Introducing MSW's as part of the Postnatal Pathway

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Better Births

Gloucestershire

Act - Further HV Liaison. Improve communication within teams.

Takes time to implement change.

Plan - Introduction of MSW's, Day 5 Visits. Predict – NBBS reduction in avoidable repeats and reduction in AOAE2 referrals.

Study – NBBS avoidable repeats down from 3% to 1.2%. Hearing screen referrals reduced.

Do – Introduced the MSW's to all areas.

Pilot of the Pathway in Stroud Area. Dependant ntroduction of MSW's has been very helpful for extra support'

to this screen is currently average of 1.75% down from 3.15%

Background and Aim's

As part of the Better Births initiative the aim was to Introduce a multi-professional integrated pathway to improve the Quality and frequency of Postnatal contacts and care.

MSW'S were introduced county wide in June 2018 to undertake the Day 5 Visits, incorporating New born hearing screening and the NBBS screen with the aim of reducing avoidable repeats for the NBBS, reducing referrals for the Hearing Screens and improving breastfeeding rates. A pilot was also undertaken in the Stroud area in October 2018 to follow the New Postnatal Pathway.

Results and Findings

'Some confusion in changes to pathway, eg-Weighs'

We predicted that there would be a drop in the number of avoidable repeats of the NBBS as well as a drop in the number of referrals made for further Hearing Screens leading up to Audiology appointments. We also aimed for an improved communication of handover to Health Visitors and increased Breastfeeding support.

We found through a mix of audits and data collection, as well as feedback from Midwives that overall the Introduction of the MSW's to the workforce has been a successful move. The repeat rates are down which is really positive.

The introduction of the pathway was very dependant of Day 5 workload, for example if there were a high number of day 5's and just one member of staff working, fitting in the other visits was very hard and often not realistic.

H/V Liasion has improved with the forms and we aim to further this communication. As with many things it can take time to implement change.

'Occasional miscommunication with visits and contact'

