West Date: 1 May, 09.30 – 4.30 Cost: FREE Further information & to apply Closing date: 22 March

School for Change Agents 2019

Become a certified Change Agent with the FREE NHS Horizons School for Change Agents. The course is conducted via 5 webinar sessions through May and June at 3pm. But fear not, if you are working shifts, you can still access the webinars, transcripts and slides following each session and complete the course in your own time outside of the live sessions. You will also be sent course materials to support your learning. Find out more <u>here</u>

Innovation opportunities

The Evidence into Practice Challenge

The West of England Academic Health Science Network (WEAHSN) have embarked on an exciting programme of work to support the development, spread, and adoption of new innovations or improvements that will deliver better quality healthcare outcomes for patients, whilst providing better value for money for commissioners across the region.

They want to work with health and care professionals across the West of England to identify proven innovations or improvements that are ready for wider spread and adoption. If you have an innovation or improvement which is supported by specific research or evidence, that will improve the quality of patient care whilst reducing costs, we want to hear from you. This includes innovations and improvements developed locally or examples from other health systems in the UK or beyond. <u>Further information</u> **Application deadline:** Friday 26 April 2019 (5pm)

Create Open Health

Do you have a tech based idea to promote mental health in young people? The WEAHSN has teamed up with Creative England and The Wellcome Trust to launch Create Open Health, a national call for digital or technologybased solutions to support the mental wellbeing of young people aged 12-18. With support and advice from Off the Record, a Bristol based mental health support charity, <u>Create Open Health</u> is looking for innovative early stage ideas and also aims to develop entrepreneurial talent.

The applicants could be entrepreneurs, people who've got lived experience, parents, caregivers, healthcare practitioners, members of the general public or working within the mental health sector. Successful applicants will be offered the chance to build on their ideas during an intensive 2 day development bootcamp. The bootcamp will give applicants guidance on financing their idea, access to software developers and advice on implementing their idea within the healthcare sector. Following the development sessions in April, there will also be an opportunity for continuing support from affiliated organisations. Bootcamp dates: Friday 26 & Saturday 27 April 2019 in Bristol. Further information **Application deadline:** Sunday 31 March 2019

Networks and Sharing

Apply to become a Health Foundation Q Community member

Q is an initiative connecting people with improvement expertise across the UK, led by the Health Foundation and supported and co-funded by NHS Improvement. Q's mission is to foster continuous and sustainable improvement in health and care. We're creating opportunities for people to come together as an improvement community – sharing ideas, enhancing skills and collaborating to make health and care better. Click for <u>further information</u>.

Sharing the good stuff

There are a number of ways that you can share the great things that you are doing. If you are on Twitter, you can tag the <u>@gsqia</u> account with your improvements and we will share it. You can email our <u>Comms Team</u> and they can discuss options with you including sharing your work via This Week and Outline magazine. You can publish the great things you are doing on the <u>Academy of Fab NHS Stuff</u> website, where it will be shared more widely. You can also visit their site and look for inspiration from the wide range of improvements shared on there already by other Trusts across the country. Sharing our work and learning from each other to be the best we can be. Also keep your eyes peeled for opportunities to present a poster at conferences and events, or submit for consideration at awards ceremonies (as above). These are all great opportunities to share the great work you are doing with a wider audience.