

Department: Microbiology	Gloucestershire Hospitals NHSFT	Review Interval: 2 years
Author: Dr John Boyes	Approved by: Dr Robert Jackson	

Healthcare worker access to Consultant Medical Microbiologists

There are seven day-time Consultant Medical Microbiologists (CMMs) providing a clinical microbiology and infection prevention and control service to the population of Gloucestershire. The service is available 24 hours a day and outside of normal working hours a 1 in 6 on-call CMM rota operates for urgent enquiries.

Our priority is to maintain a safe and high quality service which is sustainable and continues to be available 24 hours a day. In order to achieve this access to the CMM service is restricted. Before accessing this service please ensure that your query cannot be dealt with via existing on-line local guidance e.g. [antibiotic guidelines](#).

The table below describes who may contact the CMMs; different access is available at different times so please note that access within hours and out of hours is different.

Notes:

- **CMMs do not accept calls from medical students, student nurses or healthcare assistants at any time.**
- Please also note that all healthcare workers contacting the CMM service should ensure that they have **key infection related clinical information*** to hand. During the working day Junior (F1 & 2) doctors **MUST** discuss the query with a senior member of the team before contacting the CMM. Calls from junior doctors (F1s and F2s) will be accepted Monday to Sunday 9-5 (please see table below).

*Key infection related information:

- Access to patient health records including prescription and observation charts
- Relevant pathology results; especially microbiology, CRP, WBC and results suggesting organ dysfunction e.g. renal impairment
- Relevant radiology results

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	Medical	Nursing	Midwifery
Mon –Fri 0900-1700	All except medical students	Nurse in charge of clinical area. Advanced Nurse Practitioners NB Practice nurses should first discuss with GP	Calls should first be discussed with an O+G Dr or GP
Mon –Fri 1700-2300	FY1 and above GPs	Advanced Nurse Practitioners Duty lead nurse and nurse consultants	O+G FY2 and above
Sat, Sun and Bank Holidays 0900-2300	All except medical students	Advanced Nurse Practitioners Duty lead nurse and nurse consultants	O+G FY2 and above
Any day 2300 - 0900	Consultants + GPs DCC resident Dr	Duty lead nurse	O+G Consultant

Infection control enquiries:

- **Mon –Fri 0830-1630:** calls directed to the relevant Infection Control Team
- **All other times:** enquiries should be made via the Duty Lead Nurse

Note other groups able to access the CMM service at any time:

- Trust On-Call Manager and Executive Director On call
- On- call Healthcare Scientists
- Infection Control Nurses
- On-call pharmacist
- On-call Health Protection staff
- External reference laboratory staff
- GWAS

For other groups of staff eg Physiotherapists, Podiatrists calls should be via the clinical lead for the service area.

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