

Our Journey to Outstanding 2019-2024

Our vision: Best Evidence for Everyone

Our purpose: To improve the knowledge of the people we serve by delivering an outstanding Library & Knowledge Service

Our strategic objectives for 2019 – 2024

Outstanding care: We are recognised by our Trust for the impact we have on excellent patient care and evidenced within the HEE Quality Improvement Outcomes Framework

Compassionate workforce: We enable a compassionate, skilful and knowledgeable workforce and demonstrate our role in attracting, developing and retaining the very best people.

Quality improvement: Quality is central to our service. We empower staff by providing them with evidence and skills to improve the quality of their work to do the very best for their patients and each other.

Care without boundaries: Knowledge to enable staff to care is provided in an integrated way in partnership with our health and social care and educational partners.

Involved people: Staff, students and patients are involved in the planning and evaluation of our service.

Centres of Excellence: Ensure decisions regarding our centres of excellence are based on evidence; our service reflects the needs of these centres.

Financial balance: To enable financial balance within our Trust we ensure cost effective decision making based on evidence and demonstrate best practice

Effective estate: We provide knowledge and best practice so the estate is accessible with the best facilities that minimise environmental impact

Digital future: Empowering our staff to access and use technology and electronic evidence to drive safe, reliable and responsive care.

Driving research: We are research active and enable staff to contribute to the evidence base to become one of the best University Hospitals in the UK.