

Involvement and Engagement Tracker

It is really important that we are able to listen to colleagues, patients, local people and communities across Gloucestershire about their experiences of using our health and care services and to help shape improvements. Our involvement and engagement tracker records the level of activity and demonstrates how it has informed and influenced decision-making across the organisation.

Community Engagement and Involvement Activity – 1 April 2022 to 31 March 2023

What / Where	Who	When	No of people	We asked (Activity)	You Said (Listened)	Impact (We did)	More information
Gloucester Feed the Hungry – 34 The Oxeboode Gloucester	People in the community	Fortnightly (18 visits between May 2022 to January 2023)	50	How accessible are Trust Services/ health pathways for the homeless community?	Requested & shared information on Health and VCSE organisations and initiatives happening based on Community Outreach Worker knowledge	<p>Increased planned care appointments.</p> <p>Support was offered to a young service user who was attending A&E to access a warm space & a drink. Signposted to Gloucestershire Nightstop Homeless charity.</p> <p>Support was given to a patient going for a hip replacement, as she was anxious about being away from home as Operation was in Oxford, chatted through ways to feel less isolated as will be away from family/friend's support. Network.</p>	<p>www.yourcircle.org.uk/Services/15188</p> <p>Home - Gloucestershire Nightstop</p>
Free study Club Friendship cafe	People in the community Volunteers	Fortnightly (40 sessions visits between May 2022 to January 2023)	12 – 20 people weekly	How can communities be supported to tackle cycles of poverty and increase educational attainment	More funding to support free study clubs	<p>Provided funding to support activities that go in to running the free study club in Friendship café</p> <p>Provides a safe space outside of school, allowing young people to interact with peers and other individuals outside of the home and</p>	<p>Saturdays 10 –11 at friendship café</p> <p>youngthinkersgloucester</p>

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						getting more used to socialising in a post COVID setting.	
Diabetes (targeted more for middle aged people)	People in the community Patients	28/05/2022	20	What conditions would communities want further health education on	Diabetes	Helps those who may not have had access to a GP in the pandemic or are struggling for GP access currently to know the warning signs of diabetes which is more prevalent among core 20 groups	www.facebook.com/youngthinkersgloucester
BME Dementia Education & Information Event, Friendship Café, Gloucester.	NHS Staff & People in the community	08/06/2022	150	How accessible are Trust Services health pathways for the patients & carers suffering from Dementia?	Requested information on Health and VCSE organisations and initiatives happening based on community outreach worker knowledge.	Provided information to encourage access to early screening, addressed misconceptions and Increased confidence from people from ethnic minority backgrounds in our services.	Memory problems and dementia > Glos Health & Care NHS Foundation Trust (ghc.nhs.uk) Dementia From the Inside by Jennifer Bute Dementia Resources (3ndementiawg.org) Crossroads Gloucester Memory Café (crossroadsglos.org.uk)
Unreflected Reflections, Friendship Café, Gloucester.	NHS Staff & People in the community, Volunteers	13/06/2023	100	How accessible are Trust Services/health pathways for the members of the Ethnic Minority community?	Requested information on Health and VCSE organisations and initiatives happening based on community outreach worker knowledge	Provided ethnic minorities with information to encourage access to early interventions addressed misconceptions and Increased confidence from people from ethnic minority backgrounds in our services.	Unreflected Reflections - Voices Gloucester
Big Health & Well-Being Day, Plock Court, Gloucester	People in the Community NHS & Partner Organisations Staff & volunteers	17/06/2022	1500+	How accessible are Trust Services/ health pathways for the service users with additional needs?	Requested & shared information on Additional Accessibility Support & Voluntary Organisations. The event is aimed at helping people with learning disabilities with	Increased planned care appointments Reduction in emergency attendance Encourage more appropriate use of VCSE services	Big Health > Glos Health & Care NHS Foundation Trust (ghc.nhs.uk) The aim of each Big Health Day is to:

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					complex physical and emotional health needs, people with physical disabilities and sensory impairments, autistic people and anyone with mental health support needs to stay active and healthy.	Increased confidence from people from ethnic minority backgrounds	<p>To deliver an inclusive event with the theme of staying healthy and active, meeting friends and having fun.</p> <p>To reduce health inequalities for people living with a learning disability, a physical disability and/or mental health problems and help people to help themselves, through activities outlined in our programme</p>
Windrush Generation Event, All Nations Club, Gloucester	People in the Community & NHS Staff & Volunteers.	22/06/2023	200	Sharing & Celebration Event Voluntary Organisations & in collaboration with the Office of the Police and Crime Commissioner	The Sharing of Community stories, of the Windrush Generation who came to the U.K to join the NHS as Nurses.	Listening to Community Stories from NHS Staff and community members. Watched community documentary about the NHS Nurses who were from the Windrush Generation.	<p>Lives of Colour: I- MMigrate Exhibition - The Museum of Gloucester</p> <p>Home All Nations Community Centre (anccglos.com)</p>
Skillzone, Community Safety Team Gloucesters hire Fire and Rescue Service Tuffley Lane Tuffley Gloucester,	NHS Staff & Volunteers & People in the Community	22/06/2022	25	Information sharing event for Fire Safety Checks from the Complex Needs Officer & Safeguarding Coordinator Community Safety Team	Following patient discharge from acute care, what support is available in the home.	Encourage more appropriate use of VCSE services & support for hospital to home services.	<p>We enable and support communities, individuals and stakeholders to be empowered, and take control of their health, wellbeing and care journey in a manner that best suits them.</p> <p>www.jigsawco-op.org.uk</p>

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				Gloucestershire Fire and Rescue Service			
Meet Little Amal by Invitation Cheltenham Community Event	People in the community	23/06/2022	250	How accessible are Trust Services/health pathways for the refugee community?	Requested information on Health and VCSE organisations and initiatives happening based on community outreach worker knowledge	Increased planned care appointments Increased confidence from people from ethnic minority backgrounds	www.walkwithamal.org
Prostate Cancer Awareness Event; All Nations Community Centre – Gloucester	NHS & Police Staff & People in the Community	22/06/2022	250	How accessible are Trust Services/health pathways for the members of the Ethnic Minority community?	Requested information on Health and VCSE organisations and initiatives happening based on community outreach worker knowledge	Provided ethnic minorities with information to encourage access to early screening, addressed misconceptions, and Increased confidence from people from ethnic minority backgrounds in our services.	Next event - 01/03/2023 5-7 pm All Nations Community Centre - Cancer Services from GHNHSFT. Cancer services videos YouTube: GHNHSFT Cancer services
Open Arms Artist Collective, Bethesda Methodist Church, Cheltenham	NHS Staff & Volunteers & People in the Community	30/06/2022	75	How accessible are Trust Services/health pathways for the patients & carers suffering from Dementia?	Requested information on Health and VCSE organisations and initiatives happening based on community outreach worker knowledge	Provided information to encourage access to early screening, addressed misconceptions, and Increased confidence from people from ethnic minority backgrounds in our services. Open Arms specialise in working with people living with dementia and their supporters/carers.	Open Arms Artist's Collective (openarmsartists.org.uk)
McMillan Information Hubb at Friendship Café, Gloucester	People in the Community	28/07/2023	50	How accessible are Trust Services/health pathways for the members of the Ethnic Minority community?	Addressing specific information leaflets to encourage dialogue surrounding barriers for people from ethnic minority backgrounds accessing these services including lack	Provided information to encourage access to early screening, addressed misconceptions and Increased confidence from people from ethnic minority backgrounds in our services.	The service offers support and information to anyone who has concerns about cancer, their relatives, friends and carers

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					of knowledge process & support of Cancer Screening & Hospital pathways.		Macmillan Cancer Support Information Hub (gloshospitals.nhs.uk)
Jamaican Independence Day, Gloucester Park	People in the Community NHS & Partner Organisations Staff & volunteers	07/08/2023	1000	With the NHS Information Bus. How accessible are Trust Services/health pathways for the members of the Ethnic Minority community?	Addressing specific information leaflets to encourage dialogue surrounding barriers for people from ethnic minority backgrounds accessing these services Requested & shared information on Health and VCSE organisations and initiatives happening based on Community Outreach Worker knowledge	Provided ethnic minorities with information to encourage access to early screening, addressed misconceptions, and Increased confidence from people from ethnic minority backgrounds in our services.	Glosjam to celebrate 60 years of Jamaican independence this weekend - Gloucestershire Live You searched for 2023 events - Gloucester BID - Business Improvement District
St James Park Cultural Fete	People in the Community NHS & Partner Organisations Staff & volunteers	20/08/2022	500	With the NHS Information Bus. How accessible are Trust Services/health pathways for the members of the Ethnic Minority community	Addressing specific information leaflets to encourage dialogue surrounding barriers for people from ethnic minority backgrounds accessing these services Requested & shared information on Health and VCSE organisations and initiatives happening based on Community Outreach Worker knowledge	Provided ethnic minorities with information to encourage access to early screening, addressed misconceptions, and Increased confidence from people from ethnic minority backgrounds in our services. St James Park Cultural Fete is a fun-filled and free summer festival Its aims are to celebrate and enhance the life of our park and its community, by bringing communities together.	News St. James's Place Charitable Foundation (sjpfoundation.co.uk)
McMillian Information Hub, Redwell	Local Community NHS & Partner Organisations	01/09/2022	100	Patient information sharing event.	Sharing information leaflets to encourage dialogue surrounding barriers for people from diverse/disadvantaged	Increased planned care appointments Reduction in emergency attendance	The service offers support and information to anyone who has concerns about cancer,

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Centre, Matson	Staff & volunteers				backgrounds accessing these services Requested & shared information on Health and VCSE organisations and initiatives.	Encourage more appropriate use of VCSE services Increased confidence from people from ethnic minority backgrounds	their relatives, friends and carers Macmillan Cancer Support Information Hub (gloshospitals.nhs.uk)
75 Years My Story – Strike A Light, Gloucester	Local Community & others.	Fortnightly (8 visits between October 2022 to January 2023)	20	How accessible are Trust Services/health pathways for the members of the Ethnic Minority community especially when this is a community group within a community group.	Sharing information leaflets to encourage dialogue surrounding barriers for people from diverse/disadvantaged backgrounds accessing these services. Requested & shared information on Health and VCSE organisations and initiatives.	Increased planned care appointments Reduction in emergency attendance Encourage more appropriate use of VCSE services Increased confidence from people from ethnic minority backgrounds especially widowed women from minority backgrounds.	Since 2013, we've been working in Gloucester to create great cultural events and experiences that can bring communities together, make life vibrant and exciting – and change things for the better. In that time, we've learned loads about what works and what doesn't Strike A Light
Friendship Café Women's Walking Group, Stinchcombe Hill, Golf Course	Local Community	10/10/2022	40	How accessible are Trust Services/health pathways for the members of the Ethnic Minority community?	Sharing information leaflets to encourage dialogue surrounding barriers for people from diverse/disadvantaged backgrounds accessing these services Requested & shared information on Health and VCSE organisations and initiatives.	Increased planned care appointments Reduction in emergency attendance Encourage more appropriate use of VCSE services Increased confidence from people from ethnic minority backgrounds	The Friendship Cafe We provide youth & community-based activities
Music Works – BHM Event Gloucester	NHS & Partner Organisations Staff & volunteers	21/10/2022	150	Asked if people knew about Career & Volunteer opportunities	Requested information on career opportunities at GHFT.	Increased confidence from people from ethnic minority backgrounds on roles they may be eligible for, how to find them and where to apply.	www.themusicworks.org.uk/about-us/what-we-do/

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				within NHS Organisation & Local Authority Services?			
Stroud	Local Community	7/06/2022	100	Engaged to ask what the public thought of the proposed plans for FFTF2 - NHS Information Bus	FFTF Phase 2 – NHS Information Bus – Asking Members of the community to share feedback on Phase 2	50+ engagement events. 6 Facebook Live events Over 1,800 face-to-face conversations with public and staff Facebook info reached 64,500 individual people. Twitter info had over 55,000 impressions 200+ Fit for the Future 2 surveys complete	Fit for the Future: consultation on specialist hospital services is underway (gloshospitals.nhs.uk)
Cheltenham	Local Community	11/06/2022	100	Engaged to ask what the public thought of the proposed plans for FFTF2 - NHS Information Bus	FFTF Phase 2 – NHS Information Bus – Asking Members of the community to share feedback on Phase 2	50+ engagement events. 6 Facebook Live events Over 1,800 face-to-face conversations with public and staff Facebook info reached 64,500 individual people. Twitter info had over 55,000 impressions 200+ Fit for the Future 2 surveys complete	Fit for the Future: consultation on specialist hospital services is underway (gloshospitals.nhs.uk)
Bowel Cancel Screening event - awareness talk at Rosebank GP practice	People in the community Patients	12/06/22	15	What conditions would communities want further health education on	Conditions that are associated with stigma included Cancer	Helps those who may not have had access to a GP in the pandemic or are struggling for GP access currently to know the warning signs of diabetes which is more prevalent among over 80s and among particular minority groups	www.facebook.com/youngthinkersgloucester
Cirencester	Local Community	14/06/2022	150	Engaged to ask what the public thought of the proposed plans for FFTF2 - NHS Information Bus	FFTF Phase 2 – NHS Information Bus – Asking Members of the community to share feedback on Phase 2	50+ engagement events. 6 Facebook Live events Over 1,800 face-to-face conversations with public and staff Facebook info reached 64,500 individual people.	Fit for the Future: consultation on specialist hospital services is underway (gloshospitals.nhs.uk)

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						Twitter info had over 55,000 impressions 200+ Fit for the Future 2 surveys complete	
Sahara Saheli Women's Group	Local Community	28/06/2022	20	Sharing Event Voluntary Organisations Discussion group about women's knowledge of the process & support of Cancer Screening & Hospital pathways.	There are specific barriers for South Asian women accessing these services including lack of knowledge process & support of Cancer Screening & Hospital pathways.	Increased planned care appointments Reduction in emergency attendance Encourage more appropriate use of VCSE services Increased confidence from people from ethnic minority backgrounds	Leaflets shared from McMillian Cancer Services. Focus Charity Cancer Services information shared. YouTube - Cancer Services
Open Arms Artist Collective (Dementia Support Group)	Volunteers People in the community NHs Staff	30/06/2022	40	How accessible are Trust Services/health pathways for Carers & Dementia Patients?	Requested & shared information on Dementia Support & Voluntary Organisations	Increased planned care appointments Reduction in emergency attendance Encourage more appropriate use of VCSE services	www.openarmsartists.org.uk/
Engagement with South Asian Community	People in the Community & NHS Staff & Volunteers.	27/07/2022	100	Navigating Mental Health Services	Difficulty accessing MH pathway, understanding support services available	Increased confidence from people from ethnic minority backgrounds. Encourage more appropriate use of VCSE services	Information sign-posting to Voluntary MH Organisations. Gloucestershire's Mental Health Services Have Your Say Gloucestershire (engagementhq.com)
Anglo Asian Chinese Community	People in the Community & NHS Staff & Volunteers.	22/08/2022	15	How accessible are Trust Services/health pathways for the members of the	Requested information on Dementia Support & Voluntary Organisations	Increased planned care appointments Reduction in emergency attendance	The Anglo-Asian Cultural Centre Buildings and Places (General) Barton

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				Ethnic Minority community?		Encourage more appropriate use of VCSE services Increased confidence from people from ethnic minority backgrounds	and Tredworth Community Heritage
Friendship Café – Youth Event	People in the Community	10/08/2022	45	Careers Opportunities in the NHS Information Event.	Sign-posting of Apprenticeship opportunities in NHS and voluntary organisations available.	Encourage more appropriate use of VCSE services Increased confidence from people from ethnic minority backgrounds	Contact our team via - ghn-tr.apprenticeships@nhs.net to seek advice, information or guidance regarding Apprenticeships & Careers with our Trust
GL1 – Healthy Lifestyles	People in the Community & Patients	12/09/2022	30	How accessible are Trust Services/health pathways for the members of the Ethnic Minority community?	Requested information on Dementia Support & Voluntary Organisations Arranged for following to attend the Healthy Lifestyles Group	Increased planned care appointments Reduction in emergency attendance Encourage more appropriate use of VCSE services Increased confidence from people from ethnic minority backgrounds	HLS Gloucestershire - Home (hls.glos.org)
Friendship Café	NHS & Police Staff with local Community Representatives Groups.	15/09/2022	15/20	Sharing Event Voluntary Organisations	The process to join Young Influencers & Trust Governor Membership.	Encourage more appropriate use of VCSE services Increased confidence from people from ethnic minority backgrounds	Information Bus: NHS Gloucestershire ICB (nhsglos.nhs.uk) www.gloshospitals.nhs.uk/about-us/support-our-trust/our-youth-group/

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CPR and first aid & cardiac teaching event (all ages)	People in the community Volunteers	16/09/2022	50	Do communities need CPR training	CPR training workshops	Early health intervention for chronic conditions - Hugely deprived area. these kids are first and second generation from non-English speaking families and the initiative gives them skills to get out of deprivation that they can pass on to younger students as they progress into later stages on	www.facebook.com/youththinkersgloucester
Gallery ward 2 – GRH	Local Community Representatives & Voluntary Services	14/10/2022	15	Tour of new Gallery Ward 2 (Care of the Elderly)	Patient Care	Reduction in emergency attendance Increased planned care appointments	www.gms-facilities.co.uk/news/health-care-facilities-management-specialist-takes-on-management-of-new-4-5m-hospital-ward/
Cancer Awareness Talk	Patients & Volunteers	11/10/2022	50	Cancer Awareness Sessions delivered by GPs – Cancer Screening	Process Cancer Screening & Hospital pathways. Early Detection, the importance of early detection/screening	Increased planned care appointments Reduction in emergency attendance Encourage more appropriate use of VCSE services Increased confidence from people from ethnic minority backgrounds	Cancer awareness videos on YouTube: Cancer Services
NHS Careers Information Event. Friendship Café Gloucester	NHS Staff, Volunteers People in the community	27/10/2022	65	Careers Opportunities in the NHS	NHS Information Van – NHS Careers and Apprenticeships	Encourage more appropriate use of VCSE services Increased confidence from people from ethnic minority backgrounds	Contact our team via – ghn-tr.apprenticeships@nhs.net to seek advice, information or guidance regarding Apprenticeships & Careers with our Trust

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Mosque Visit	Volunteers People in the community	28/10/2022	20	Multi-Faith Community Event	How religious beliefs impact personalised care for patients.	Increased confidence from people from ethnic minority backgrounds	Mosque visits together with other Community Voluntary Organisations. Masjid-e-Noor Gloucester UK (masjidenoor.org.uk)
BME Mental Health Information Event. Friendship café	Patients, People in the Community	7/11/2022	70	Navigating Mental Health Services	Difficulty accessing MH pathway, understanding support services available	Increased confidence from people from ethnic minority backgrounds. Encourage more appropriate use of VCSE services Information sign-posting to Voluntary MH Organisations.	The Friendship Cafe We provide youth & community-based activities Gloucestershire's Mental Health Services Have Your Say Gloucestershire (engagementhq.com)
Gloucester Chinese Women's Guild	Patients, People in the Community	14/11/2022	35	Navigating Mental Health Services	Difficulty accessing MH pathway, understanding support services available	Increased confidence from people from ethnic minority backgrounds. Encourage more appropriate use of VCSE services Information sign-posting to Voluntary MH Organisations.	Gloucestershire Chinese Women's Guild 告羅士打 郡華人婦女會 - Home (qcgwg.org.uk) Gloucestershire's Mental Health Services Have Your Say Gloucestershire (engagementhq.com)
National Inter-Faith Week (Week of 15 th November)	Patients, People in the Community, NHS Staff & Other	15/11/2022	350	Multi-Faith Community Event This year for National Interfaith Week in Cheltenham we are Sharing our Spiritual Homes.	How religious beliefs impact personalised care for patients	Increased confidence from people from ethnic minority backgrounds Encourage more appropriate use of VCSE services Aim to deepen understanding of different faiths and to reflect on our own beliefs. Visits to Gas Green Baptist Church, St. Gregory's Roman Catholic Church, the Hindu	www.interfaithweek.org/

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						Community Centre, the Kadampa Buddhist Centre, the local Bahai community, the Lower High Street Mosque and Cheltenham Orthodox Jewish Community.	
Gloucester Rugby Stadium	Patients, People in the Community, NHS Staff & Other	17/11/2022	285	How do religious beliefs impact personalised care for patients?	Patient sign-posting of health services and voluntary organisations available.	Increased confidence from people from ethnic minority backgrounds. Encourage more appropriate use of VCSE services	Gloucestershire VCS Alliance - Gloucestershire VCS Alliance (glosvcsoalliance.org.uk)
Strike A Light – Hope Notes, Guildhall Gloucester	People in the Community & Other	10/11/2022	125	How accessible are Trust Services/health pathways for the refugee community?	Patient signposting of health services and voluntary organisations available.	Increased confidence from people from ethnic minority backgrounds. Encourage more appropriate use of VCSE services	Stories of Refuge Presentation https://strikealight.org.uk/2022/10/19/hope-notes/
Men’s Walking & Well-Being Group-Friendship Café	NHS Staff, People in the Community, Patients	23/11/2022	6	Community Well-Being Activities for patients with LTC & carers Weekly Wednesday health support session for Local Men from ethnic minority backgrounds with LTC.	GHC Reaching Out Team offer support to patients living with LTC.	Increased confidence from people from ethnic minority backgrounds. Encourage more appropriate use of VCSE services	GHC Reaching Out Team – Complex Care at Home Health Checks. Glos-Health-&Care-NHS-Foundation-Trust-(ghc.nhs.uk)">Integrated Community Teams > Glos Health & Care NHS Foundation Trust (ghc.nhs.uk)
Bangladeshi Women’s Healthy Lifestyles Group	NHS Staff, People in the Community, Patients	27/11/2022	35	Community Well-Being advice for Community	Information Session on PALs service surrounding key areas of service offered. (Interpreter was used for the session)	Increased confidence from people from ethnic minority backgrounds. Provide advice about the NHS and support groups outside the NHS	Patient advice and support (gloshospitals.nhs.uk)
Community Engagement	People in the Community	22/11/2022	250	Cascade of NHS Job Vacancy	Shared NHS Vacancies being advertised through Community Groups for a fairer representation	Increased confidence from people from ethnic minority backgrounds.	The Friendship Cafe We provide youth &

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					from Diverse Minority Groups.	Encourage more appropriate use of VCSE services	community-based activities
Wilson Cheltenham Art Gallery & Museum	NHS Staff, People in The Community	13/12/2022	25	Community Well-Being Activities for patients.	Patient signposting of health services and voluntary organisations available.	<p>Increased planned care appointments</p> <p>Reduction in emergency attendance</p> <p>Encourage more appropriate use of VCSE services</p> <p>Increased confidence from people from ethnic minority backgrounds</p>	<p>Gloucestershire events (soglos.com)</p> <p>Cheltenham Events 2023 What's on in Cheltenham Skiddle</p> <p>The Wilson – Cheltenham Art Gallery & Museum – The Wilson is Gloucestershire's premier art gallery and museum (cheltenhammuseum.org.uk)</p>
Community Engagement Gloucester	Patient, People in the Community	28/12/2022	8	Community Well-Being advice for Community	Patient signposting of health services and voluntary organisations available.	<p>Increased planned care appointments</p> <p>Reduction in emergency attendance</p> <p>Encourage more appropriate use of VCSE services</p> <p>Increased confidence from people from ethnic minority backgrounds</p>	<p>NHS Organ Donation Support</p> <p>Organ donation (gloshospitals.nhs.uk)</p> <p>Home - NHS Organ Donation</p>
Community Engagement Gloucesters hire.	People in the Community & ICB Staff	21/12/2022	300+	Winter Campaign Information	<p>Cascade Relevant UpToDate Health Information via social media/ WhatsApp to Community Groups.</p> <p>Advice for parents and carers about common winter illnesses in children that can be</p>	<p>Increased planned care appointments</p> <p>Reduction in emergency attendance</p> <p>Increased confidence from people from ethnic minority backgrounds</p>	<p>www.nhsglos.nhs.uk/news/health-and-care-services-prepare-for-a-challenging-winter/</p> <p>www.nhsglos.nhs.uk/news/scarlet-fever-advice-for-parents-and-carers/</p>

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					safely managed at home. It also includes the signs and symptoms of Strep A and Scarlet Fever.		
High Street, Cheltenham	Community (Turkish, Syrian, Polish & a few elderly)	4/1/2023	25	Are Trust services accessible to members of ethnic & diverse minority groups?	Patient signposting of health services & local voluntary organisations is available	Increased planned care appointments	Burglary Prevention advice- Community Police Event Information Bus: NHS Gloucestershire ICB (nhs.glos.nhs.uk)
Community Engagement	Local Community & Other	05/01/2023	200	Trust Membership Information We have around 2,000 members of our Trust. Read our Membership Strategy Join us today , it's quick, easy and its free.	Cascade of Information via Social Media platforms (and email)	Increased confidence from people from ethnic minority backgrounds	Join our Foundation Trust (gloshospitals.nhs.uk)
Oasis Centre, Cheltenham	CWR Awesome Women's Group	13/1/2023	15	How accessible are Trust Services/health pathways for the Refugee community?	Patient signposting of health services & local voluntary organisations available GARAS Welcome Cheltenham Refuge Program - Shared information about health services available, self-referral, and access to interpreters for appointments.	Increased confidence from people from ethnic minority backgrounds Encourage more appropriate use of VCSE services	www.garas.org.uk/

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Masjid-e-Noor Mosque, Gloucester	NHS Staff & Partner Organisations	17/01/2023	25	How do religious beliefs impact personalised care for patients?	Multi-Faith Event – Staff learning about religious considerations linked to Bereavement/Birth/Religious Celebrations.	Increased confidence from people from ethnic minority backgrounds Encourage more appropriate use of VCSE services	http://gloucestermosquevisit.co.uk/guidance-notes-for-visitors/
Gloucester Chinese Women's Group, Gloucester	People in the Community & Others	23/01/2023	40	How do religious beliefs impact personalised care for patients?	Multi-Faith Event – Staff learning about religious considerations linked to Bereavement/Birth/Religious Celebrations Patient signposting of health services and voluntary organisations available.	Increased planned care appointments Reduction in emergency attendance Encourage more appropriate use of VCSE services Increased confidence from people from ethnic minority backgrounds	Integrated Community Teams > Glos Health & Care NHS Foundation Trust (ghc.nhs.uk)
Masjid-Umar, Gloucester	People in the community NHS Staff	03/02/2023	60	GHC Reaching out Team Health Checks	Patient signposting of health services & local voluntary organisations available	Increased planned care appointments Reduction in emergency attendance Encourage more appropriate use of VCSE services Increased confidence from people from ethnic minority backgrounds	Integrated Community Teams > Glos Health & Care NHS Foundation Trust (ghc.nhs.uk)
Arabic Gathering – Elmcroft Community Centre	People in the community NHS Staff	12/02/2023	80	How accessible are Trust Services/health pathways for the Refugee community?	Patient signposting of health services & local voluntary organisations available	Increased planned care appointments Reduction in emergency attendance	Contact ghn-tr.apprenticeships@nhs.net to seek advice, information or guidance regarding Apprenticeships & Careers with our Trust

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					About career and apprenticeship opportunities available in the Trust	Encourage more appropriate use of VCSE services Increased confidence from people from ethnic minority backgrounds	HLS Gloucestershire - Home (hls.glos.org)
A Special Opening Ceremony to mark the Knife Angel's arrival. Gloucester Cathedral	NHS Staff Patients Volunteers People in the community Other	01/02/2023	150	The impact of Knife Crime in Gloucestershire on Acute services specifically A&E	Information sharing event to highlight youth crime in Gloucestershire., UpToDate MH support Information shared.	Reduction in emergency attendance Encourage more appropriate use of VCSE services	www.gloucesterbid.uk/knife-angel The Knife Angel Gloucester Cathedral
Community Dementia Education & Information Event, Friendship Café, Gloucester	NHS Staff Patients Volunteers People in the community Other	15/02/2023	150	How accessible are Trust Services/health pathways for Carers & Dementia Patients?	Requested & shared information on Health and VCSE organisations and initiatives happening based on community outreach worker knowledge	Provided information to encourage access to early screening, addressed misconceptions and Increased confidence from people from ethnic minority backgrounds in our services.	Memory problems and dementia > Glos Health & Care NHS Foundation Trust (ghc.nhs.uk) Dementia From the Inside by Jennifer Bute Dementia Resources (3ndementiawg.org) Crossroads Gloucester Memory Café (crossroadsglos.org.uk)
On the Knife Edge, The Guildhall Gloucester.	Volunteers People in the community Other	22/02/2023	125	The impact of Knife Crime in Gloucestershire on Acute services specifically A&E	Information sharing event to highlight youth crime in Gloucestershire., UpToDate MH support Information shared.	Reduction in emergency attendance Encourage more appropriate use of VCSE services	The Knife Angel Gloucester Cathedral "On a Knife Edge" - Live Performances about the impact of Knife Crime Tickets, Wed 22 Feb 2023 at 16:30 Eventbrite

What / Where	Who	When	No of people	We asked (Activity)	You Said (Listened)	Impact (We did)	More information
Bangladeshi Women's Healthy Lifestyles Group	NHS Staff Patients Volunteers People in the community Other	27/02/2023	30	Information Session on Diabetic Care surrounding key areas – Risk factors, Diabetic Reduction Course. Healthy Diet Family Education Groups.	There are specific barriers for South Asian women, especially due to language barriers accessing these services including lack of knowledge process & support of Diabetic care & Community Hospital pathways. (Interpreter was used for the session)	Provided information to encourage access to early screening, addressed misconceptions and Increased confidence from people from ethnic minority backgrounds in our services.	Community Diabetes Service > Glos Health & Care NHS Foundation Trust (ghc.nhs.uk)
Health Information Event – Prostrate Cancer Session	10 NHS Staff 10 Local Community Representatives 50 People in the community	1/03/2023	70	Process & Discussion of Prostate Cancer Screening & Hospital pathways.	Prostate cancer is the most common cancer in men in the UK. Although it affects all men, black men are 2-3 times more likely to develop this cancer than their white counterparts. The death rate is twice as high. Furthermore, black men are more likely to develop prostate cancer at a younger age. It is essential that black men know about their increased risk of prostate cancer.	Provided information to encourage access to early screening, addressed misconceptions and Increased confidence from people from ethnic minority backgrounds in our services.	NHS England » Time to talk about the prostate cancer risk in black men and what we can do about it
Careers day at Al Ashraf primary school	People in the community	06/03/23	100	How we can help empower young marginalised communities	To attend a careers fair	had a positive impact by inspiring the students and providing them with role models from their community.	www.facebook.com/youngthinkersgloucester
Bangladeshi Women's Healthy	5 NHS Staff 2 Local Community Representatives	06/03/2023	22	Information Session led by Hospital Clinical Staff on	Information & understanding of accessing Menopause health information	Provided information to encourage access to early screening, addressed misconceptions and Increased confidence from people	The menopause taboo for South Asian women Stories (qvcuk.com)

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Lifestyles Group	es 15 people in the Community			Understanding the Menopause surrounding key areas – Symptoms, HRT options. Healthy Diet Support Groups. & Education.	understanding GP support services available and the Hospital pathway for Genealogy (Interpreter was used for the session)	from ethnic minority backgrounds in our services.	Menopause - NHS (www.nhs.uk)
Friendship Café, Gloucester Exhibition – Threads the Red Dress	30 Local Community Representatives. 8 NHS Staff 150 People from the Community	14/03/2023	188	Refugee Story Sharing Event & Exhibition and Workshops for Women from Ethnic Minority Groups. An award winning global, collaborative embroidery project 2009 to 2023	Requested & shared information on Health and VCSE organisations and initiatives happening based on community outreach worker knowledge The Red Dress project, conceived by British artist Kirstie Macleod, provides an artistic platform for women around the world, many of whom are vulnerable and live in poverty, to tell their personal stories through embroidery.	Increased confidence from people from ethnic minority backgrounds Encourage more appropriate use of VCSE services	THREADS 2023: Launch of 'A Costume for Gloucester' project - Voices Gloucester The Red Dress reddressembroidery.com
Healthy Ramadan and diabetes webinar	People in the community Patients	15/03/23	20	What information people need to go into Ramadan healthier	Provided feedback on key topics	Ran webinar for community members	www.facebook.com/youththinkersgloucester
Friendship Café Gloucester "Welcome Café" for Asylum Seekers	10 NHS Staff. 10 Local Community Representatives. 25 Asylum Seekers	16/03/2023	45	How accessible are Trust Services/health pathways for Asylum Seeker Patients?	Offered support & shared information on Health and VCSE organisations and initiatives happening based on community	Increased planned care appointments Reduction in emergency attendance	Migrant Health – Sirona care & health NHS services (sirona-cic.org.uk) GARAS

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					outreach worker knowledge	Encourage more appropriate use of VCSE services Increased confidence from people from ethnic minority backgrounds	
50 Plus Recruitment Event, The Guildhall Gloucester	10 NHS Staff 60 Local Community Representatives. 30 Volunteers 300 People from the Community	23/03/2023	400	Recruitment & Careers Opportunities within the Trust and Voluntary Services. 50Plus Choices is a fair for over 50s looking for new work and community opportunities.	The adult's recruitment team is attending the Department for Work and Pensions (DWP) recruitment event aimed at people aged over 50, at the Guildhall. The DWP has recently signed the Age-friendly Employer Pledge, a nationwide programme run by the Centre for Ageing Better to promote age inclusive working practices	The GNHSFT attended as part of the "The Age-friendly Employer Pledge" to encourage employers to: create an age-friendly culture hire age-positively be flexible about flexible working encourage career development at all ages ensure everyone has the health support they need We recognise the immense benefit that a multigenerational workforce brings and are delighted to support it.	. Over 50s Recruitment Event Gloucester Guildhall - 23 March 2023 - Adult Social Care Recruitment (gloucestershire.gov.uk)