

Support for newly diagnosed babies with hearing loss

Introduction

Each support programme for preschool children is designed to meet the individual needs of every child. The Newborn Hearing Screening Programme (NHSP) booklet that has been given to you will give you a brief explanation about your baby's hearing loss and the support that is available. This leaflet has been designed to support the NHSP booklet. It gives details of who to contact locally for more information and explains the next steps for you and your baby within the Hearing Services department.

What happens next?

You will be contacted by the Advisory Teaching Service within 48 hours of the diagnosis of a hearing loss being made and your baby will be allocated an Advisory Teacher who will support you and your baby. It may be necessary to arrange further testing to allow us to get more detailed information about your baby's hearing loss.

Once this information is available, an impression of the shape of your baby's ear will be made and an appointment arranged to fit your baby with hearing aids. The Advisory Teacher allocated to your baby may be present at the time of the hearing aid fitting.

At first, frequent follow up appointments to the audiology department will be needed. These appointments will be arranged for every 3 months until your baby is 2½ years old. After this the number of visits will vary with each child, usually reducing to about once every 6 months until your child is 5 years old.

At this stage, we will normally try to arrange annual reviews to monitor your child's hearing. This will depend on your child's needs and may continue to be more frequent if it is felt appropriate.

Reference No.

GHP11254_05_20

Department

Hearing Services

Review due

May 2023

**Patient
Information****Contact information**

At every stage, the paediatric team will keep parents and the relevant professionals involved in the care of your baby's hearing informed.

Please use the following information for names and details of those to contact for advice or information.

Audiology

Shakil Sumithra, Anima Uchil or Hannah Lowe

Tel: 0300 422 8210

Monday to Friday, 8:30am to 4:00pm

Email: ghn-tr.paediatric-hearing.svcs@nhs.net

Associate Specialist in Paediatric Audiology

Dr Margaret Hollingworth

Community Paediatric Department

Gloucestershire Royal Hospital

Tel: 0300 422 5789 (Secretary: Miss Aubla Chivers)

Monday to Thursday, 9:00am to 5:00pm

A secure answer machine is available for you to leave a message. Your call will be returned as soon as possible.

Advisory Teaching Service (term time)

A member of the advisory teaching service who specialises in hearing will be in contact with you shortly.

Tel: 01452 426955

Monday to Friday, 8:30am to 4:00pm (term time)

Monday to Friday, 8:30am to 4:00pm (school holidays)

Email: gloucester.ats@gloucestershire.gov.uk

NHSP Team Leader

Kiki Mak

Tel: 0300 422 5514 (Secretary: Sharon Ridler)

Monday to Friday, 9:00am to 4:00pm

A secure answer machine is available for you to leave a message. Your call will be returned as soon as possible.

**Patient
Information**

Further information

Gloucestershire Advisory Teaching Service

Website: www.gloucestershire.gov.uk/ats

Gloucester Deaf Association

Website: www.gda.org.uk

National Deaf Children's Society (NDCS)

Website: www.ndcs.org.uk

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