

Welcome to the relaunch of the GSQIA Newsletter!

Each month we'll aim to update you on all the latest goings on in the Academy, new projects, recent graduations and a QI tool spotlight - enjoy!

Silver Course Graduations

Congratulations to our latest 'Silver QI Practitioners' who graduated on 22nd October. Click the links to find out more about each of the team's projects.

The Best project award went to TeamDCC (pictured) for their project on [Improving Staff Confidence with Extubation](#)

Congratulations also to:

- ★ The Falls prevention team, who aimed to [Improve Lying and Standing Blood Pressure Calculations](#)
- ★ The Radiography team, who looked into [Improving the Documentation of Skin Assessments by Radiographers](#)
- ★ The Same Day Emergency Care Team, who aimed to [Reduce GP and ED Chest Pain Patient Wait Times](#)
- ★ And, to the ED team, who looked at the [Timely Management of Possible Sepsis within the Emergency Department](#)



TeamDCC, winners of 'Best QI' at October's Graduation

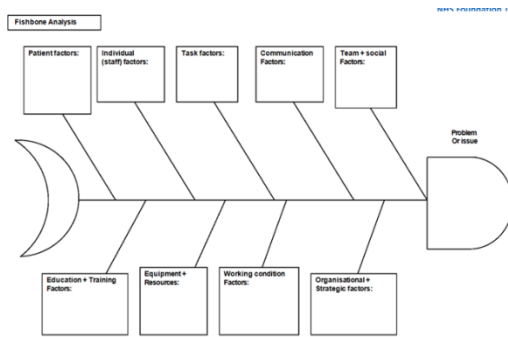
Contact:

To get in touch with any of the teams undertaking upcoming projects, please contact TeamGSQIA [via email](#), and visit the [GSQIA webpage](#) to book training or find out more about the Academy

Spotlight on... Fishbone Diagrams

In QI it's very easy to think we have the answer and dive into creating a 'solution'. There's always more than one reason why a problem occurs, and so there needs to be multiple changes tested to create a sustained improvement.

[Fishbone Diagrams](#) help us to broaden our thinking. It is helpful to use the template in conjunction with the [contributory factors](#) list. Link your Fishbone to your Driver Diagram - if it's a factor influencing the problem, then it should be a factor that will help to drive the improvement.



Upcoming Projects

GSQIA have a busy November and are delighted to welcome teams aiming to tackle difficulties with:

- Civility
- Unnecessary overnight stays on AMU
- Flow/ congestion in SDEC
- Referral from SDEC to cardiac investigations
- Sepsis care in ED
- Ambulatory pathways, patient safety and experience in ED
- Reducing unnecessary waste in ED
- Patient Communication (CVOF Frailty workstream) four questions: What is the matter, the plan, actions and discharge date
- Martha's Rule
- MSK injury in outpatients