

**Patient
Information**

Suspected nasal fracture (broken nose)

Introduction

You have been given this information leaflet because you have injured your nose.

The staff in the Emergency Department or Minor Injury and Illnesses Unit would like you to be reviewed by a member of the Ear, Nose and Throat (ENT) team at Gloucestershire Royal Hospital.

What happens next?

If you have a broken nose, it is important to wait for the swelling to go down before it is assessed.

A doctor from the ENT team will contact you by telephone 7 days after your injury.

They will aim to ring you between 9:30am and 5:00pm, Monday to Friday. If your injury was during a weekend, your call will be scheduled for the following week (8 to 10 days after the injury).

During the telephone call:

You will be asked questions about your nose, such as:

- Are you having issues breathing through your nose?
- Do you think your nose is now bent because of your injury?

Based on this phone call, the ENT team will decide if you need to be seen in person. If necessary, you will be given an appointment at the ENT Outpatient Department at Gloucestershire Royal Hospital.

At this appointment an ENT doctor will examine your nose and discuss with you if any treatment is needed.

Reference No.

GHP11612_09_20

Department

Emergency

Review due

September 2023

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Contact information

It is very important that we have your correct contact information. Please give an up-to-date phone number to the member of staff treating you in the Emergency Department or Minor Injury Unit.

If you have not received a phone call 10 days following the date of your injury, please contact the ENT team the next working day using the number below:

ENT

Tel: 0300 422 8549

Monday to Friday, 9:00am to 5:00pm

If you have any urgent concerns, please contact your GP or NHS 111.

NHS 111

Tel: 111

If you have a medical emergency, dial 999 or attend your nearest Emergency Department.

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