

## Gloucestershire Safety & Quality Improvement Academy



Dear all,

Welcome to the October Update! Please share with your teams and don't forget to share your successes with us.

Best wishes

Lou Waters  
GSQIA Coordinator & Trainer



[@GSQIA](#) [#TheGSQIAWay](#) [#TeamGSQIA](#)

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## Opportunities

### NHS Elect Patient Experience and Quality Improvement Awards 2019/2020

At the last NHS Elect Awards we received two Gloucestershire Hospitals awards. Dr John Boyes won the award in the Most Inspiring category and Margaret Collins received a Commended in the Most Inspiring Category for their respective Quality Improvements.

This year, NHS Elect are interested in work that achieves the 'holy grail' of increasing patient experience and care whilst improving efficiency. [Further information and to submit](#). **Deadline for submissions: THIS THURSDAY (31st October)**

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### HQIP Audit Heroes Awards

Nominations are now open for the national Audit Heroes Awards, showcasing the impact of clinical audit and other quality improvement work across the health and

care system. There are five categories:

- Clinical Audit Professional of the Year
- Student of the Year
- Volunteer of the Year
- Clinical Practitioner of the Year
- Team of the Year

If you/your colleagues are undertaking audit and QI work that deserves national recognition, we encourage you and your colleagues to visit our website to make [nominations](#). **Applications close Friday 1 November 2019.**

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### **Call for Abstracts Open for the 2020 International Forum on Quality and Safety in Healthcare in Copenhagen**

Share your work in improving quality, value and safety of care at one of the largest conferences focused on healthcare quality improvement and patient safety in the world.

**Deadline for submissions: 5th November 2019**

[More info here](#)

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### **Need help writing your abstract for your improvement project?**

Contact us and we can help!

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### **Gold Quality Improvement Coaching – accepting applications**

We are accepting applications to the Gold QI Coaching programme. You must have completed your Bronze and Silver in order to apply to the programme. This is more than a training programme, it is an ongoing role. The role of the Gold QI coach will help to support Improvers at a local level to help ensure the success of their Improvement work. The role will also work within the Specialty to ensure that the improvement efforts are focused on the areas that are most needed so that limited resource is appropriately directed.

The Gold programme will enable you to learn new skills or fine tune and use existing ones. It also provides an opportunity to become part of the wider Gloucestershire Safety & Quality Improvement Academy and be a member of the Gold Improvement Coach Network. More info and apply [here](#).

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## **News & Events**

### **15<sup>th</sup> Silver Quality Improvement in Action Graduation & Awards Ceremony**

The Silver Graduation & Awards ceremony will take place on 19<sup>th</sup> December from

09.30- 12.30 in the Lecture Hall at Redwood Education Centre. You do not need to book to attend this and are free to drop-in if you cannot stay for the whole morning. Come and hear about the latest QI happening in the Trust and support your colleagues.

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### **NHS Elect Quality Improvement & Patient Experience Conference**

This National Patient Experience and Quality Improvement conference takes place on 5<sup>th</sup> December in London and will cover a wide array of topics, from the latest developments nationally on patient experience and quality improvement initiatives and how co-creation works in healthcare globally to local examples of patient co-creation in quality improvement projects that deliver real results to patient experience. Places cost £149 per person as a member organisation of NHS Elect. You can book [here](#).

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## **Training opportunities**

### **School for Change Agents 2019 – Re-run starts 4<sup>th</sup> November**

Want to better understand how to manage the human side of change or improvement? Become a certified Change Agent with the free NHS Horizons School for Change Agents which is re-running the summer course starting on 4<sup>th</sup> November. The course comes recommended and can be done in your own time around your work shift patterns as it is all conducting online via the Future Learn platform. Find out more [here](#)

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### **Free CPD-accredited webinar series on evidencing the impact of your improvement work**

NHS England's Sustainable Improvement team are hosting a series of webinars linked to their [Impact Framework](#).

You can register for the webinars below:

<b>Date and time</b>	<b>Webinar title</b>
Wednesday 13 November 2019, 12pm	Introduction to Impact Framework: capturing and demonstrating value in quality improvement <a href="https://nhsiq.webex.com/nhsiq/onstage/g.php?MTID=eac07b731edfaf233b918a2c56213693d">https://nhsiq.webex.com/nhsiq/onstage/g.php?MTID=eac07b731edfaf233b918a2c56213693d</a>
Wednesday 20 November 2019, 12pm	Step 1: Articulating your change <a href="https://nhsiq.webex.com/nhsiq/onstage/g.php?MTID=e5baecdc5fdc607514b36e7f3be2ec458">https://nhsiq.webex.com/nhsiq/onstage/g.php?MTID=e5baecdc5fdc607514b36e7f3be2ec458</a>

Wed 27 Novem ber 2019, 12pm	Step 2: Capturing your evidence <a href="https://nhsiq.webex.com/nhsiq/onstage/g.php?MTID=e64f7ad53e99f0cdc24de995322bc471e">https://nhsiq.webex.com/nhsiq/onstage/g.php?MTID=e64f7ad53e99f0cdc24de995322bc471e</a>
Wed 4 Decem ber 2019, 12pm	Step 3: Reviewing your evidence <a href="https://nhsiq.webex.com/nhsiq/onstage/g.php?MTID=ecc18e10f4297e09d53af9a062ef8bcd7">https://nhsiq.webex.com/nhsiq/onstage/g.php?MTID=ecc18e10f4297e09d53af9a062ef8bcd7</a>
Wedne sday 11 Decem ber 2019, 12pm	Step 4: Sharing your impact with others <a href="https://nhsiq.webex.com/nhsiq/onstage/g.php?MTID=ef1553e72ca13855dbc1e2c9684be0902">https://nhsiq.webex.com/nhsiq/onstage/g.php?MTID=ef1553e72ca13855dbc1e2c9684be0902</a>

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