



Appointments by video with interpreter present

Guidance for interpreters

- Using Google Chrome, search 'gloucestershire hospitals nhs foundation trust' and go onto the public website
- Type into the search bar 'NHS video calling'
- Scroll down to 'NHS video calling', shown in blue and click on the words
- You will now be on the NHS video calling webpage
- Scroll through the alphabetical list until you see the waiting room you have been asked to attend and click on it
- On the next screen click 'Start video call' and you will be taken through 4 checks for connection speed, speaker, microphone and video functions
- Following this, you will be taken to 'Video Call Setup' where you will be asked to complete some data fields – **none of the data you enter will be recorded**
- **If you are an interpreter:**
 - Type your full name into the 'First Name' field
 - Type your language, followed by the word 'Interpreter' into the 'Last Name' field
 - Date of birth can be anything (this is only important for patient identification). Try 08/08/2008 if you can't think of one
 - Add your telephone number
 - Tick the box accepting 'Terms of Use/Privacy Policy' and click 'Continue'
 - Click 'Start Call' on the next screen to enter the waiting room, from where you will be 'collected' by the clinician in readiness for the patient to join you

Video Call Setup

Gloucestershire Hospitals NHS Foundation Trust

Example

Waiting Area: Cardiology

The person this call is about:

* Mandatory Field

First Name*

Last Name

Date of Birth / /

Phone

Where can you be reached?

This personal information is only used during the call, then deleted.

I accept the [Terms of Use](#) and [Privacy Policy](#) and agree that NHS England Attend Anywhere uses cookies in accordance with its [Cookie Policy](#)

Your details are being transferred securely.