Planning for your future care
Avening Ward

Introduction
We understand that coming in to hospital can be a difficult time for you and your family. Our team of doctors, nurses, healthcare assistants and other professionals believe in the importance of communication and discussion with you and those who are important to you.

About you
We will include you fully when discussing your care plans during your stay. We understand that you may have questions and a need to discuss things further. Please speak to a member of staff to arrange a meeting with the ward manager.

Talking with you
Your care is reviewed by the medical team on a daily basis. It can also be arranged for the consultant to telephone one of your family members or someone who is important to you to include them in discussions. Again, if you have any questions or concerns, please speak to a member of staff.

Your wishes
You may like to discuss your thoughts regarding your future care while you are in hospital. This might include your priorities and preferences, including how you want to receive care towards the end of your life.

Please speak to a member of staff if such a conversation would be helpful.

Our goal is to provide care that is tailored to your individual needs and preferences. To allow us to do this a member of the ward team may talk with you about recording (writing down) your wishes for the future. We are keen to understand what is important to you and what your priorities might be.
Contact information

If you have any concerns or questions please contact a member of the ward team.

Avening Ward
Tel: 0300 422 4003

Content reviewed: March 2019