

**Patient
Information**

Minor Injury Unit at Gloucestershire Royal Hospital

Introduction

This leaflet gives you information about the role of the Minor Injury Unit (MIU), why it has been developed and what you can expect during your visit

What is the MIU?

The MIU is linked to the main Emergency Department at Gloucestershire Royal Hospital. During the Covid-19 pandemic, the services we provide had to be rearranged to help ensure the safety of the patients, public and staff. Separating the seriously unwell or injured patients from those with minor problems allows us to see more patients safely.

The MIU manage a range of non-life threatening injuries, these injuries may include:

- Bumps and bruises
- Cuts and grazes
- Simple broken bones
- Sprains and strains
- Burns and scolds
- Foreign bodies in the eyes, nose or ear

Who works in the MIU?

The staff who work in the MIU are all from the Emergency Department. There are Emergency Nurse Practitioners (maroon coloured tunic tops), doctors (green or black tunics), physiotherapists and nurses.

What to expect?

When you arrive in the main Emergency Department Reception, the receptionist will take your details and if you fit the MIU criteria, you will be directed back out of the department and into the MIU building next door (via the wooden decking).

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In the MIU, a staff member will complete a Covid-19 triage and assess how urgently you need to be seen by a member of the team. If you require something to relieve any pain, this will be offered.

Waiting

Unfortunately there is likely to be a wait for you to have your injury treated. In line with current Covid-19 guidelines, it is important that we do not have too many people waiting in the department. With this in mind, you may be asked to wait outside of the department such as in your car. If this is the case, please make sure that:

- you have a suitably charged mobile phone.
- the MIU staff have your phone number correctly documented.
- you have somewhere safe to wait (ideally with another person).

If you are unhappy to wait elsewhere please let the staff know and they will, if possible, try to find you somewhere suitable.

When it is almost your turn to be seen by one of the practitioners, we will phone you and ask you to return to the department. If during this period you decide your injury does not require treatment or you would rather not wait, please can you let the Triage nurse know on **0300 422 8721** or **0300 422 8722**.

Concerns when waiting

Should you develop any new or worrying symptoms while you are waiting or you need additional pain relief, please let us know on **0300 422 8721** or **0300 422 8722**.

Can I eat and drink?

Most patients can continue to eat and drink while they wait. The Triage nurse will have advised you not to eat or drink if they think it is appropriate.

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