



Gloucestershire Hospitals
NHS Foundation Trust

STAFF AWARDS 2018

cheltenham
and gloucester
hospitals charity
at the heart of our community



WORKING IN PARTNERSHIP WITH

NHS
Gloucestershire
Managed Services

Foreword

Each year, our Staff Awards offers us all a great opportunity to celebrate our staff and to be part of what is always a hugely enjoyable evening.

This annual event is one that I'm proud to part of as the people that we recognise each provide inspiration to many others.

We know that the winners and shortlisted candidates who are celebrated here are by no means the only ones that have made a difference to our patients this year.

Over the course of every year, so many other colleagues win awards in their fields, present their work at prestigious events, pass their knowledge on to others and use their skills when volunteering for organisations both in this country and across the world. There are too many to mention here but their contributions and sheer hard work are very much appreciated.

This year has been one of reflection and change in our organisation, and I am pleased that throughout this year we have been hugely supported by staff. You have really got behind our vision of Best Care for Everyone and I see that in so many ways as I go around the Trust.

Part of our ever-evolving culture is about colleagues and leaders having a more

honest and open dialogue and these conversations are reaping tangible rewards in terms of the direction of the Trust.

These awards allow us to take a moment to celebrate the enormous amount of excellent work that goes on at all levels, so congratulations to all the winners tonight and to every individual and team here this evening.



Peter Lachecki,
Chair

Introduction

Being part of the NHS is a huge privilege, not least as it provides us all with the opportunity to make a positive impact on so many people's lives.

This year, we have embarked on our Journey to Outstanding, which has seen so many of you make extraordinary commitments to providing exceptional care to our patients and your colleagues.

The determination and commitment of staff never ceases to impress and amaze me and whilst I always aim to acknowledge this through my weekly emails, I am very grateful for the formal opportunity to recognise staff for what they do, celebrate their achievements and to thank them through our annual awards ceremony.

I also know that going above and beyond for our patients is frequently at the cost of time spent with your own friends and families and so I want everyone of you to know how much this is appreciated.

This summer, we marked the 70th anniversary of the NHS. The Health Service's founding principles of care for all, on the basis of need not ability to pay, have stood the test of time and I am sure that I speak for many of you when I say that I am proud to work for an organisation that is part

of this wider national service as well as being admired around the world.

The NHS continues to make pioneering progress in patient care and Gloucestershire Hospitals has also been leading the way on many fronts. We continue to innovate across many services including cancer, neonatal and maternity care and our research department is currently overseeing more than 100 clinical trials.

Our shortlisted candidates and winners this evening have all demonstrated outstanding qualities and exemplified our core values of caring, listening and excelling. I take great personal pride in being a part of this celebration and having the opportunity to work alongside those of you who have shown us all what the very best of the NHS looks like.

Congratulations and my personal thanks to all of you.



Deborah Lee,
Chief Executive



These awards are a celebration of the

hard work, loyalty and dedication

of staff across our Trust.

Programme of events

6:30—ARRIVAL, AND FIZZ BAR

7:10—WELCOME

7:15—DINNER SERVED

8:30—HOUSEKEEPING AND INTRODUCTION

8:35—EXCELLENCE AWARDS

9:55—CLOSING REMARKS

10:00—MUSIC AND DANCING

11:30—CLOSE

SUPPORT SERVICES AMBASSADOR

THE SHORTLIST

This very popular category was introduced five years ago to reward a team or individual working within a non-clinical support service, such as a porter, administrator, domestic or lab technician. Whatever they do, they will have delivered work that is consistently above the expectations of patients or colleagues.





Sarah Brown, Communications team

Sarah was commended for her dedication to improving the internal and external profile of our research function. This has led to more staff getting involved in research projects as well as additional access for patients to research trials that offer them increased treatment opportunities.



Central Booking Office Team

The CBO team members were profoundly affected by significant operational and technical issues with the TrakCare system. Despite these difficulties, they have embraced recent changes and created a better work environment for themselves as well as improving the service for patients and the clinical teams they serve.



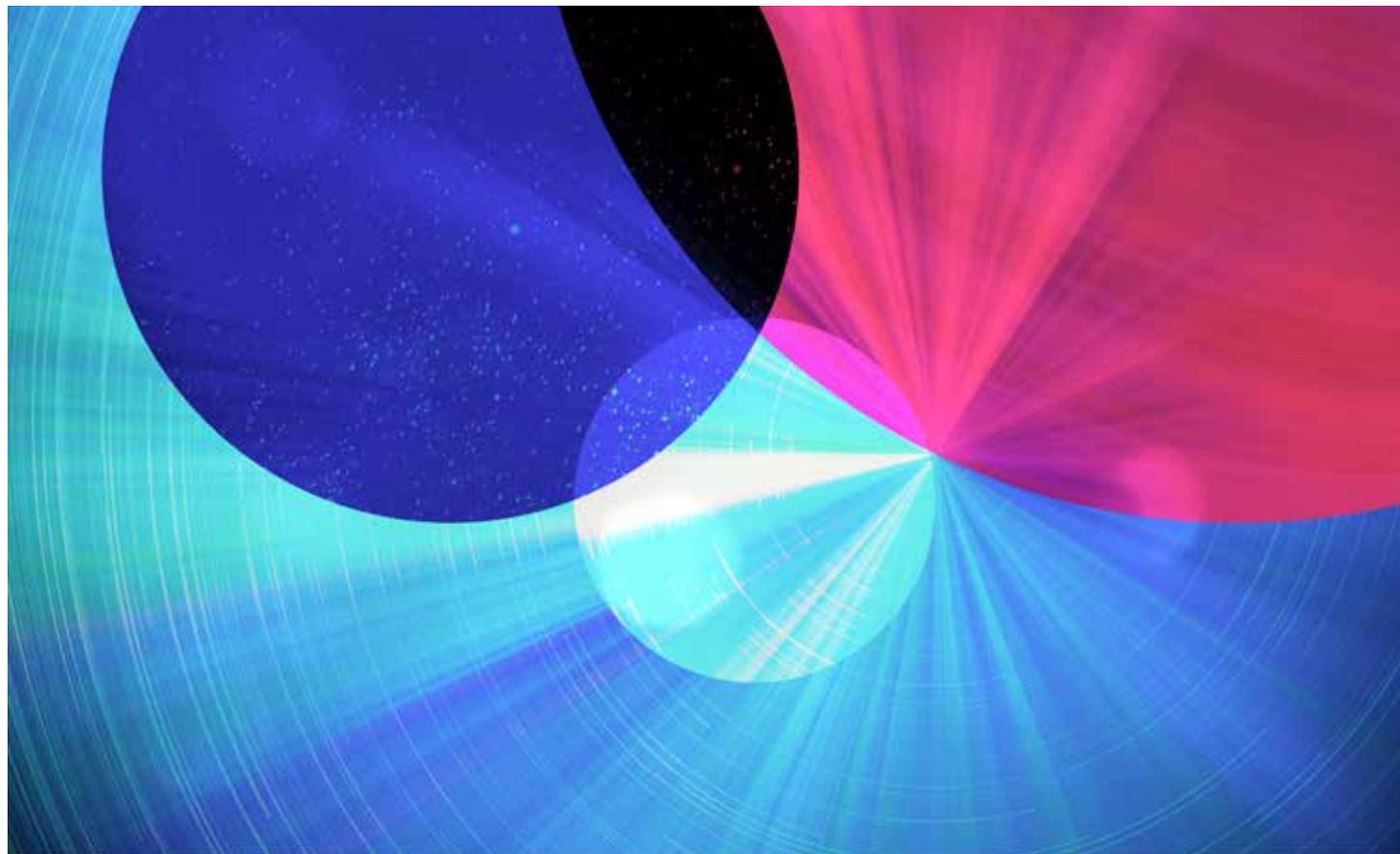
Sarah Brown, Voluntary services manager

Sarah has brought new energy to our voluntary services function, with her focus and enthusiasm for the job making her popular with ward staff and volunteers alike. Efficient and approachable, she has been a great asset to the team.

HEALTHCARE SCIENTIST OF THE YEAR

THE SHORTLIST

This category seeks to recognise the crucial contribution that healthcare scientists make to the Trust and to the wider NHS.





Sarah Brownsteen

Sarah has been involved with the 100,000 Genomes Project since it began and has been an inspirational and innovative member of the team. Her role has been pivotal in ensuring participation for the patients in our region on this groundbreaking project.



Radiotherapy Physics team

When a new linear accelerator was delivered to the Cheltenham Oncology centre, every member of this team worked outside their normal hours to ensure that it was made available for patient treatment in the fastest possible time frame.



Jeff Keast

Jeff's management and leadership skills have proved invaluable to the Chemical Pathology department, where he is described as someone who is always willing to volunteer for any task that is required. He was also commended for his commitment to improving pathology testing within Chemical Pathology, the Trust and the wider healthcare community.

EXCEPTIONAL CONTRIBUTION TO RESEARCH

THE SHORTLIST

We pride ourselves on contributing to the development of new treatments and surgical techniques that help improve the care of our patients. These shortlisted candidates have helped to turn promising ideas or interesting theories into real benefits for patients.





Dr Alex Dudgeon

Alex was described in his nomination as an exceptional young scientist with a multidisciplinary patient-centred approach. He has been instrumental in obtaining substantial funding for a range of research projects, supporting and engaging with all levels of clinical staff as well as meeting patients and the public. Alex also supports clinical research fellows as well as being involved in developing world projects.



Elaine Willmore

Neither Physiotherapy nor Trauma and Orthopaedics have had a history of involvement in research within the Trust, so Elaine has forged her own path. She made a successful bid for a grant application for the GRASP (Getting it right: addressing shoulder pain) trial aligned to the University of Oxford. She has been the trial's principal investigator and the Trust has consistently been one of the top two recruiting sites.



GLoucestershire ROYAL HOSPITAL TEAM



CHELTENHAM GENERAL HOSPITAL TEAM

Cancer Clinical Trials team

This cross-site team provides exceptional support to our haematologists and oncologists. Patients are able to benefit from local access to research and therefore do not have to travel to large teaching hospitals to take part in these trials. This team ensures that patients are always at the heart of what they do and approach patients and their relatives with great sensitivity at a particularly stressful time in their lives.

HEALTHCARE PROFESSIONAL OF THE YEAR

THE SHORTLIST

This category was designed to recognise an outstanding individual who has demonstrated consistently high quality clinical care. They have achieved the highest standards of patient safety, experience and outcomes.

Nominated by colleagues, the shortlisted candidates come from a variety of roles across the Trust.





Sherri Cheal

Sherri barely left the hospital during winter 2017/18 in order to deliver the best Emergency Department performance the Trust has seen in years. She was key in delivering improved four-hour performance in January 2018, working incredibly hard to ensure that each patient in ED was safe, had a plan and experienced the best outcome possible.



Mo Betteridge

Mo has been a Midwifery Care Assistant for over 20 years and is a dedicated and valued member of the team. Loved by everyone she meets, she goes above and beyond the parameters of her role, always ensuring that busy staff have had a cup of tea and women and babies are cared for to the very best standard.



Nicky Jago

Nicky has been in her post for a number of years and over this time has made an outstanding contribution to the brain injury service. Nicky places excellence and compassionate patient care at the centre of everything she does and despite the pressures of demand, she has consistently developed the service.

EXCEPTIONAL CONTRIBUTION TO SAFETY AND QUALITY

THE SHORTLIST

Staff nominated colleagues at the Trust who had demonstrated inspired or original thinking that led to improvements in the safety or quality of services for our patients. The nominations were supported by the Gloucestershire Safety & Quality Improvement Academy.





Learning from Excellence team

This team has developed, tested and implemented the Learning from Excellence system. This involved learning how other organisations have approached this system before developing our Datix reporting to accommodate a new type of report. The system recognises the good work of staff and provides an opportunity for the wider organisation to learn from these actions.



Neonatal antibiotics QI project

This innovative project was designed to reduce the length of time that babies on the maternity ward are separated from their mothers when they are taken to NICU to receive antibiotics. A NICU in-reach team was established to go to the maternity ward and administer the antibiotics at set times to eliminate baby and mum being separated.



Catherine Butler

Recognising a serious safety problem for patients and staff, Ward Sister Catherine Butler developed a simple, workable solution for patients with substance abuse issues. Her Patient Contract concept has demonstrated that it is possible to manage these patients in a calmer, collaborative and respectful manner.

THE INNOVATION AND SERVICE IMPROVEMENT AWARD

THE SHORTLIST

We place real value on good ideas and encourage a culture where innovation is celebrated. To reinforce this, for the fifth time this year, we are delighted that the West of England AHSN have sponsored our Innovation Award.





Dr John Boyes

Led by John, the Trust implemented a new Point of Care Test (POCT) for influenza in Unscheduled Care during winter 2017/18. The hope was that by reducing the time to diagnose flu, this would lead to improved bed allocation for patients requiring admission and a reduction in hospital-acquired influenza. Almost 200 cases of hospital-acquired flu were avoided and approximately 12 deaths were prevented.



Pre-chemotherapy team

Alison Peet and her team developed a YouTube video for Oncology patients, which enables them to review the information they have been given at their face-to-face pre-chemotherapy session. This provides a clear explanation about the treatment, care and support that will be required, including possible side effects and what to do if they occur.



Simon Macdonald

The Musculoskeletal Specialist Triage Service, with a single point of access to GHNHSFT Orthopaedics, commenced in July 2018 and Simon played a key role in its smooth transition. He was instrumental in finding new, effective and more efficient ways of joining up our information across the county in integrated MSK pathways.

THE GLOUCESTERSHIRE SAFETY, QUALITY AND IMPROVEMENT ACADEMY (GSQIA)

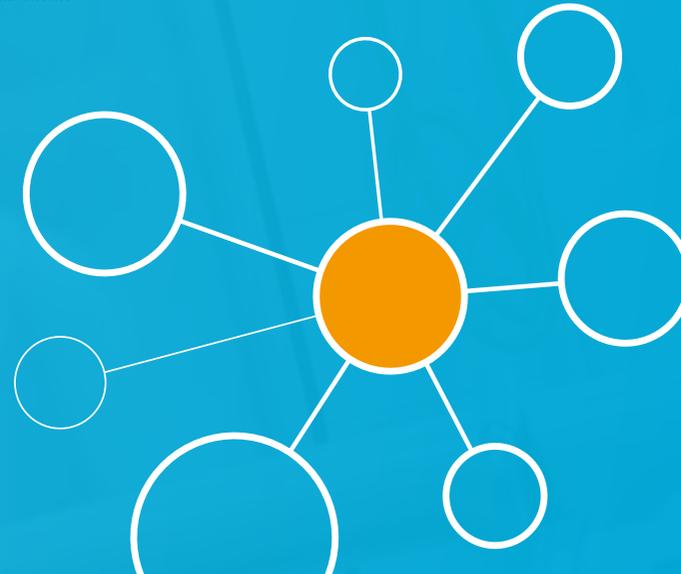
Quality Improvement (QI) is about making a real difference, directly or indirectly, to patient care. It is about improving our own systems and processes to make them safer, more patient-focused, efficient, timely or relevant to the latest clinical guidelines.

The Gold level Quality Improvement Coach programme is designed to develop a network of staff across the Trust with Quality Improvement skills and experience and the ability to support and coach others undertaking QI projects.

QI Coaches work at a local level to help enable the success of improvement work and through the identification and coordination of the Department or Specialty Improvement needs, ensure that improvement efforts are focused where most needed.

The following individuals have completed a series of modules to enable them to build and apply the QI, coaching and leadership skills necessary to become our very first Gold QI coaches. Congratulations!

- Tracey Cullerne
- Helen Mansfield
- Katherine Holland
- Suzie Cro
- Jean Tucker
- Chris Custard
- Debra Clark
- Adele Pugh



HEALTHCARE TEAM OF THE YEAR

THE SHORTLIST

This category recognises outstanding teams who have demonstrated consistently high quality clinical care. Nominated by colleagues, these shortlisted teams have proved that they are determined to deliver excellent care and the best experience for patients.





CHEL TENHAM GENERAL HOSPITAL TEAM



CHEL TENHAM GENERAL HOSPITAL TEAM



GLOUCESTERSHIRE ROYAL HOSPITAL TEAM



GLOUCESTERSHIRE ROYAL HOSPITAL TEAM

Trauma and Orthopaedics Team

The entire T&O team were affected by the reconfiguration of services last winter and have been typically resilient, cheerful and adaptable to these significant changes. Engaged and enthusiastic, their commitment to improving patient care has been outstanding.

Phlebotomy Team

This cross-site team were commended for their compassionate and altruistic manner when dealing with patients who require reasonable adjustments. Their support and cooperation enables many patients with profound co-morbidities to have the detection and treatment that they require.



Macmillan Skin Cancer Nurses

This patient-centred team were described as demonstrating empathy, kindness, leadership and creativity in their work. Leading by example, they are constantly striving to improve the standard of care they give, while remaining caring and approachable to the staff they work with and the patients they care for.

EXCEPTIONAL CONTRIBUTION TO PATIENT EXPERIENCE

THE SHORTLIST

This award recognises teams or individuals who have taken steps to engage with our patients and to improve services for their benefit. Shortlisted candidates have demonstrated their determination to deliver real enhancements to the experience of our patients.





Claire Harrison and Kelly Prosser-Tyrell

Claire and Kelly fulfil a very special clinical role as paediatric oncology nurses. Their job is extremely demanding, but despite the clinical pressures, their attention to patient experience is unfailing. Both these nurses are dedicated to improving the experience that children, siblings and parents have when they have to suffer the challenges and complications of living with cancer.

Vulnerable Women's team

Described as compassionate, caring, dedicated and inspiring, this team frequently sacrifice their own time to ensure that the women they are looking after receive the best care possible. Many vulnerable women and their families are at risk because of issues including chaotic lifestyles and the work of this dedicated team enables them to become confident and capable parents.



Raphaella Rookes

Raphaella has shown true dedication to providing exceptional care to all children with Type 1 diabetes living in Gloucestershire. She devised and implemented a number of education-based initiatives and activities designed to help children and their families come to terms with chronic and life-changing diagnoses.

THE DENISE BARR MEMORIAL AWARD FOR EXCELLENCE IN NURSING

THE SHORTLIST

This award recognises truly excellent nursing practice.

Denise Barr worked for the Trust for almost twenty years as a senior nurse in specialist palliative care. She constantly strived to improve patient experience, either by delivering compassionate care herself or through the education of others she worked alongside.





Vicky Poole

For patients who experience Head & Neck cancer, having Vicky as their nurse is a vital support as they move through their treatment pathway. Vicky was one of the first Clinical Nurse Specialists to set up Health and Wellbeing events for cancer patients as part of the National Survivorship Initiative and these are now into their sixth year.



Betty Tenn-Stewart

Sister Betty inspires the neonatal team each and every day, always going above and beyond her role and leading from the front. Recently she helped to set up S.H.E.D (Supporting and Helping Every Dad), a support group for fathers going through the neonatal unit. Betty is also well-known for her role as a Breast Feeding Support nurse.



Louisa Hancox

Skin cancer CNS Louisa has recently stepped up to help establish a service that offers new therapy for melanoma patients who have unresectable disease. Every service development that Louisa suggests has patients' best interests at heart and she demonstrates incredible empathy and support with every patient interaction.

THE RICHARDS FAMILY BURSARY FOR NURSING EDUCATION

WINNER: MARIA TESS JUAN

This award to support nursing training was established by the Richards Family in 2018 in memory of Mrs Diane Richards. The winner in this inaugural year is **Maria Tess Juan**, who has worked full-time for three years in our eye theatres. She will use the bursary to pay for an ophthalmology course to help develop her skills and better understand a wide range of eye problems, treatment and appropriate surgical interventions.



LONG SERVICE AWARDS

Our Trust greatly values the contribution of its staff and believes it is important to formally recognise their achievements and commitment to the NHS.

In this, the 70th year of the NHS, it is especially relevant that we recognise those who have dedicated 25 years of their life and more, putting the best of their career years into the NHS. Professionally and personally, their lives will have changed and grown during these years, but what has remained undimmed is their commitment to making a difference.

It is for this reason that we celebrate the hard work and dedication of our staff by presenting Long Service Awards every year.



70
YEARS
OF THE NHS
1948 – 2018

50

YEARS OF SERVICE



Patricia Flury



Deborah Harrison

This year, we celebrate special guests Deborah Harrison and Patricia Flury who have each served the NHS for more than 50 years. This is a huge achievement and our thanks and congratulations go to both of them.

UNSUNG HERO

THE SHORTLIST

There are many people who make a huge contribution to the Trust, but who may have a lower profile than colleagues in other departments. This award aims to recognise these everyday heroes who are truly inspirational.





Dr Judith Stedeford

Judith was described as an incredibly supportive colleague and college tutor who also leads on fractured neck of femur care for anaesthesia. She puts huge effort into ensuring that the trainees' educational needs are met and exceeded whilst also focusing on the pastoral care of those in the department. Judith seeks neither credit nor recognition but her role is absolutely vital to the delivery of both education and anaesthesia in the Trust.



Counter-fraud team

The team went above and beyond the call of duty to lead a complex and extremely thorough three-year investigation into major fraud. The Roy Dyke case led to the prosecution of four individuals and the recovery of £600,000. With the support of the police, the team led the investigation, often working outside normal hours in difficult situations.



Validation team

Every week this team of admin staff validate thousands of clinical records and pathways with very little visibility to the wider workforce. As a team they have achieved amazing results over the last year and have done as much for patient safety as many clinicians through their work to ensure that our lists are both accurate and reliable.

VOLUNTEER OF THE YEAR

THE SHORTLIST

We are very lucky to have an extraordinary body of volunteers at our Trust. This award is given to an individual or team who has made an outstanding contribution to our services.





Jackie Thorogood

Former primary school head teacher Jackie has been a volunteer at the Edward Jenner Unit for more than ten years and her nomination described her as amazing. She quietly gets on with everything she is asked to do, including jobs that are less than glamorous. Her team nominated her as they wanted to let her know just how appreciated she is.



Lorraine Glass

Lorraine joined the specialist nursing team on Ward 6B to help out with odd jobs around the office, saving them valuable time. Lol always has a smile on her face and is friendly and helpful to everyone she comes into contact with. Her team described her as a gift to their team and as an all-round amazing woman.



Ann Jackson

Ann was described as unassuming, totally reliable and diligent, with a spirit of generosity and great sense of humour. Her contribution to Snowhill ward is welcomed by all the staff that work there as she makes a real difference to the smooth running and working environment. Ann's background in medical scientific work means she wants to understand where problems lie and provide solutions to them.



Graham Hill and Martyn Ridge

These two gentlemen provide a warm welcome to patients and visitors who arrive at the Tower reception. Their great sense of humour and warmth is really appreciated by patients. Each holds the other in high esteem, with Martyn respecting Graham's knowledge and experience and Graham praising Martyn's ability to continually seek out ways in which we can do more to help our patients.

OUTSTANDING CLINICAL LEADER OF THE YEAR

THE SHORTLIST

As part of the Trust's commitment to developing inspirational leaders, we recognise clinical leaders who create a positive environment for their teams. Each of our shortlisted candidates recognises talent, shares their skills and puts patient care at the heart of their role, while inspiring and motivating others.



SPONSORED BY

N Thornbury
Nursing
Services



Helen Brooke

Helen was described by staff as supportive, kind and a brilliant leader who brings a caring, personal touch to her interactions with both colleagues and patients. Her calm and approachable manner makes her hugely popular with her team and other colleagues, all of whom value her inclusive and caring approach.



Eve Olivant

In her role as a non-medical specialty director, Eve has made great progress in developing the service and has inspired a future generation of leaders. Her background as a critical care nurse gives her a unique understanding of colleagues' needs and she always puts patients at the heart of every decision.



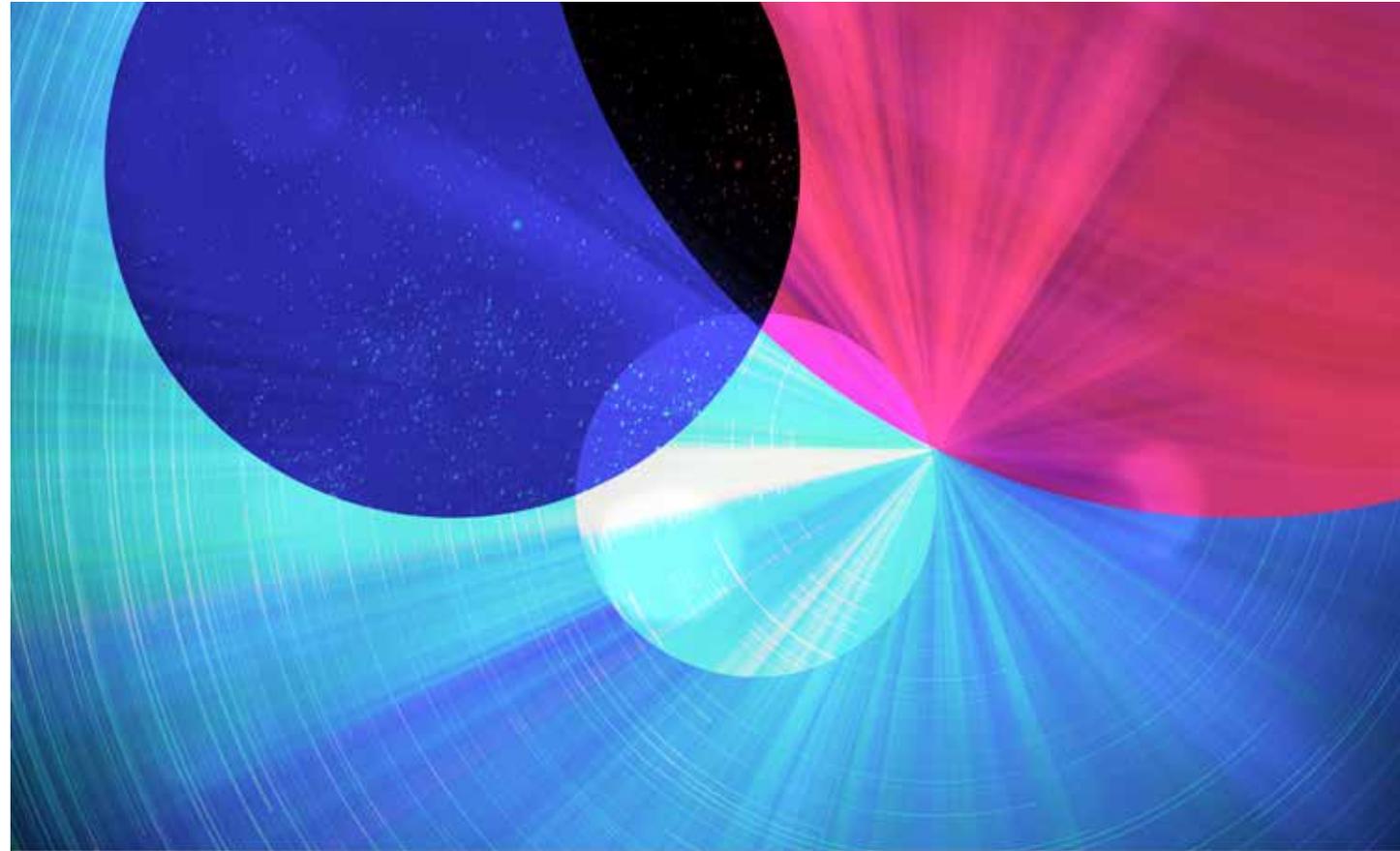
Dr Rob Stacey

Colleagues described the way in which Rob takes the time to make sure every member of staff in his department feels valued and appreciated. He was also commended for his calm, thoughtful and supportive leadership style that has helped to steer the emergency department through challenging times.

OUTSTANDING NON-CLINICAL LEADER OF THE YEAR

THE SHORTLIST

The contribution of our non-clinical leaders is invaluable to our Trust. These leaders nurture talent, create a positive and inspiring environment and put delivering excellent service at the heart of their role.





Lisa Riddington

Lisa's positive approach and enthusiasm for her job and team shines through every interaction she has. She works hard to raise the profile of the library services team and is consistently positive about their contributions. Approachable and supportive, Lisa's caring, can-do attitude have made her a popular and highly visible leader.



Felicity Taylor-Drewe

Felicity's energy, focus and enthusiasm have inspired her team and all who come into contact with her. She was particularly commended for the huge effort she has put in to turn around the reporting on cancer services, particularly with regard to targets.



David Hodges

Portering coordinator David was nominated by colleagues for always doing his best for staff and patients alike. Young, enthusiastic and ambitious, staff across the Trust speak very highly of David's professionalism, work ethic and devotion to his job.

THE LEARNING AND DEVELOPMENT AWARD

THE SHORTLIST

This award seeks to highlight a member of staff or team who, through learning and development, have directly or indirectly improved patient experience. This could be through coaching, educating or training, transferring their own learning to the workplace or simply supporting a learning and development environment.





Library Services team

The library team were described as exceptionally proactive as they push out information and knowledge rather than waiting for learners to come to them. The team is also characterised by their innovations such as the establishment of a Patient Information Enquiry service to help patients safely navigate the myriad of online health information.



Luke Collett

In September 2018, Luke completed the academic and work-based elements of his Master's Degree in Medical Physics and achieved HCPC registration as a Clinical Scientist. The training scheme is very demanding and requires many hours of study, but despite this, Luke has taken on significant workload and responsibility in the department as well as scoring top marks in his training programme.



Mr John Ferris

John's commitment and passion for teaching and training has been sustained throughout his career at local, national and international level. He helped to develop the market-leading artificial eye for surgical training, which has now been adopted worldwide. John has also authored a number of best-selling textbooks on squint surgery and is an internationally recognised speaker.

APPRENTICE OF THE YEAR

THE SHORTLIST

Apprentices play a key role in many areas across the Trust. They can make a real difference by going beyond expectations and delivering ideas that have a positive impact on our services.





Laura Tsakarisianos

Apprentice HCA Laura works on a Gastroenterology medical ward, often dealing with acutely ill patients and others needing palliative care. She always works with empathy, giving her patients the best care at difficult times. Laura's kind and thoughtful nature impacts on the patients in her care and she lives the Trust values every day.



Emily Langdale

Emily's skills have been really valuable to the Library team, who highlighted her efficiency and admin skills as a huge asset to their service. Her interaction with users is excellent and she does everything she can to help them find the information they need. Reliable and punctual, Emily's support for members of the team has recently been recognised to the extent that she has been offered a permanent role.



Emily Herbert

Emily joined the General and Gynae team as an apprentice HCA in May 2017. Theatre can be a daunting environment for anyone new, but she took to the theatre environment like a duck to water, showing confidence and great interest in everything that was happening from the very beginning. Popular and personable, Emily never loses sight of the fact that patients are her priority.

THE PATIENT'S CHOICE AWARD

THE SHORTLIST

This award is more popular with patients every year and is now established as a firm favourite for those wishing to give a vote of thanks to our staff. Very much valued by the nominees, all those who are nominated receive a certificate acknowledging their achievement. We are very lucky to have so many members of staff who go out of their way to deliver exceptional care.





Plaster nurses, GRH Orthopaedics

The nomination said: "Our baby was diagnosed with Hip Dysplasia at six weeks old and placed into a Pavlik Harness for 14 weeks. We had to attend Gloucestershire Royal Hospital every two weeks to bath our baby and have the Pavlik adjusted as she grew. It was heartbreaking seeing the harness fitted and coping with the lack of body contact that newborns and new parents crave. The nurses in the plaster team completely understood the emotional challenges and were absolutely fantastic with us. We will always be grateful to them."



Brain Injury Team

One of the many nominations received by this team said: "They provided me with such invaluable support at a very distressing time of my life. The advice given by the team really did make a huge difference to my rehabilitation and health into the longer term. I feel that the clinics they run for brain injury survivors are crucial and speaking to some of the other people affected, they feel the same. They took the time to explain what had happened to me in detail, which was a key enabler to my recovery."



Charlotte Harford

The nomination said: "Charlotte was my midwife when I had my stillborn boy Bailey at 23 weeks. She made sure I had everything I needed in the bereavement room and was absolutely amazing from the induction right the way through to when I had to leave the hospital. Without her support, my family and I would never have got through the birth."

LIFETIME ACHIEVEMENT AWARD

The Board of Directors and wider leadership team wanted to acknowledge an individual who has made a significant contribution to the Trust, our patients and the wider community.



Dr Ian Donald

Dr Ian Donald has been a consultant in Old Age medicine at Gloucester since 1988, having qualified from Cambridge and Edinburgh and trained in Nottingham.

Ian's long-standing interest in the organisation of services for older people in the community probably stems from his family background of general practice. His MD, carried out as a consultant, was based on a three-year longitudinal study of disability in older people in Gloucestershire.

He is now Clinical Lead for Frailty, having pioneered the Older Person's Assessment and Liaison (OPAL) service with Sangeeta Kulkarni in the Emergency Department at Gloucestershire Royal Hospital. Ian has been active in the delivery of community geriatrics over many years, is now community geriatrician for the Cotswolds, and has published research on a range of service delivery models.

He is married to Philippa, a vicar in the Church of England and has three grown-up married sons and two grand-daughters.

The OPAL service provides intensive medical support to older patients in Gloucestershire's two large hospitals to improve quality of care and avoid hospital stays where appropriate.

Commenting on the role of the OPAL service, Dr Donald said:

"Patients are assessed immediately so that they can be given the care and treatment that best suits their needs, often avoiding hospital admission. We can do this, for example, by putting arrangements for community support in place. For patients who are admitted, care planning and treatment starts immediately. Many patients are seen and discharged either without staying or with just a one-day stay."

"A short attendance at the hospital for some rapid investigations for those with frailty helps get an accurate diagnosis which then supports the community services delivering care back at home."

In their own words

"Ian has worked tirelessly for the older people of the county throughout his career, was the clinical lead for the department for many years, set up the community services and served on the British Geriatrics Society committee, championing community geriatrics."

"He led the set up of both the OPAL service and Gallery Ward – without his input, much of this would have



not achieved the great results they have."

"He is constantly on the go, racing from ward to ward, from referrals to ED, and I cannot remember him ever saying no to a request to help patients or colleagues."

"He teaches at every opportunity, in the hospital as well as to GP and nursing

colleagues in the community, always striving to provide the best care for the patients."

"Despite trying to retire, he has stayed on working at an amazing rate and really deserves to be recognised for his lifetime of work in the trust and county."

The Cheltenham and Gloucester Hospitals Charity

The Cheltenham and Gloucester Hospitals Charity is proud to support the annual Staff Awards Ceremony.

The hospitals charity raises funds to create the best possible care for patients and their families through the provision of extra care, equipment, research and staff training over and above that provided by the NHS.

They aim to make the hospitals better for everyone in the community, and would like to thank those local businesses who have chosen to sponsor the awards ceremony.



**cheltenham
and gloucester
hospitals charity** 
at the heart of our community

Gloucestershire Managed Services

Gloucestershire Managed Services (GMS) is the Trusts' strategic partner providing estates, facilities, equipment, sterile services and materials management services for the Trust.

They employ in excess of 700 staff who are committed to providing excellent customer service at best value. They are also supporting the Trust in taking forward its strategic estate planning and development.

GMS aim to become the provider of choice for efficient and effective services and integrated healthcare infrastructure, delivered sustainably and in a socially responsible way to enable their customers to deliver excellence in patient care.

Managing Director Neil Jackson: "GMS are delighted to be in a position to be a key sponsor for Gloucestershire Hospitals staff awards. In our first six months of operation, we have been able to firmly establish our business and deliver some real and tangible financial benefits, despite a challenging financial climate.

"Our business is expanding and we offer new employees the opportunity to work within a dynamic and exciting new business that is underpinned by the solid foundations of the NHS.

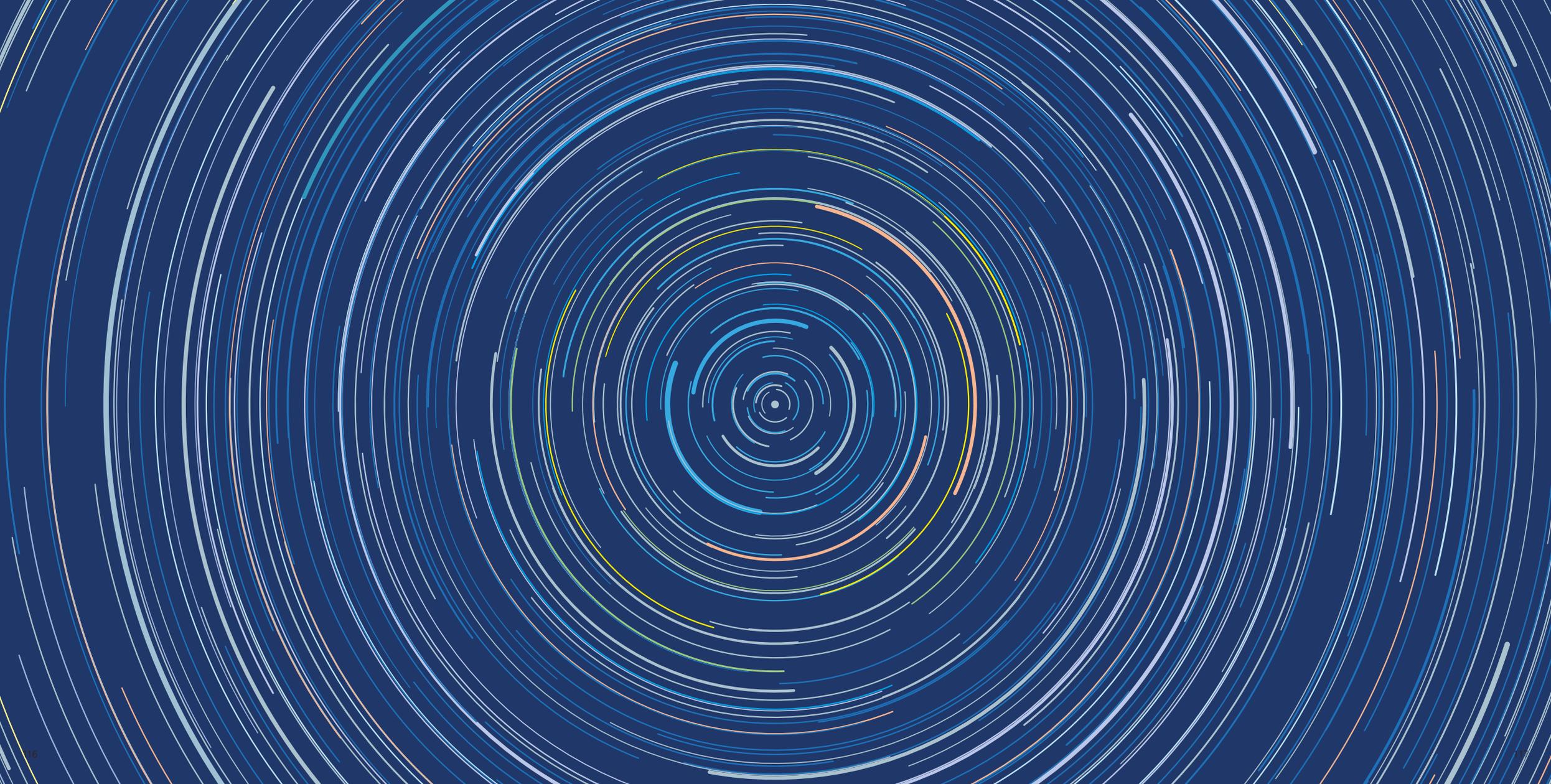
"The high quality services that we provide are flexible and we believe that our proactive approach enables us to stand out from commercial organisations in the sector. Furthermore, we work in partnership with many local businesses and believe that supporting smaller enterprises and innovators makes us the right, sustainable choice for clients in the county.

"We understand that expectations are high and always aim to surpass these, delivering commercial and quality benefits to the organisations we work with."



NHS

**Gloucestershire
Managed Services**



Thank you to our generous sponsors and supporters!



Alpha Colour Printers

Over 39 years Alpha Colour Printers has grown into an innovative company offering high quality service to local authorities, businesses and corporate internationals. Alpha's services range from creative design to digital and lithographic printing, large format printing and signage to vinyls and vehicle graphics.



Colour Connection

Colour Connection delivers top quality creative solutions to businesses throughout Gloucestershire. They provide graphic design and print for a diverse range of businesses from individual entrepreneurs to large international companies.



I-D Medical

ID Medical is the UK's leading multidisciplinary healthcare recruiter and is proud to work with the Trust and to sponsor both the Staff Awards and NHS70 staff water bottles in 2018. They work with over 90% of NHS trusts in addition to private medical organisations, helping healthcare organisations across the country find the staff they need to provide the best possible care to their patients.



Thornbury Nursing Services

Thornbury Nursing is the UK's leading independent nursing agency with 35 years' experience in responding to last-minute requirements. Their service is fast, reliable, professional and trusted. They say "We care passionately about our nurses and the difference they make to our clients. We are proud to sponsor the Staff Awards 2018."



West of England AHSN

The West of England AHSN is a vibrant and diverse network of partners working to put innovation at the heart of healthcare, to improve patient outcomes and contribute to wealth creation.

SPONSORS OF THE GLOUCESTERSHIRE HOSPITALS NHS
FOUNDATION TRUST STAFF AWARDS



Gloucestershire
Managed Services



cheltenham
and gloucester
hospitals charity

at the heart of our community

alpha
colour
printers
α

colour
connection

THE RICHARDS
FAMILY BURSARY



West of England
Academic Health
Science Network

 **MEDICAL**
GROUP

N Thornbury
Nursing
Services