



Welcome to the Festive Edition!

As we approach the end of another year, we're taking a moment to reflect on the incredible work that has been undertaken and the progress we've made together. However you celebrate, we extend our warmest wishes for a peaceful and restful holiday season, and Best Wishes for 2025.

2024 highlights



- ★ We've reached our 4000th Bronze improver!
- ★ Our wonderful Patient Safety team won the Staff Award for 'Exceptional contribution to Research, Teaching or Innovation' for the development and delivery of the [Patient Safety Associate Programme](#)
- ★ GSQIA celebrated 4 Silver graduations (with a total of 28 Silver project teams graduating), with 'Best QI Project' being awarded to:
 - [Improving the Variable Rate Intravenous Insulin Infusion Protocol - DCC](#)
 - [Improving Frailty Assessment in Myelofibrosis Patients in Haematology OP](#)
 - [Sustainability in ED - Single Use Cups](#)
 - [Improving Staff Confidence with Extubation - DCC](#)

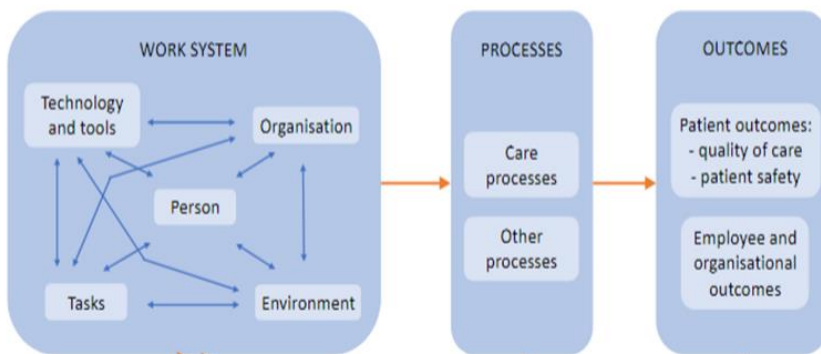
You can view all of the completed GSQIA Silver projects [here](#)

...and in **2025** keep an eye out for our library of bitesize recorded training, to help support you in all of your improvement endeavors!



spotlight on... SEIPS

The **Systems** Engineering Initiative for Patient Safety, or [SEIPS](#) for short, helps us to consider the systems that we are working in. The way our systems have been designed, or the way that they have evolved produce the good, bad or indifferent outcomes that we see day to day. The SEIPS tool helps us to visualise these systems by thinking not only about the elements within them, but also their characteristics, and how they interact to create a completely different set of circumstances.



The SEIPS tool

➡
The Patient
Safety team
receiving their
award!



Please contact TeamGSQIA [via email](#), and visit the [GSQIA webpage](#) to book training or find out more

"Every system is perfectly designed to get the results it gets. If we want better outcomes, we must change the system. To do this we need to understand our systems" (Don Berwick)

Christmas Quiz from the QI Elf

N	T	E	S	U	D	S	C	H	A	N	G	E	S	Y	M	U
A	B	L	Y	N	O	I	R	N	L	E	A	H	R	D	E	O
D	S	M	S	H	T	C	P	F	M	Y	N	U	O	D	T	D
O	C	R	D	N	M	I	A	T	R	A	M	S	T	A	M	N
D	L	T	B	R	A	D	M	S	B	S	E	F	C	S	E	I
H	I	A	O	D	I	C	S	H	O	D	C	H	A	D	A	T
Z	N	C	M	N	F	V	S	E	I	P	S	M	F	I	J	Z
M	I	S	Y	E	X	A	E	D	M	A	E	U	N	S	M	L
E	C	P	L	N	E	I	C	R	U	N	C	H	A	R	T	H
Y	A	C	S	I	L	C	O	H	D	A	L	X	M	N	L	N
A	L	E	U	L	A	D	R	S	A	I	O	E	U	R	S	Q
X	A	T	W	E	E	V	P	U	T	Q	A	T	H	I	Y	F
H	U	C	Y	S	H	O	J	H	A	S	L	G	S	M	S	J
K	D	A	T	A	L	C	T	M	O	G	N	F	R	O	T	P
F	I	S	H	B	O	N	E	J	Z	I	L	C	H	A	E	G
M	T	H	L	N	A	T	N	E	M	E	V	O	R	P	M	I
A	S	C	B	H	U	C	S	H	D	U	X	E	C	F	S	S

QI Word search – how many can you spot?
(backwards, forwards, up, down and diagonal!)

Changes	ClinicalAudit	SEIPS
Fishbone	Baseline	Data
SmartAim	Runchart	SPC
ProcessMap	HumanFactors	PDSA
Systems	Improvement	GSQIA
DriverDiagrams		